Upgrading Web Security and other Web protection components from v7.8.x or v8.0.x to TRITON AP-WEB v8.1.x on V-Series Appliances Review the v8.1.x Release Notes prior to upgrade. For detailed upgrade instructions see the Deployment and Installation Center **START** Back up your appliance My appliance is a Verify that third-party components, including your database engine and V5000 G2 R2, YES V10000 G2 R2, V5000 G3, V10000 G3, 7.8.x Backup and Restore FAQ **System Requirements** or V10000 G4

8.0.x Backup and Restore FAQ NOT SURE NO You must upgrade to v7.8.1 See the knowledge before upgrading to v8.1.x V-Series appliances Go to your policy applied to v7.7.x prior to version 8.x Visit the 7.8 Upgrade Center for assistance If you have off-box Policy are running prior to upgrading Flow charts for upgrading the 8.1 Upgrade Center After your Policy Broker is PGRADE PROCESS

previously, click the **download** button next to the v8.1.x patch you need

Administration > Patches/ Hotfixes shown, click Check for Patches,

When the patch finishes downloading, its status will show as "ready to install". You can now click **Save to a network location** if you need to upgrade multiple appliances

If you are upgrading your appliance from v7.8.1 or v7.8.2 and you want to save the upgrade patch file to a network location, you must first apply Hotfix 10. See full upgrade instructions in the 8.1 Upgrade Center

Click the **Install** button. This will initiate a system check. If you receiv errors, follow the instructions on-screen

Re-initiate patch install if necessar When system check completes successfully, click Install Patch Review and accept the subscription agreement by checking the "I accept" checkbox and clicking **Continue**, then click **OK**

After the upgrade completes, you will be returned to the appliance manager logon page

If you are integrated with full TRITON AP-DATA, restart Content Gateway to re-register the Data Module Upgrade all Websense components on non-appliance servers that you have not already upgraded. There is a list of flow charts for the other TRITON AP-WEB components in the 8.1 Upgrade Center

Upgrade any User Identification and Filtering appliances, then any Filtering Only appliances (in that order) If the upgrade completed successfully, you should see Version 8.1.x under the patch history, with the comment Upgrade Succeeded!

og on to the appliance manager and navigate to Administration > Patches/ Hotfixes > Patches

You may need to perform other post- upgrade activities, depending on your configuration or if you have any other Websense products. Please review the v8.1.x Release Notes or see the <u>8.1 Upgrade Center</u> for more information

The upgrade process is now complete

END