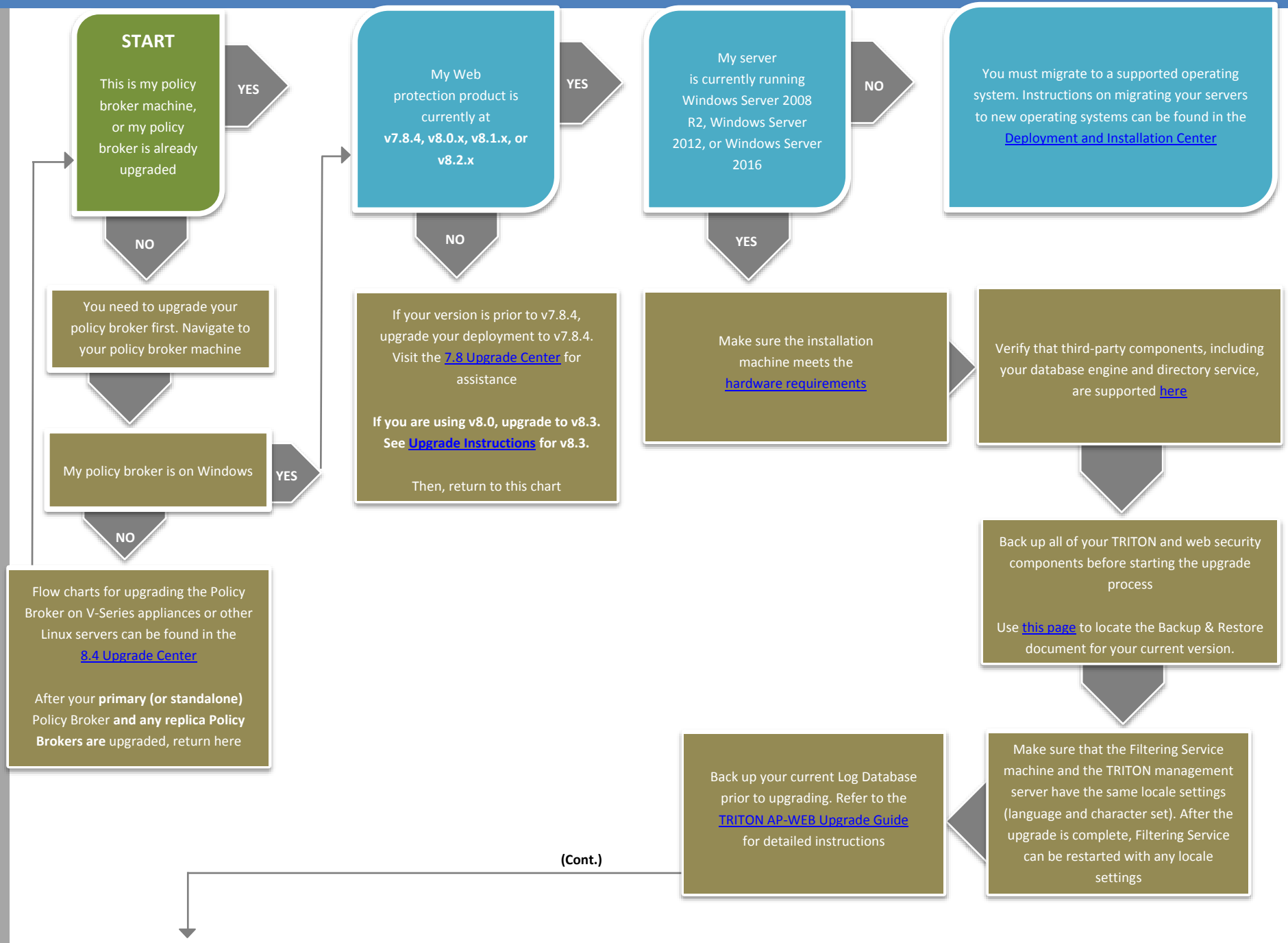
Upgrading Web protection components from v7.8.x, v8.1.x, v8.2.x, or v8.3.x to Forcepoint Security Manager v8.3.x (Windows)

Review the v8.4.x Release Notes prior to upgrade. For detailed upgrade instructions see the Deployment and Installation Center

BEFORE UPGRADE



UPGRADE PROCESS

Make sure that no administrators are logged on to the TRITON console

Log on to the installation machine with an account having domain and local administrator privileges. If you are upgrading Log Server on this machine and it uses a Windows trusted connection to access the Log Database, you must log on to this machine using the same trusted account

Close all applications and stop any antivirus software. Be sure to close the Windows Event Viewer, or the upgrade may fail

Go to the Downloads tab of the My Account page at forcepoint.com to download the Forcepoint Security Installer. The installer file is **Forcepoint84xSetup.exe**. Installer files occupy approximately 5 GB of disk

Right-click **Forcepoint84xSetup.exe** and select **Run as Administrator** to launch the installer. A progress dialog box appears, as files are extracted

The installer detects components from an earlier version and asks how you want to proceed. Click **OK**, then on the installer Introduction screen, click **Next**

On the Forcepoint Upgrade screen, select **Start the upgrade**, then click **Next**. When you click **Next**, a *Stopping All Services* progress message appears. Wait for services to be stopped

If the services have not been stopped after approximately 10 minutes, then stop them manually with the command:

C:\Program Files or Program Files (x86)\Websense\Web Security\WebsenseAdmin stop

On the Pre-Upgrade Summary screen, review the list of components that will be upgraded, and then click **Next**

Wait for the Upgrade Complete screen to appear. Click **Done** to exit the installer

Reboot the machine. Then, if you stopped your antivirus software, restart it

The Forcepoint Security Installer has upgraded all components located on this machine

AFTER UPGRADE

After your Policy Broker machine upgrade is complete, you are now free to upgrade any other products, appliances, or additional components located on other machines. **Any replica Policy Brokers you may have must be upgraded first**

Flow charts for upgrading your other Forcepoint components can be found in the 8.4 Upgrade Center

You have now successfully upgraded to v8.3.**x**

END