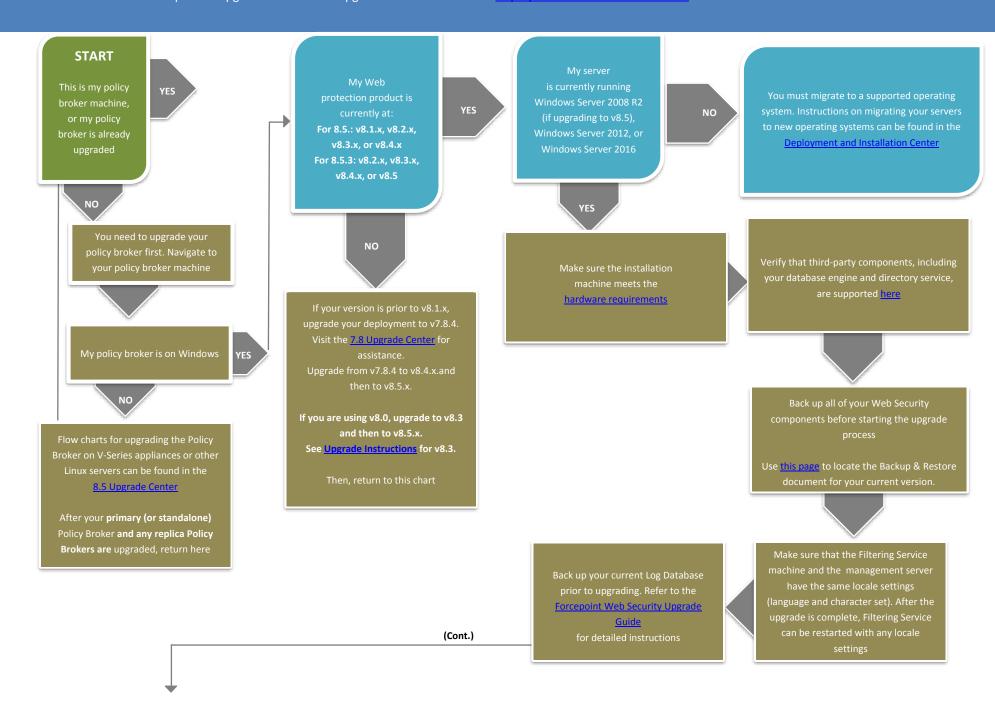# Upgrading Web protection components to Forcepoint Web Security v8.5.x (Windows)

Review the v8.5.x Release Notes prior to upgrade. For detailed upgrade instructions see the Deployment and Installation Center

START

This is my policy broker machine, or my policy broker is already upgraded

YES

NO

You need to upgrade your policy broker first. Navigate to your policy broker machine

My policy broker is on Windows

YES

NO

Flow charts for upgrading the Policy Broker on V-Series appliances or other Linux servers can be found in the 8.5 Upgrade Center

After your **primary (or standalone) Policy Broker and any replica Policy Brokers are** upgraded, return here

My Web protection product is currently at:
For 8.5.: v8.1.x, v8.2.x, v8.3.x, or v8.4.x
For 8.5.3: v8.2.x, v8.3.x, v8.4.x, or v8.5

YES

NO

If your version is prior to v8.1.x, upgrade your deployment to v7.8.4. Visit the 7.8 Upgrade Center for assistance.
Upgrade from v7.8.4 to v8.4.x.and then to v8.5.x.

If you are using v8.0, upgrade to v8.3 and then to v8.5.x.
See **Upgrade Instructions** for v8.3.

Then, return to this chart

My server is currently running Windows Server 2008 R2 (if upgrading to v8.5), Windows Server 2012, or Windows Server 2016

NO

YES

Make sure the installation machine meets the hardware requirements

You must migrate to a supported operating system. Instructions on migrating your servers to new operating systems can be found in the Deployment and Installation Center

Verify that third-party components, including your database engine and directory service, are supported here

Back up all of your Web Security components before starting the upgrade process

Use this page to locate the Backup & Restore document for your current version.

Make sure that the Filtering Service machine and the management server have the same locale settings (language and character set). After the upgrade is complete, Filtering Service can be restarted with any locale settings

Back up your current Log Database prior to upgrading. Refer to the Forcepoint Web Security Upgrade Guide for detailed instructions

(Cont.)

Make sure that no administrators are logged on to the management console

Log on to the installation machine. If you are upgrading Log Server on this machine and it uses a Windows trusted connection to access the Log Database, you must log on to this machine using the same trusted account

Close all applications and stop any antivirus software. Be sure to close the Windows Event Viewer, or the upgrade may fail

Go to the Downloads tab of the My Account page at forcepoint.com to download the Forcepoint Security Installer. The installer file is **Forcepoint85xSetup.exe**. Installer files occupy approximately 5 GB of disk

Right-click **Forcepoint85xSetup.exe** and select **Run as Administrator** to launch the installer. A progress dialog box appears, as files are extracted

The installer detects components from an earlier version and asks how you want to proceed. Click **OK**, then on the installer Introduction screen, click **Next**

On the Forcepoint Upgrade screen, select **Start the upgrade**, then click **Next**. When you click **Next**, a *Stopping All Services* progress message appears. Wait for services to be stopped

If the services have not been stopped after approximately 10 minutes, then stop them manually with the command:

C:\Program Files or Program Files (x86)\Websense\Web Security\WebsenseAdmin stop

On the Pre-Upgrade Summary screen, review the list of components that will be upgraded, and then click **Next**

Wait for the Upgrade Complete screen to appear. Click **Done** to exit the installer

Reboot the machine. Then, if you stopped your antivirus software, restart it

The Forcepoint Security Installer has upgraded all components located on this machine

After your Policy Broker machine upgrade is complete, you are now free to upgrade any other products, appliances, or additional components located on other machines. **Any replica Policy Brokers you may have must be upgraded first**

Flow charts for upgrading your other Forcepoint components can be found in the
8.5 Upgrade Center

You have now successfully upgraded to v8.5.**x**

END