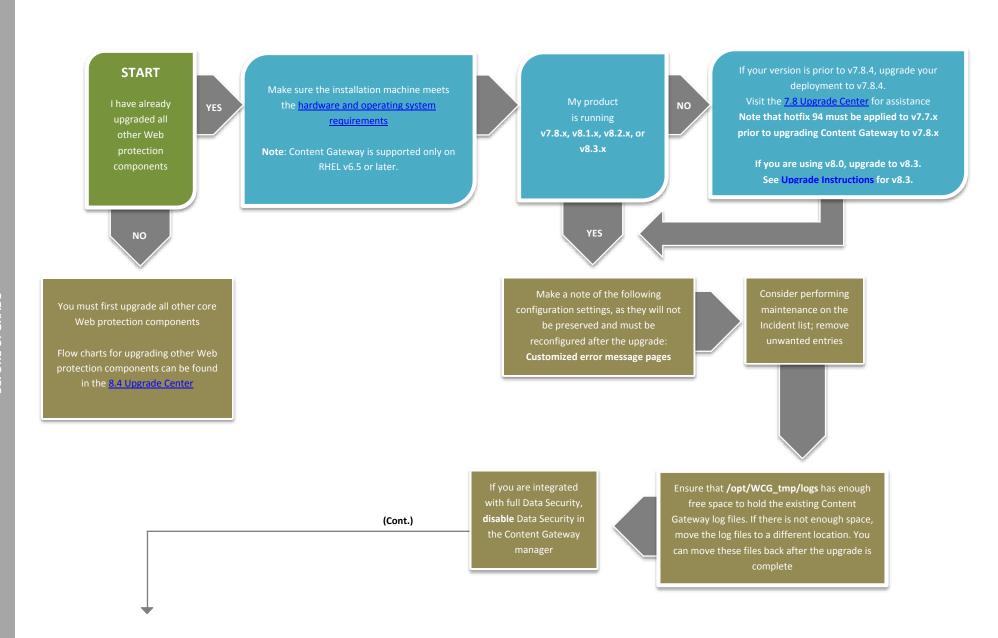
## Upgrading Content Gateway from v7.8.4, v8.1.x, v 8.2.x, or v8.3.x to v8.4.x

Review the v8.4x Release Notes prior to upgrade. For detailed upgrade instructions see the Deployment and Installation Center



Log on to the Content Gateway host and acquire root permissions with the command:

su root

Disable any currently runnin firewall on this machine

If SELinux is enabled, set it to permissive, or disable it before installing Content Gateway. Do not install or run Content Gateway with SELinux enabled Download the Content Gateway version 8.4.x installer from the My Account page at forcepoint.com and save it to a temporary directory

Unpack the Content
Gateway installer tar
archive. In the same
directory, start the
installation/upgrade script
with the command:
./wcg\_install.sh

Respond to the prompts. Up to the point that you are prompted to confirm your intent to upgrade, you can quit the installer by pressing CTRL+C. If you change your mind after you choose to continue, do not use CTRL+C to stop the process. Instead, allow the installation to complete and then uninstall

## IMPORTANT:

During the upgrade, you are asked if you would like to use the previous installation selections. It is **highly** recommended you choose yes. When it asks if you would like to restore proxy settings after install, choose yes again. Selecting "no" at either of these points results in a fresh install

If at any point you receive errors, it may be because you need additional 64-bit libraries, which are included in the Content Gateway distribution.

See the **upgrade guide** for further instructions, then return here

Re-enable the firewall on this machine. Be sure to open the ports used by Content Gateway

Refer <u>here</u> for assistance

If at the start of the upgrade process you manually moved your existing log files to a temporary location, move them back to /opt/WCG/logs and delete the files in the temporary location

Register Content Gateway nodes in the
Web Security manager on the Settings >
Content Gateway Access page.
Registered nodes add a link to the
Content Gateway Manager logon portal
and provide a visual system health
indicator: a green check mark or a red X

If TRITON AP-WEB and TRITON AP-DATA are deployed together, after both have been upgraded to version 8.4.x, go to Settings > Deployment > System Modules on the Data tab of Forcepoint Security Manager, delete older instances of Content Gateway, and click Deploy

Read the Release Notes to learn about new features that can be configured post-upgrade

**END** 

Reconfigure settings that were not able to be preserved over the upgrade process, and check other settings that may have changed. See the **upgrade guide** for more information

If you are integrated with full Forcepoint DLP, re-register the appliance with the DLP module in the Content Gateway manager