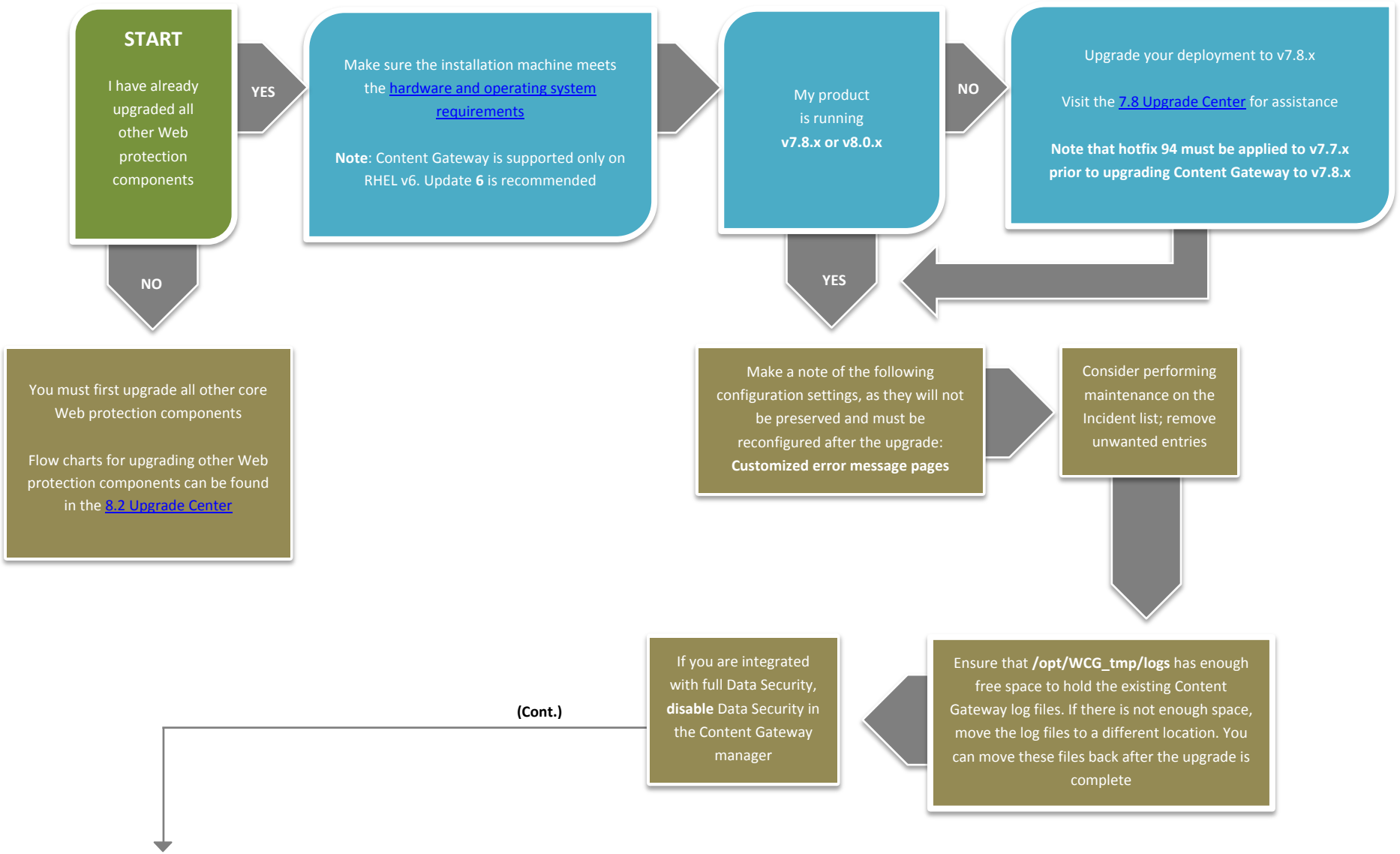
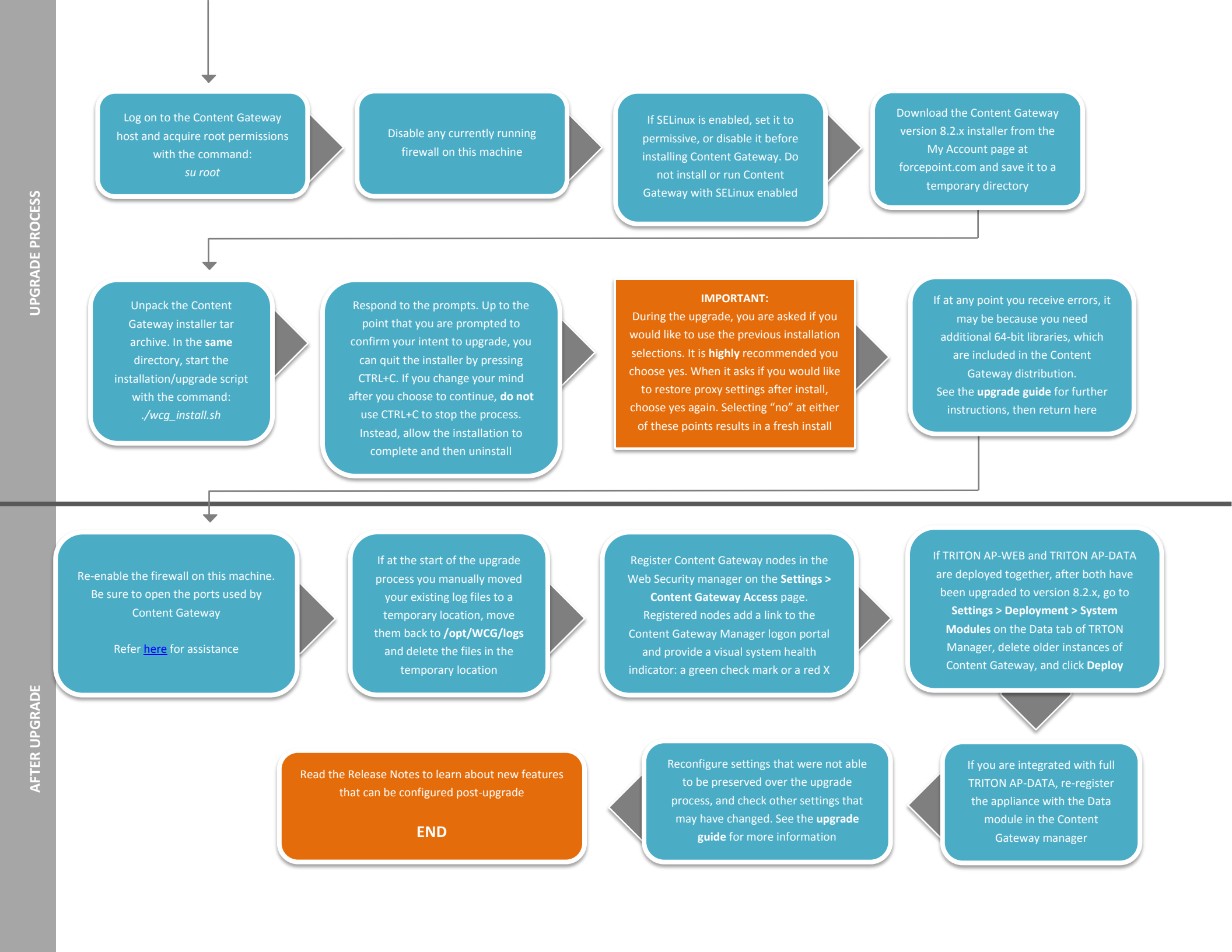
Upgrading Content Gateway from v7.8.4, v8.0.x, or v8.1.x to v8.2.x

Review the v8.2x Release Notes prior to upgrade. For detailed upgrade instructions see the Deployment and Installation Center

BEFORE UPGRADE




UPGRADE PROCESS
Log on to the Content Gateway host and acquire root permissions with the command: su root
Disable any currently running firewall on this machine
If SELinux is enabled, set it to permissive, or disable it before installing Content Gateway. Do not install or run Content Gateway with SELinux enabled
Download the Content Gateway version 8.2.x installer from the My Account page at forcepoint.com and save it to a temporary directory
Unpack the Content Gateway installer tar archive. In the same directory, start the installation/upgrade script with the command: ./wcg_install.sh
Respond to the prompts. Up to the point that you are prompted to confirm your intent to upgrade, you can quit the installer by pressing CTRL+C. If you change your mind after you choose to continue, do not use CTRL+C to stop the process. Instead, allow the installation to complete and then uninstall
IMPORTANT:
During the upgrade, you are asked if you would like to use the previous installation selections. It is highly recommended you choose yes. When it asks if you would like to restore proxy settings after install, choose yes again. Selecting "no" at either of these points results in a fresh install
If at any point you receive errors, it may be because you need additional 64-bit libraries, which are included in the Content Gateway distribution.
See the upgrade guide for further instructions, then return here
AFTER UPGRADE
Re-enable the firewall on this machine. Be sure to open the ports used by Content Gateway
Refer here for assistance
If at the start of the upgrade process you manually moved your existing log files to a temporary location, move them back to /opt/WCG/logs and delete the files in the temporary location
Register Content Gateway nodes in the Web Security manager on the Settings > Content Gateway Access page. Registered nodes add a link to the Content Gateway Manager logon portal and provide a visual system health indicator: a green check mark or a red X
If TRITON AP-WEB and TRITON AP-DATA are deployed together, after both have been upgraded to version 8.2.x, go to Settings > Deployment > System Modules on the Data tab of TRTON Manager, delete older instances of Content Gateway, and click Deploy
If you are integrated with full TRITON AP-DATA, re-register the appliance with the Data module in the Content Gateway manager
Reconfigure settings that were not able to be preserved over the upgrade process, and check other settings that may have changed. See the upgrade guide for more information
Read the Release Notes to learn about new features that can be configured post-upgrade
END