# **Forcepoint Behavioral Analyitcs**

# **CONFIGURATION GUIDE FOR VERSION 3.4.1**

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# CHAPTER 1

S

/

Configuration Overview	9
Single Sign On (SSO)	9
Data Ingest and Processing	9
Data Storage and Query	9
User Interface	9
Data Display - Event Viewer	9
Event Viewer - Event Role Configuration	10
Event Viewer - Event Attribute Configuration	10
Data Management	11
Application Monitoring	11
Audit Log Reporting	11
Public Key Infrastructure Login	11
Apache Nifi API Integration	11
Data Format	12
Docker Login	13
Single Sign On (SSO)	14
How SAML Works	14
SAML As Seen In Forcepoint Behavioral Analytics	15
Configuration/setup	15
User Accesses App	15
Creates SAML Request and Sends to IDP	15
IdP IDs User, Creates SAML Response, and Sends to App	15
App Verifies SAML Response and Logs User In	15
Configuration and Operational Details	16
CHAPTER 2	
Data Movement and Processing	. 18
Apache NiFi	18
PST Parser	20
Streaming Ingest	20
Public API	20
RabbitMQ	23
Conversion	26
Queue Worker	32
Data Storage and Querying	41
Overview	41
Data Management	42

 Timeslicing
 42

 Update the Configuration
 42

 Minigator
 43

 Format
 43

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TABLE OF CONTENTS FORCEPOINT BEHAVIORAL ANALYTICS CONFIGURATION GUIDE 3

Usage	
CHAPTER 3	
Application Monitoring	
Logging	
Example File	
Graphite and Grafana	
Grafana Dashboards	
CHAPTER 4	
Audit Log	
Overview	
Architecture	
User Interface Server	
Elasticsearch	
MDS	
User Interface Export GUI	
Log Types and Header fields	

Log Types and Header fields	56
Enable The Audit Log Reporting Feature	. 59
On Demand User Audit Log Report file Generation	. 61
Export Logs Max Size	64
On Demand Cleanup	. 64

## **CHAPTER 5**

Public Key Infrastructure Authentication	67
PKI LOGIN Architecture	67
PKI Flow Diagram	68
PKI Authentication Login Mode Configuration	68
Setup of User Accounts for PKI Login	71
Required Maintenance	72
Apache Nifi API Integration Requirements	73
Overview	73
Obtain and add an Access Token to the api payload	73
Appendix	75
Expanded Forcepoint Behavioral Analytics Architecture	75
3.3 Physical Architecture	75
3.3 Component Architechture	75
User Interface - AppConfig	76
Data Format	
Events	
Modes	
Entities	85
Dataset Metadata	86
Generic Entity Roles	
Developer Tips and Tricks	88
Logstash	88
Elasticsearch	
Query Performance	90
Restarting and Indexing	

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TABLE OF CONTENTS FORCEPOINT BEHAVIORAL ANALYTICS CONFIGURATION GUIDE 4

## **Document Conventions**

#### The following typographic conventions are used in this guide:

### Typography

Format	Description				
Bold font	Used to identify Graphical User Interface (GUI) elements, buttons, fields, and list labels.				
	Example: Type your IP address in the <b>ip address</b> field and click <b>OK</b> .				
Italic font	Used to identify book titles or words that require emphasis.				
	Example: Read the User's Guide.				
Monospaced	Used to identify names of commands, files, and directories.				
tont	Example: Use the ls -a command to list all files.				
Monospaced	When inline, this is used to identify text that users need to type.				
DOID TONT	Example: Type <b>SYSTEMHIGH</b> in the <b>Network</b> field.				
Shaded	Used to identify screen output.				
monospaced font	Example: A network device must exist; otherwise, the following warning message displays				
	Warning: device [DEVICE] is not a valid network device				
Shaded	Used to identify text that users need to type.				
monospaced bold font	Example: Specify your network configuration. Type:				
	\$ sudo ip addr show				

This guide makes use of the following elements:

### 🗾 Note

Contains important information, suggestions or references to material covered elsewhere in the guide.

# 🔊 Tip

Provides helpful suggestions or alternative methods to perform a task.

## 🔓 Warning

Alerts you to an activity that may cause permanent loss of data or product functionality. Failure to heed a warning could result in permanent consequences to your data or system.

### Caution

Alerts you to anything that could result in a security breach or temporary loss of data or product functionality. You may also see a caution when a particular action may have an adverse impact that is not readily apparent.

### lmportant

Highlights critical tasks, information or actions that may be damaging to your system or security.

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FORCEPOINT BEHAVIORAL ANALYTICS CONFIGURATION GUIDE 5

# List of Figures

Figure 2.1 SAML Workflow	14
Figure 3.1 Physical Architecture Diagram	18
Figure 3.2 NiFi Flow Builder	19
Figure 3.3 Example Forcepoint Behavioral Analytics NiFi Flow	19
Figure 3.4 Entity Resolution	
Figure 3.5 Insert Attribute Example	
Figure 5.1 Audit Log Architecture	54
Figure 5.2 Exports Page	
Figure 5.3 Jenkins Cron Tab	
Figure 5.4 Cron Cleanup Exports Job Default Parameters	60
Figure 5.5 Cron Cleanup Exports Default "Days to Keep" and "Page Size" defaults	60
Figure 5.6 Audit Log Report Settings	61
Figure 6.1 PKI Login Architecture Diagram	
Figure 6.2 PKI Flow Diagram	68
Figure 6.3 User Management Page	72

## List of Tables

Table 3.1. FBA Event Format Table	21
Table 3.2. FBA Event Attribute Format Table	21
Table 3.3. FBA Entity Role Format Table	21
Table 3.4. RabbitMQ Config Settings	23
Table 3.5. RabbitMQ Configuration Options	24
Table 3.6. RabbitMQ Queues, Exchanges and Bindings	25
Table 3.7. Chat Configuration	
Table 3.8. Chat Patterns	27
Table 3.9. Mode Support	
Table 3.10. Configuration Properties	
Table 3.11. Configuration Properties	
Table 3.12. Track Change Log	
Table 3.13. Service Types	42
Table 4.1. Error Types	50
Table 5.1. Audit Log File Headers	
Table 5.2. Browser Log File Header	
Table 5.3. Request Log File Headers	59
Table 6.1. PKI Authentication Login Modes	67
Table 6.2. PKI Authentication Mode Options Table	70
Table 6.3. Event Feature Config	
Table 6.4. Analytics Config	76
Table 6.5. dst Config	80
Table 6.6. Event References Context	
Table 6.7. Event Type Configs	
Table 6.8. Review Status	
Table 6.9. mds Config	

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Forcepoint Behavioral Analytics Configuration Guide  $\left| \ 7 \right.$ 

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CHAPTER 1 | FORCEPOINT BEHAVIORAL ANALYTICS CONFIGURATION GUIDE | 8

# **Configuration Overview**

This Configuration Manual outlines precisely defined standards for client data that Forcepoint Behavioral Analytics (FBA) ingests, as well as the flexible processes for moving, enriching, and displaying this data. Interactions with these configurable components can exist as command line prompts, HTTP requests, or changing file attributes.

# Single Sign On (SSO)

FBA uses SAML 2.0 to manage SSO (supported over PKI) user authentication for FBA application access.

# **Data Ingest and Processing**

The Streaming Ingest platform transforms source data into FBA Events and then scores and persists those Events, making them available in the FBA user interface. The platform exposes a REST API for receiving and real-time processing of source data.

In addition to the REST API, FBA includes Apache NiFi, a highly scalable, resilient, and extensible platform, for publishing data to the REST API from various data sources.

# Data Storage and Query

FBA uses Elasticsearch and PostgreSQL to house application data, and uses both internal and external APIs for inserting and querying this data. Elasticsearch stores Event data, while PostgreSQL contains user information, such as account details and permissions, along with analytics caching and UI data (Saved Searches, Entity Filters, notifications). A streaming ingest pipeline allows for continuous processing of Events, (as opposed to batch processing) culminating in a Logstash service that inserts Event data into Elasticsearch. The User

Interface (UI) interacts with the Master Data Service (MDS) to retrieve and display these Events as needed.

# **User Interface**

The Forcepoint Behavioral Analytics User Interface (UI) has several key configuration settings accessible through a file called AppConfig. This file contains several JSON objects that control Feature Scoring, data display, and data visualization specifics.

# Data Display - Event Viewer

The Event Viewer is the User Interface component that shows details of ingested events.

By default, the Event Viewer shows all event roles and attributes, with attribute names and roles as stored with the event. Furthermore, the roles appear in alphabetical order based on role names.

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## **EVENT VIEWER - EVENT ROLE CONFIGURATION**

It is possible to change the display names and display order of roles, as well as to make certain roles hidden.

Here are some examples of the process to make these changes:

1. Defining the order of roles:

```
curl-H"Content-Type:application/json"-
XPUThttp://localhost:8080/reference/config/mds -d'{"entity_roles_config":{"sender":
{"order":1}}}'
```

```
curl-H"Content-Type:application/json"-
XPUThttp://localhost:8080/reference/config/mds -d'{"entity_roles_config":
{"recipient":{"order":2}}}'
```

2. Defining order and overriding the displayed name:

```
curl-H"Content-Type:application/json"-
XPUThttp://localhost:8080/reference/config/mds -d'{"entity_roles_config":
{"recipientCc":{"order":3,"displayName":"CC"}}'
```

3. Defining just a display name override:

```
curl -H "Content-Type:application/json" -XPUT
http://localhost:8080/reference/config/mds -d'{"entity_roles_config":
{"recipientBcc":{"displayName":"BCC"}}'
```

4. Hiding a role:

```
curl-H"Content-Type:application/json"-
XPUThttp://localhost:8080/reference/config/mds -d'{"entity_roles_config":
{"recipient":{"hidden":true}}}'
```

5. Reset any changes and go back to defaults:

```
curl-H"Content-Type:application/json"-
XPUThttp://localhost:8080/reference/config/mds -d'{"entity_roles_config":
{"sender":null}}'
```

## **EVENT VIEWER - EVENT ATTRIBUTE CONFIGURATION**

At this time, "hidden" is the only supported option for event attributes. Case and spelling of attribute names matter and must be an exact match. Here are some examples:

1. Hiding an attribute in the Event Viewer

```
curl -XPUT http://localhost:8080/reference/config/mds -d'{"event_attributes_
config":{"Duration":{"hidden":true}}}'
```

2. Hiding several attributes in the Event Viewer using one object

```
curl-XPUThttp://localhost:8080/reference/config/mds-d'{"event_attributes_config":
{"Duration":{"hidden":true},"TotalBytes":{"hidden":true}}'
```

3. Reset any changes and go back to defaults:

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CHAPTER 2 FORCEPOINT BEHAVIORAL ANALYTICS CONFIGURATION GUIDE 10

curl-XPUThttp://localhost:8080/reference/config/mds-d'{"event\_attributes\_ config":null}'

# Data Management

There are several systems in place to help move and organize Forcepoint Behavioral Analytics data.

- Timeslicing organizes large amounts of Event data into manageable, chronologically separated chunks.
  - The Minigator migrates Forcepoint Behavioral Analytics Event, Entity, and metadata to new application versions during upgrades.
  - Knex is a third party tool responsible for managing UI PostgreSQL migrations and schema changes.

# **Application Monitoring**

Forcepoint Behavioral Analytics has several systems in place to monitor operations and performance, as well as log files to track backend activity. This helps to understand functional details, efficiently address bugs, and identify potential need for scaling.

# Audit Log Reporting

There are 3 Audit Log reports in place to allow visibility into the usage of FBA. These reports are available to Administrative users with the appropriate roles for download from User Interface. The reports are downloadable as .csv files.

The Browser Log Report captures events viewed by the analyst.

The Audit Log Report captures actions performed on the data.

The Request Log Report captures api usage within the system.

# Public Key Infrastructure Login

Public Key Infrastructure (PKI) authentication can be configured to allow PKI certs to be used for login. There are 2 modes:

**cert-enforced**: This mode allows the FBA application to be configured so that user accounts can be set up to use either PKI cert authentication only, or only an Email/Password combo. In this mode, a user account with a UserDN entered can only login using the PKI Cert Authentication login flow when the instance is configured in cert-enforced mode.

**cert-allowed**: This mode allows User Accounts configured with a UserDN to also use the standard Email/Password combo login flow. The intent for this mode is for an "emergency mode, for example in a case if the Certificat Authority was unable to authenticate certificates and users were blocked from using the FBA app. Changing to cert-allowed would allow all user accounts to use the email and passwords defined on the user account within FBA.

# Apache Nifi API Integration

The Nifi component has been changed to require an SSL connection in versions 3.3.3 and post 3.4.0. The Nifi API will now require that an access token be obtained and added to the request payload for the Nifi API.

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# **Data Format**

Forcepoint Behavioral Analytics stores each Event, Entity, and metadata object (such as Feature, Model, and Lexicon configurations) in a standardized JSON format.

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# Docker Login

If using the 3.4.1 Limited Availability release (with containerization), the Docker container must be logged into in order to make any changes to the FBA Services.

To login to the Docker container, perform the following:

1. Add -p 2222 to your typical SSH command such as:

```
ssh FBA_USER@service-HOSTNAME -p 2222
```

2. Log into the VM OS using your typical SSH command and then log into the container such as:

ssh FBA\_USER@service-HOSTNAME

```
docker exec -it $(docker ps --format "{{.Names}}") bash
```

🔊 Tip

For further information on additional Docker related commands, refer to the Docker documentation.

# Single Sign On (SSO)

Single Sign-On (SSO) is a session/user authentication process that permits a user to enter one name and password in order to access multiple applications in a company's IT infrastructure.

Security Assertion Markup Language (SAML) is an XML standard that allows secure web domains to exchange user authentication and authorization data. Using SAML, an online service provider can contact a separate online identity provider to authenticate users who are trying to access secure content. SAML supports multiple SSO providers (e.g., OneLogin, Active Directory) so that users can access the app (authenticate) with a single click.

Service Provider (SP) is an application that will use a separate identity provider for authentication. In our case, the Forcepoint Behavioral Analytics UI is the Service Provider. In the diagram below, Service Provider is referred to as "app".

Identity Provider (IdP) is the SSO solution that manages identities. In our case, OneLogin is the Identity Provider. In the diagram below, Identity Provider is referred to as "IDP".

User is a given individual, particularly his/her browser session.

# How SAML Works



Figure 2.1 SAML Workflow

- 1. The user accesses the remote application using a link and the application loads.
- 2. App identifies the user's origin (by application subdomain, IP address, or similar) and redirects the user back to the Identity Provider, asking for authentication. This is the authentication request.
- 3. The user either has an existing active browser session with the Identity Provider or establishes one by logging into the Identity Provider.
- 4. The Identity Provider builds the authentication response in the form of an XML- document containing the user's username or email address, signs it using an X.509 certificate, and posts this information to the Service Provider.
- 5. The Service Provider, which already knows the Identity Provider and has a certificate fingerprint, retrieves the authentication response and validates this using the certificate fingerprint.
- 6. The identity of the user is established and the user is provided with App access.

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# SAML As Seen In Forcepoint Behavioral Analytics

## **CONFIGURATION/SETUP**

## Vote

If using the 3.4.1 Limited Availability release (with containerization), the Docker container must be logged into in order to make any changes to the FBA Services. See the Docker Login section of this document for further information.

SSO\_TYPE: "saml" saml\_config with entryPoint

• Based on these values, we use passport-saml strategy that corresponds to correct Identity Provider

## **USER ACCESSES APP**

- 1. Navigate to Forcepoint Behavioral Analytics.
- 2. If no session stored, redirect to /login.
- 3. Click Get started.

## CREATES SAML REQUEST AND SENDS TO IDP

- 1. Request to /session/new in node. passport-saml strategy has been configured.
- 2. Browser request translates into an encoded SAML message.
- 3. That message becomes an authorization request. It's a request to a URL that is a combination of:
  - a. entryPoint, like https://redowl.onelogin.com/trust/saml2/http-post/sso/ 533049, as configured in saml\_ config.coffee

and

- b. query param of SAMLRequest={message from above}
- 4. The node server redirects to that URL, which takes us to OneLogin.

## IDP IDS USER, CREATES SAML RESPONSE, AND SENDS TO APP

- 1. If the user is already logged into OneLogin, OneLogin (as Identity Provider) recognizes this and sends SAML response with the user's name and email back to Forcepoint Behavioral Analytics (as Service Provider).
- If the user is not logged into OneLogin, OneLogin asks for the user's credentials (email/password/OTP). If the user logs in successfully, OneLogin sends SAML response with the user's name/email back to Forcepoint Behavioral Analytics (as Service Provider).

## APP VERIFIES SAML RESPONSE AND LOGS USER IN

- 1. Forcepoint Behavioral Analytics receives the SAML response from OneLogin.
- 2. If Forcepoint Behavioral Analytics sees an email in the SAML message, Forcepoint Behavioral Analytics checks for that email in Postgres. If found, the user is serialized into a login session and logged into Forcepoint Behavioral Analytics. Authentication is complete.

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- 3. If Forcepoint Behavioral Analytics doesn't find an email from the SAML message in Postgres, the user is not logged in and must try again. This could be the result of:
  - a. Bad SAML response without email.

or

b. The user's OneLogin email address is not matching email address in Postgres.

## **CONFIGURATION AND OPERATIONAL DETAILS**

Given a browser request (User clicks "get started" and POST to /session/new), the passport-saml strategy will:

- 1. Generate authorization request which includes:
  - a. issuer.
  - b. callback route (in our case, /api/1/saml/consume).
  - 2. Encode that authorization request.
  - 3. Construct a URL of entryPoint + SAML request in query param:

a. (https://redowl.onelogin.com/trust/saml2/http-post/sso/533049)

4. Redirect to the above URL.

SAML is an XML-based protocol and the contents are base64 encoded. If you are using a big string of text like "nVNN.2F%2Fxvk%2F", you will need to decode (and possibly decrypt) the string using a tool like SAMLTool or SSOCircle.

The SAML Test Connector app in OneLogin, which was used to develop the SAML SSO integration, allows you to configure settings so that you can integrate a Service Provider (Forcepoint Behavioral Analytics) with OneLogin as an Identity Provider without using OneLogin's production settings. The ACS URL corresponds to the

`path` or `callbackURL` configured in the UI (essentially the server route that will handle SAML responses).

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CHAPTER 2 FORCEPOINT BEHAVIORAL ANALYTICS CONFIGURATION GUIDE 17

# **Data Movement and Processing**



Figure 3.1 Physical Architecture Diagram

# Apache NiFi

For in-depth usage instruction, refer to the official Apache NiFi documentation. We use Apache NiFi for ingesting raw client data into the FBA system, and reliable and secure data transfer between client sources and the Forcepoint Behavioral Analytics Public API. NiFi is also used for data enrichment, preparation of data, conversions between formats, as well as extracting and parsing and routing decisions.

The NiFi system includes a comprehensive user interface allowing you to dynamically configure and execute ingest processes based on client needs. Each NiFi setup includes a "Flow" with the following components:

- FlowFile
  - Unit of data moving through the system
  - Content + Attributes (key / value pairs)
  - Processor
    - ° Performs the work, can access FlowFiles
  - Connections
    - Links between processors
    - Queues that can be dynamically prioritized
  - Process Group
    - ° Set of processors and their connections
    - ° Receive data via input ports, send data via output ports

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CHAPTER 3 FORCEPOINT BEHAVIORAL ANALYTICS CONFIGURATION GUIDE 18

help about ssi . niti Ð 2 - CON Search 23 🕓 📑 🛠 🖬 🧈 🛄 10 11 . NiFi Flow + Queued: 0 / 0 bytes Stats last refreshed: 20:46:22 EDT 🗊 0 📄 0 🕨 1 📕 3 🔥 0 술 0 < ` > V Active threads: 0 -+ GetFile GetFile 0 RouteOnAttribute Ø 0 0 / 0 bytes 0 bytes / 0 bytes 0 / 0 bytes 86 / 00:00:00.023 (5 min) (5 min) (5 min) Name success 0 / 0 bytes 0 bytes / 0 bytes 0 / 0 bytes 0 / 00:00:00.000 (5 min) (5 min) (5 min) (5 min) Queued 0/0 bytes :: (5 min

Flows are configured by dragging and dropping processors (Figure 3.2):

Figure 3.2 NiFi Flow Builder

	GetFile			
	In 0 (0 bytes)	In 0 (0 bytes) 5 min		
	Read/Write 0 bytes / 0 b	Read/Write 0 bytes 0 bytes 5 min		
	Out 0 (0 bytes)	5 min		
	Tasks/Time 0 / 00:00:00	.000 5 min		
	Name succes	s wtes)		
	dueded o (or	<b>V</b>		
	A transformToRed	owlEvent		
	ExecuteScript			
	In 0 (0 bytes)	5 min		
	Read/Write 0 bytes / 0 byte	es 5 min		
	Out 0 (0 bytes)	5 min		
	Tasks/Time 0 / 00:00:00.00	00 5 min		
	Name success	Name failure		
	Queued 0 (0 bytes)	Queued 0 (0 bytes)		
buildEventBatche	29	errorDump		
MergeContent		PutFile		
In 0 (0 bytes)	5 min	In 0 (0 byten)	51	
Read/Write 0 bytes / 0 byte	ns 5 min	Read/Write 0 bytes / 0 bytes	5	
Out 0 (0 bytes)	5 min	Out 0 (0 bytes)	5	
Tasks/Time 0 / 00:00:00.00	0 5 min	Tasks/Time 0 / 00:00:00.000	5 1	
Name merged				
Queued 0 (0 by	tes)			
	•			
ControlRate				
In O/Oludar)	100			
Bead/Write 0 bytes)	5 min			
Out 0 (0 bytes)	5 min			
Tasks/Time 0/00:00:00.00	00 5 min			
Name				
Name success	(m)			
Queued 0 (0 by	¥			
publishEventBate	ches			
1244.002 (COMPANY STORE)	5 min			
In 0 (0 bytes)				
In 0 (0 bytes) Read/Write 0 bytes / 0 byte	s 5 min			
In 0 (0 bytes) Read/Write 0 bytes / 0 byte Out 0 (0 bytes)	ns 5 min 5 min			

Figure 3.3 Example Forcepoint Behavioral Analytics NiFi Flow

### **Post Processing**

After event data has been moved through each processor in the NiFi flow, it is output to the Public API, the first step in the Streaming Ingest process.

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# **PST** Parser

Not all FBA data is ingested as real-time activity; sometimes historical data is handed to FBA in bulk format. A commonly observed bulk format is a Personal Storage Table or PST file, a file format used by Microsoft software as a compressed message store. The Streaming PST Parser is responsible for uncompressing, determining content type (email, chat, etc.) and delivering the Event data into Streaming Ingest.

# **Streaming Ingest**

Streaming Ingest is the pipeline of procedures used to move properly-formatted data into the FBA data stores. Comprised of five main components, the FBA Streaming Ingest handles both data movement and processing within the pipeline.

## 🤝 Note

If using the 3.4.1 Limited Availability release (with containerization), the Docker container must be logged into in order to make any changes to the FBA Services. See the Docker Login section of this document for further information.

## **PUBLIC API**

The Public API is a web service exposing a public-facing API for publishing data into FBA. The Public API accepts Events and Entities with the following JSON formats. The Public API rejects malformed data with an appropriate error message.

## Forcepoint Behavioral Analytics "Event" Format

Field	Required	Туре	Sample	Description
type	Yes	string	email	Name of the Event type.
timestamp	Yes	string	2016-01-	Timestamp for the event (in ISO 8601).
			01T15:45:54	
entities	No	EntityRole[]	See Entity roles	List of Entities on the Event, with their associated roles.
timezone	No	string	UTC	Timezone in which the Event occurred.
source_even t_id	No	string	1d4424ee8bf3	A unique identifier for the event.
subject	No	string	Here's a subject.	Subject of the Event.
content	No	string	Here lies some content.	Unstructured text associated with the Event.
labels	No	string[]	[interesting", "unusual"]	Labels to add to the event.
attributes	No	EventAttribute[]	See Event Attributes	List of arbitrary name - value pairs that define Attributes oftheEvent.
attachments	No	Attachment[]	See Attachments	List of attributes to attach to the event.

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Field	Required	Туре	Sample	Description
event_ references	No	EventReferences	See Event References	A data structure allowing this Event to be linked to others.

## Table 3.1. FBA Event Format Table

### Forcepoint Behavioral Analytics "Event Attribute" Format

Field	Required	Туре	Sample	Description	
name	Yes	string	encrypted	Name of the Attribute.	
value	Yes	string	true	Value of the Attribute.	
type	Yes	string	boolean	Type of the Attribute. Valid values: string, boolean, double, date. Defaults to string.	

### Table 3.2. FBA Event Attribute Format Table

### **Entity Role Format**

Field	Required	Туре	Sample	Description
role	Yes	string	src_ip	The given Entity's role in the Event.
entities	Yes	string[]	["12.34.56.478 9]	List of entities.

### Table 3.3. FBA Entity Role Format Table

### Usage

Events can be loaded one-by-one or in bulk. The following curlcommand is an example, including the parameters needed to send Events using the Public API.

Loading an event:

curl -XPOST localhost:9000/event @event.json -H content- type:application/json

#### Request

Header:

Content-Type: application/json

Body:

```
{
    "type": "irc-message",
    "timestamp": "2016-01-01T15:45:54",
```

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```
"subject": "notification to #Forcepoint", "content": "Added a new channel.", "entities":
Γ
{
"role": "from", "entities": [
"foo123"
1
},
ł
"role": "to", "entities": [
"bar456", "baz789"
1
}
],
"attributes": [
{
"type": "string",
"name": "channel",
"value": "#Forcepoint news"
}
1
}
```

#### Usage

Loading bulk events:

```
curl -XPOST localhost:9000/event/bulk --data-binary @bulk_events.json -H content-
type:application/x-json-stream
```

#### Request

Header:

Content-Type: application/json

#### Body:

```
{"type": "irc-message", "timestamp": "2016-01-01T12:00:00", "content": "want to grab
some bbq?", "entities": [ {"role": "from", "entities": ["foo123"]}, {"role": "channel",
"entities": ["#water cooler"]}]}
```

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```
{"type": "irc-message", "timestamp": "2016-01-01T12:00:01", "content": "want to grab
some bbq?", "entities": [ {"role": "from", "entities": ["foo123"]}, {"role": "channel",
"entities": ["#water_cooler"]}]}]
{"type": "irc-message", "timestamp": "2016-01-01T12:00:02", "content": "want to grab
some bbq?", "entities": [ {"role": "from", "entities": ["foo123"]}, {"role": "channel",
```

#### "entities": ["#water cooler"]}]}]

## RABBITMQ

RabbitMQ is an integral part of the Streaming Ingest service for FBA that stores incoming Events and metadata between services waiting to be processed. RabbitMQ consists of messages, queues, and exchanges.

- Messages are the data that's moved through the services.
- Queues are where messages get lined up for impending exchanges (movement out of RabbitMQ).

## Vote

If using the 3.4.1 Limited Availability release (with containerization), the Docker container must be logged into in order to make any changes to the FBA Services. See the Docker Login section of this document for further information.

### Configuration of RabbitMQ server via rabbitmq.config

The RabbitMQ server has many configuration parameters that can be set in rabbitmq.config; the following three are most essential to the health of the RabbitMQ server. A full list of parameters can be found https://www.rabbitmq.com/configure.html

## Vote

Default values are used for anything not explicitly changed or set in the configuration document.

Parameter	Value	Default	Description
vm_memory_ high_ watermark	0.6	0.4	Memory (smaller installed RAM or virtual address space) fraction threshold at which flow control is triggered. When the memory threshold is hit then publishers begin to be throttled. A queue that is being throttled will show "flow" as its state.
vm_memory_ high_ watermark_ paging_ratio		0.5	Fraction of vm_memory_high_ watermark at which queues start to page messages out to disc to free up memory.
disk_free_ limit		50 MB	Minimum free space available before flow control is triggered in order to avoid a server crash due to insufficient space. Note that if messages are being paged out rapidly it is possible to run out of disk space and crash in the time between two runs of the disk space monitor.

### Table 3.4. RabbitMQ Config Settings

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### RabbitMQ Configuration Options

The following options can be configured for each one of the Forcepoint Behavioral Analytics services. In the table below, the column "Forcepoint Behavioral Analytics Default" refers to the values used when creating the RabbitMQ ConnectionFactory.

### 🤝 Note

The column "RabbitMQ API Default" refers to the default value used in RabbitMQ's API.

Parameter	RabbitMQ API Default	FBA Default	Description
prefetchCount	unlimited	10	Max number of unacknowledged messages in channel/connection. See https://www.rabbitmq.com
			/blog/2012/05/11/some-queuing-theory-throughput-latency- and-bandwidth/for an nice description of the tradeoffs in setting prefetch count.
prefetchLimitGloba I	N/A	true	prefetch Count settings are applied to the entire channel rather than each consumer.
requestedChannelM ax	0	0	Maximum permissible number of channels to negotiate with clients. Setting to 0 means "unlimited". Using more channels increases memory footprint of the broker.
requestedFrameMax	0	0	Maximum permissible size of a frame (in bytes) to negotiate with clients. Setting to 0 means "unlimited"but will trigger a bug in some QPid clients. Setting a larger value may improve throughput; setting a smaller value may improve latency.
requestedHeartbeat	0	0	Time in seconds after which, if no response is received, the TCP connection is considered unreachable and reconnection is needed. Zero means that the checking is not performed. Values between 5 and 20 seconds are optimal for most environments according tohttps://www.rabbitmq.com/heartbeats.html
connectionTimeout	0	0	Wait indefinitely for Events to get in the queue.
automaticRecovery	false	false	Recovery of connections. Note that newer versions of RabbitMQ set this to TRUE by default.
topologyRecovery	true	true	Recovery of exchanges, queues, bindings and consumers.
networkRecoveryInterval	5000 ms	5000 ms	Retry time interval after a recovery attempt failure.

### Table 3.5. RabbitMQ Configuration Options

### Create the RabbitMQ Queues, Exchanges and Bindings

Invoking the "create" directive for pipeline-ctl will create the following Entities in RabbitMQ.

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Queue	Exchange	Routing Key (Binding)
elasticsearch.error.queue	elasticsearch.error.exchange	error
elasticsearch.event.queue	elasticsearch.event.exchang e	event
reveal.error	reveal.error.exchange	reveal.error
reveal.event	reveal.event.exchange	reveal.json
reveal.internal.error	reveal.internal.error.exchange	reveal.internal.error
reveal.internal.event	reveal.internal.exchange	reveal.model

### Table 3.6. RabbitMQ Queues, Exchanges and Bindings

After you invoke the following command, then you can verify the queues, exchanges, and Routing Keys in the RabbitMQ Admin Console. Create RMQ Queues, Exchanges, and Bindings.

```
sudo pipeline-ctl --rmq-create
```

Scenario: RabbitMQ server crashes or network issues

Effect on API, Conversion, and Queue Worker Services

If the RabbitMQ server crashes or becomes unreachable due to network problems, reveal-public-api will stop accepting messages and will respond to any new request with:

```
{
  "status": 500,
  "message": "Cannot reach queue.",
  "cause": "Failed to create a RabbitMQ channel",
  "exception":"javax.ws.rs.WebApplicationException",
  "stackTrace": [...]
}
```

At the same time, the conversion and Queue Worker services are automatically paused until the connection to the RabbitMQ server is re-established. For example, the Queue Worker log will show:

```
WARN [2017-02-10 19:17:47,191]
com.redowlanalytics.reveal.ingest.core.InternalEventQueueRea der: Connection to queue is
down - waiting to reconnect...
```

Scenario: Consumer Crashes

Effect on Logstash

Ensure you have sufficient disk space on the Rabbit server, so it can still buffer even when a consumer is temporarily not running. The disk\_free\_limit parameter controls when it will start to block writes. When the storage falls below the "disk\_free\_limit" parameter, everything will be blocked.

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## **Disaster Recovery**

In order to maintain service availability in the event of disk failures, RabbitMQ needs to be configured as a cluster (see <a href="https://www.rabbitmq.com/ha.html">https://www.rabbitmq.com/ha.html</a>). With a cluster, the queues, exchange, and bindings can be mirrored. This ensures that if any of the master nodes were to fail, one of the slave nodes would take its place maintaining continuous delivery of the messages.

### CONVERSION

Events in the external Event queue are converted into the Forcepoint Behavioral Analytics internal data model through the Conversion web service. This includes JSON events from the public API and RFC-822 email from the Public API.

A chat Event is usually composed of multiple chat messages concatenated into one. Forcepoint Behavioral Analytics applies a chat-splitting procedure to separate concatenated chat Events into individual messages for analysis. The Conversion API modifies the chat-splitting behavior by submitting custom configuration settings or retrieving existing settings.

Non-chat Events are simply converted into Forcepoint Behavioral Analytics JSON format. There is no additional processing required.

### How it works

When parsing chat data using Reveal ETLE CLI, you need the following items:

- A data source where chat content is stored in the body of individual emails
  - A way to examine the contents of the email/chat events before fully ingesting
  - A JSON config file
- 1. Examine the content.

Either run ETLE on a subset of data and look at the results in the UI, or use a tool to extract and view the events first.

a. Determine Single or Multi-Line Chat Format:

Determine whether you would like your chat fit on one, or multiple lines. Sample single-line chat:

```
>>>>02/10/2015 14:33:22 JDOE1, JIM DOE, SOME
COMPANY Says:Yo, let's do lunch
```

Sample multi-line chat:

```
# Participant InstantBloomberg:somebb3 entered on Jun 1, 2015 2:12:17 AM
# Participant information buddyName: somebb3 networkID: InstantBloomberg
# End of participant information InstantBloomberg:somebb3 (2:12:18 AM):
*** FOO BAR INC(CANADA)LTD (11111) Disclaimer:
disclaimer text here InstantBloomberg:somebb3 (2:13:11 AM):
Is it lunch time?
```

b. Determine How Many Chat Types You'll Have

Look for all the chat you might get. Search (case insensitive) for things like "conversation", "jabber", "bloomberg", "lync", "chat", "joined", etc.

2. Build Your JSON Config File.

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See the sample request below the Configuration File Properties for a file configuration example.

3. Run etle cli.

Run reveal-etle-cli with the -c flag:

reveal-etle-cli ... -c /path/to/config.json

### **Setting Chat Splitting Configuration**

You can configure chat splitting by submitting a configuration file with a POST request. You can retrieve the current chat splitting configuration with a GET request. The configuration file contains one or more "chat\_config" sections. The table below summarizes the fields supported in the chat\_config sections.

Field	Туре	Example	Notes
name	string	"BB Chat: Single- Line body Format"	Not technically used. For JSON readability only.
enabled	boolean	"true"	
multi- line	boolean	"false"	Determines whether chat messages are displayed with line breaks- useful for readability.
chat_ patterns	object[]	See chat patterns table.	
mode_ support	object[]	See Mode Support table.	

### Table 3.7. Chat Configuration

Field	Туре	Example
regex	string	"[]{15}Start message properties[] {15}.*RoomID: "
event_field	boolean	"content"

### Table 3.8. Chat Patterns

Field	Туре	Example
identifier	string	"disc"
ingest_enabled	boolean	"false"
event_type	string	"bloomberg-disclaimer"

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CHAPTER 3 FORCEPOINT BEHAVIORAL ANALYTICS CONFIGURATION GUIDE 27

Field	Туре	Example
type_detection_ regex	string	"[>](\d{2}\/\d{2}\\d{2}:\d{2}:\d{2})[]+(. Says:[]+[*]+.Disclaimer:(.)"
date_regex_group	integer	1
sender_regex_group	integer	2
body_regex_group	integer	3
date_format	string	"MM/dd/yyyyHH:mm:ss" i.e. based on JavaSimpleDateFormat
default_timezone_ id	string	"UTC"

### Table 3.9. Mode Support

### Accessing and Changing Chat Splitting Configurations

Chat Events often enter the Public API as emails with concatenated chat Events as the email body. Chat Splitting detects chat format in an email body, separates out the individual chat messages, and outputs an Event for each individual chat.

#### Request

Header:

Content-Type: application/json

Body:

```
{
"chat_config": [
{
"name": "BB Chat: Single-Line Body Format", "enabled": "true",
"multi_line": "false", "chat_patterns": [
{
"regex": "[*]{15}Start message properties[*]{15}.*RoomID:",
"event_field": "content"
},
{
"regex": "Bloomberg.*", "event_field": "X-KVS-MessageType"
},
{
"regex": "(CHAT-fs:)|(PCHAT-0x)",
```

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```
"event field": "subject"
}
],
"mode support": [
ł
"identifier": "disc", "ingest enabled": "false", "event type": "bloomberg-disclaimer",
"type_detection_regex": "[>]*(\\d{2}\\/\\d{2}\\/
]+[*]+.*Disclaimer: (.*)",
"date_regex_group": 1,
"sender_regex_group": 2,
"body regex group": 3,
"date format": "MM/dd/yyyy HH:mm:ss", "default timezone id": "UTC"
},
ł
"identifier": "enter", "ingest_enabled": "false", "event_type": "bloomberg-enter",
"type detection regex": "[>]*(\\d{2}\\/\\d{2}\\/
\\d{4} \\d{2}:\\d{2}:\\d{2})[ ]+(.*) (has joined the room)", "date regex group": 1,
"sender regex group": 2,
"body regex group": 3,
"date format": "MM/dd/yyyy HH:mm:ss", "default timezone id": "UTC"
},
ł
"identifier": "exit", "ingest enabled": "false", "event type": "bloomberg-exit",
"type detection regex": "[>]*(\\d{2}\\/\\d{2}\\/
\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{2}:\\d{
"sender regex_group": 2,
"body regex group": 3,
"date_format": "MM/dd/yyyy HH:mm:ss", "default_timezone_id": "UTC"
},
ł
"identifier": "msg", "ingest enabled": "true", "event type": "bloomberg-chat",
"type detection regex": "[>]*(\\d{2}\\/\\d{2}\\/
```

```
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```

```
]+(?!.*(?>\\*\\*.*Disclaimer))(.*)", "date regex group": 1,
"sender regex group": 2,
"body regex group": 3,
"date format": "MM/dd/yyyy HH:mm:ss", "default timezone id": "UTC"
}
1
},
ł
"name": "BB Chat: Multi-Line Body Format", "enabled": "true",
"multi line": "true", "chat patterns": [
{
"regex": "Bloomberg.*", "event field": "X-KVS-MessageType"
},
{
"regex": "Bloomberg IM Conversation #", "event field": "subject"
}
],
"line join delimiter regex": [ "^# Interaction information", "^# Start of interaction",
"^InstantBloomberg:",
"^# Participant InstantBloomberg:", "^# Interaction information",
"^# End of participant information"
],
"mode support": [
{
"identifier": "msg", "ingest enabled": "true",
"event type": "bloomberg-chat",
"type detection regex": "^InstantBloomberg:([\\w]+).*\\((\\d{1,2}:\\d{2}:\\d{2}
[AP]M)\\):(?!.*\\*\\*.*Disclaimer)(.*)", "date regex group": 2,
"sender regex group": 1,
"body regex group": 3, "date format": "hh:mm:ss a", "default timezone id": "UTC"
}
1
},
ł
"name": "Jabber Chat: Multi-Line Body Format", "enabled": "true",
```

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```
"multi_line": "true", "chat_patterns": [
ł
"regex": "ChatRoom:Jabber", "event field": "X-FaceTime-IMA-buddyName"
},
ł
"regex": "Jabber Conversation #", "event field": "subject"
}
],
"line_join_delimiter_regex": [ "^[^\\t@]+"
],
"mode support": [
{
"identifier": "msg", "ingest enabled": "true", "event type": "jabber-chat",
"type detection regex": "^(\\d{2}\\/\\d{2}\\/\\d{2}
\\d{1,2}:\\d{2} [AP]M)\\t (.*)\\t@(.*)\\t(?!(Left|Joined) conversation\\.)(.*)",
"date_regex_group": 1,
"sender regex group": 2,
"body_regex_group": 5,
"date format": "MM/dd/yyyy hh:mm:ss a",
"default timezone id": "UTC"
}
1
},
{
"name": "Lync: Single-Line Body Format", "enabled": "true",
"multi line": "false", "chat patterns": [
{
"regex": "MicrosoftUC\\.IM", "event field": "X-FaceTime-IMA-contentType"
},
{
"regex": "IMChat MicrosoftUC Conversation #", "event field": "subject"
}
],
"mode support": [
{
```

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```
"identifier": "msg", "ingest enabled": "true", "event type": "lync-chat",
"type detection regex": "^(\\d{4}-\\d{2}-
\\t(?!(Left|Joined) conversation\\.)(.*)\\s\\t$", "date regex group": 1,
"sender regex group": 2,
"body regex group": 4,
"date format": "yyyy-MM-dd'T'HH:mm:ssZ", "default timezone id": "UTC"
}
1
},
{
"name": "Placeholder: Just here for kicks", "enabled": "false",
"multi line": "false"
}
1
}
```

## QUEUE WORKER

The Queue Worker applies a variety of Event transformations and analytics to Events being streamed into Forcepoint Behavioral Analytics. The Queue Worker pipeline is composed of multiple processors. Each processor performs a specific task to a single incoming Event and passes that Event along to the next processor in the pipeline.

Pipeline behavior can be configured through the UI and / or API by adding, removing, or reconfiguring the following processors:

### Deduplication

The Deduplication Processor generates the (Elasticsearch document) ID for each Event. The ID is a hash of the fields specified in the processor configuration. Note that the specified deduplication fields are those from the internal Event Model (typically, the fields available in the stored Elasticsearch documents).

Field	Туре	Description
type	sting	Must be deduplication.
fields	string[]	List of Event fields to use for deduplication.
timestamp_ granularity	string	Events that occur within the same granularity are considered to have equivalent timestamps for the purposes of deduplication.

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Field	Туре	Description
timestamp_ time_zone	string	Indicate the timezone that corresponds to a different day for timestamp_granularity of that level.

### Table 3.10. Configuration Properties

Available Fields:

- source\_event\_id
  - type
  - timestamp
  - · entities
  - subject
  - content
  - attributes
  - attachments

Example:

```
{
    "type": "deduplication", "fields": [ "timestamp", "entities", "attributes", "source_
event_id" ]
}
```

The Queue Worker's Deduplication Processor accepts two additional configuration settings: timestamp\_granularity and timestamp\_time\_zone.

The user can now pick a granularity (e.g., "day") and events that occur within the same day are considered to have equivalent timestamps for the purposes of deduplication. The timestamp\_time\_zone controls when the boundaries of those time windows occur (e.g., when the "start of day" happened). The default timestamp\_granularity is milliosecond (expressed as ms).

### **Entity Resolution**

The Entity Resolution Processor automatically resolves the raw value(s) in an Event's Entity fields to a known Entity in the Forcepoint Behavioral Analytics platform. The Forcepoint Behavioral Analytics Master Data Service (MDS) maintains the process of mapping raw values to known Entities. This processor periodically retrieves this mapping from Elasticsearch. The processor resolves the roles field for each Event. If any given value cannot be associated with a known Entity, a new Entity is added to MDS's reference data.

Field	Туре	Description
type	string	Must be entity_resolution.

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Field	Туре	Description
key_refresh_ period	string	A time value in NUMBER unit format, allowable units are ms for milliseconds, s for seconds , and m for minutes (default 15m)
new_actor_ publish_period	string	A time value in NUMBER unit format, allowable units are ms for milliseconds, s for seconds , and m for minutes (default 2m)
use_smtp_ addresses	boolean	Overwrite all emailaddresses with validextractedsmtpaddressifone can be found, e.g., "Paul <paul@redowl.com>"will be converted to"paul@redowl.com"wherever it is seen. (defaultfalse)</paul@redowl.com>
keep_smtp_ entities_as_a ttributes	boolean	Save the original emailaddress as an eventattribute, when it isreplaced by an extractedsmtp address. (defaultfalse)
update_entity_ dictionary_ lock_timeout_ period	string	A time value inNUMBER unit format,allowableunitsaremsformilliseconds, s forseconds , and m forminutes(default1m)

## Table 3.11. Configuration Properties

Example:

```
{
  "type": "entity_resolution",
  "key_refresh_period": "5m",
  "new_actor_publish_period": "2m",
  "use_smtp_addresses": false
}
```

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#### How Entity Resolution Works (Figure 3.4)



#### Figure 3.4 Entity Resolution

#### Maintaining Entity Resolution

1. Upload the New Key

```
curl -k -XPOST -F "file=@/path/to/ disambiguation.key;type=text/csv"
https://localhost:8080/ reference/disambiguation/upload
```

#### Important

The "@" sign is not a suggestion and is REQUIRED. This symbol tells cURL to look for this content inside a file at the following path.

The ; type=text/csv is also required and establishes what dataset\_metadata should expect for the format.

If successful, you will get a response with a keyID you will need to use in the subsequent LOAD step.

Testing this step:

```
curl -k -u elastic:changeme https://localhost:9200/ dataset_
metadata/entitydisambiguation/ AVJqiBa70P1oKZcqlJac | jq .
```

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#### 2. Load using the desired parameters

```
curl -k -XPOST 'https://localhost:8080/reference/ disambiguation/ load?keyId=
{MYKEYID}&addAllEntitiesFromEvents=true&purgeE ntityIndex=false&mergeStrategy=KEY_
WINS'
```

#### Options:

- addAllEntitiesFromEvents: true or false this adds into refdata all Entities in the dataset, even if they are not resolved in the key.
  - purgeEntityIndex: true or false this wipes out refdata and starts fresh
  - mergeStrategy: KEY\_WINS or INDEX\_WINS in this case, merging priority goes to the key. This means
    that if there is conflict between the key and refdata, a new document will be created in refdata to reflect
    what is in the key

The key is now in refdata. This means that streaming ingest will now point to the updated key during ingest. This may take 5-10 minutes to take effect. In order to test the quality of refdata, queries may be run in the following format:

```
curl -k -u elastic:changeme https://localhost:9200/ refdata/_search - d'
{"query":{"query_string":{"query":"Flynn"}}' | jq.hits.hits[]
```

- 3. Reload Entity Attributes using new ActorID (if applicable). See Attributes in Forcepoint Behavioral Analytics below.
  - Run Entity Resolution over past Events.

Run Entity resolution on all the Events with that ActorID as a sender or recipient on a weekly basis.

```
curl -k -XPOST https://localhost:8080/reference/ disambiguation/run
-d '{"query": {"bool": {"should": [{"match": {"sender":
"Smith, Jane (jSmith)"}}, {"match": {"sender": "Brown,
Joe (jBrown)"}}, {"match": {"recipient": "Smith, Jane
(jSmith)"}}, {"match": {"recipient": "Brown, Joe (jBrown)"}}]}'
```

Track job progress:

curl http://localhost:9200/jobs/disambiguation/jobId | jq .

4. Maintain Changelog.

A changelog should be maintained on a weekly basis to show the delta of the changes to the ER key. For example:

Actor	Disambiutation	Changed by	Date
Smith, Jane (jSmith	jSmith@mlp.com	Johnson, Jack	October 10, 2016
Brown, joe (jBrown)	jBrown@mlp.com	Johnson, Jack	October 10, 2016

#### Table 3.12. Track Change Log

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CHAPTER 3 FORCEPOINT BEHAVIORAL ANALYTICS CONFIGURATION GUIDE 36
### Other jobs

Entity Resolution can be run on a larger subset of the data, at the discretion of the team. For example, if phone numbers are resolved in a new key, ER will need to be run over the weekend over all blackberry data.

```
curl -XPOST http://localhost:8080/reference/disambiguation/ run
-d '{"query": {"match": {"type": "blackberry-email"}}}'
```

#### Attributes

#### **Inserting attributes**

The script entitled addActorPropertiesNewModel.py has been updated to support startTime and endTime fields in milliseconds. This procedure requires that the actor already exist in refdata. If the actor is not in refdata, the post command will return an error.

The command to run is as follows:

```
python addActorPropertiesNewModel.py http://localhost:8080/ reference/actor --
post attributes.csv
```

Please changehttp://localhostto the Forcepoint Behavioral Analytics host, and attributes.csv to the name of the file in which the Attributes have been listed (see sample below).

Sample CSV (attributes.csv):

Actor,AttributeName,AttributeValue,startTime,endTime

"Smith, Jane (jSmith)", Department, Information Systems, 1451682809000, 1483305209000

Vote

Start and end time are UTC timestamps in milliseconds.

Post return:

```
$ python AddActorProperties.py mds1:8080/reference/actor -- post
attributes.csv
```

FIELD: Employee title interpreted as type string with format None

```
curl -XPOST -H 'Content-Type: application/json' -d '{"startTime":
1451682809000, "endTime": 1483305209000,
"name": "Department", "value": "Information Systems"}'
'mds1:8080/reference/actor/Smith%2C%20Jane%20(jSmith)/attribute/string'
```

Inserting Attributes where the Attribute value is the same but the dates are different

Using the script above, it is now possible to use insert Attribute values with new start and end times (Figure 3.5.

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✓ Employee Title	Energy Trader	[no date range specified]	ĩ
	Trader	09/01/2016 - 10/01/2016	Î
	Energy Trader	10/01/2016 - 11/01/2016	Î

Figure 3.5 Insert Attribute Example

The post command will require that one of the values be different - that is, if the exact same Attribute Name, Value and date range is posted, it will return an error. If any of the values is different, it will post the new entry to the endpoint, which will display as above.

#### Posting several attributes at once

When the script is run, each row of the attributes CSV is posted to the endpoint. Each row that has new values will post successfully. If a duplicate row is posted, the endpoint will return an error and move on to the next row.

### Updating and deleting attributes

This functionality is not supported using the script provided above. Future releases of ROSE will support updating and deleting attributes.

## **Detect Disclaimers**

The Detect Disclaimers processor classifies disclaimer paragraphs. Specifically, it counts the percentage of n-grams in a paragraph that also appear in a disclaimer lexicon. If this percentage exceeds the provided threshold, then the paragraph is marked as a disclaimer. Disclaimers may be taken into account for downstream analytics and in-app visualizations.

## **Configuration Properties**

Field	Туре	Description
type	string	Must be detect_disclaimer.
lexicon_id	string	The Elasticsearch ID of the disclaimer n-gram Lexicon. The Lexicon must have type WORD_NGRAMS.
threshold	double	Minimum percentage of paragraph n-grams that must appear in disclaimer Lexicon. Between 0.0 and 1.0; recommend setting to 0.4.

#### Example:

```
{
    "type": "detect_disclaimer", "lexicon_id": "AVYtKdRBDjvQ3tDtq7uW",
    "threshold": 0.4
```

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```
}
```

## **Feature Scoring**

The Feature Scoring processor is an internal processor that extracts Feature values from incoming Events and assigns a score to each of the Features. This processor is implicitly configured by the Feature configuration page within Forcepoint Behavioral Analytics. Modifications in-app to those Features are automatically propagated to the ingest pipeline.

Example:

```
{
    "type": "feature_scoring", "feature_extractors": [
    {
        "type": "time_grouping_boolean", "feature_id": "AVeRgRm5aNb9iwicESzx", "name":
        "Time Grouping Feature", "time_grouping": "QUARTER_OF_YEAR", "values": [1]
    }
]
```

To configure a categorical event attribute feature, select only the attribute name among all event attributes of type string, taking into consideration that they also have the ability to do so with entity roles.

By default, String Categorical Features are configured to score on the top-100k categories. This configuration parameter, `max\_bins`, is not exposed during the feature creation through the UI.

A soft-limit will be applied to the number of bins stored. Once the soft-limit is reached, no more bins are added. They are instead added to an overflow bin.

In a multi-queue worker environment, each queue worker will have its own version of the container. These containers are merged periodically, sometimes resulting in a new container with more bins than the limit. This is OK, as after container synchronization, no more new values would be added. The probability of a value that falls in the overflow bin is always null and they are at the end of the values list.

# **Queue Worker Enrichment Processor for Attachment Number and Attachment Byte Count**

As of version 2.60 of the Forcepoint Behavioral Analytics, attachment related information like the total number of attachments and the sum of the attachment sizes are now added to the event as EventAttributes of type double named Attachment Count and Total Attachment Bytes, respectively. These new attributes are created by default if at least one attachment is present in the event. This behavior can be disabled by clients/OPS by posting the following processor configuration to the queue-worker processor endpoint:

```
{
  "type": "attachment_enrichment", "enabled": false
}
```

The names Attachment Count and Total Attachment Bytes are now "reserved", hence, no attributes with those names can be created via the API.

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## **Queue Worker Enrichment Processor for Classifying Sender and Receivers**

As of Forcepoint Behavioral Analytics version 2.60, the Queue Worker adds the ability to classify the entities associated with a given role as being part of one or more local domains or exchange organizations. If all, none, or some entities in the role match one of the domains a new attribute (sender Role Domain or recipient Role Domain) is created with value of "All Internal", "All External", or "Mixed", respectively.

Entities that can't be matched to any domains or organizations are considered external.

For example, the following configuration will match the entities in the roles "sender" and "recipient" to the local domain "bar.com".

```
"type": "entity_domain_enrichment", "enabled": true,
"roles": ["sender", "recipient"], "internal_domains": ["bar.com"]
}
```

With the above enrichment processor in place an event containing a role like:

```
{
"role": "sender",
"entities": ["alice@bar.com", "bob@foo.bar.com"]
}
```

would result in the attribute "sender Role Domain" with value "All Internal". If "bob@foo.bar.com" in the previous role is replaced with "bob@foobar.com" then the value of the attribute would become "Mixed" since "foobar.com" is not a subdomain of "bar.com".

An event with a role like:

{

```
{
"role": "sender", "entities": ["alice", "bob"]
}
```

would result in an attribute value of "All External" since none of the entities in the entities in the role can be match to the "bar.com" domain.

Moreover, it is possible to configure the entity domain enrichment processor for the resulting attributes:

```
{
  "type": "entity_domain_enrichment", "enabled": true,
  "roles": ["sender", "recipient"], "matching_domains": ["edu"], "matching_
group_name": "Edu", "nonmatching_group_name":"Non-Edu" "mixed_group_
name":"Mixed-Edu"
}
```

would result in attributes with name "sender Role Domain" with values of "Edu" or "Non-Edu".

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Must ensure multiple configurations don't collide (e.g., "in\_domain\_name" can't be "Edu" for two different processor configs).

# Prepare for Elasticsearch

The Elasticsearch Preparation processor is an internal helper that adds some necessary storage metadata to processed Events so external services know how to index those Events into Elasticsearch. Specifically, it adds the following fields to an Event just before publishing to the message queue: doc\_index, doc\_type, doc\_id. Downstream consumers of these messages are responsible for handling these additional Event fields.

Example:

```
{
  "type": "elasticsearch_preparation"
}
```

# **Data Storage and Querying**

# **OVERVIEW**



If using the 3.4.1 Limited Availability release (with containerization), the Docker container must be logged into in order to make any changes to the FBA Services. See the Docker Login section of this document for further information.

RabbitMQ: acts as an intermediary queue for Forcepoint Behavioral Analytics data as it awaits interaction with the following services:

- Public API Service
  - Conversion Service
  - Queue worker processing
  - Logstash transfer to MDS

Service	Description
Logstash	The service that transfers data between RabbitMQ and Elasticsearch. Once data is output from the Queue Worker, Logstash grabs Event, Entity, and metadata from RabbitMQ and pushes it to Elasticsearch.
Elasaticsearch	Elasticsearch is an efficiently searchable, enterprise-grade search engine that stores all Forcepoint Behavioral Analytics Events. Data in Elasticsearch is queried through MDS.

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Service	Description
PostgreSQL	The data-store responsible for holding relational data which primarily includes user account information, entitlements, authorization, user preferences, notifications and some analytics information. The Ansible install delivers a fully configured PostgreSQL, so no further configuration is necessary.
MDS	The service that queries data from Elasticsearch and performs analytics before sending the results to the UI for display to Forcepoint Behavioral Analytics users.

# Table 3.13. Service Types

# Master Data Service

The Master Data Service (MDS) is the Forcepoint Behavioral Analytics API for querying data from Elasticsearch to the UI for analytics and user interaction.

While diving into MDS configuration can be risky and only meant for the power user, it is configurable through the AppConfig JSON document. Variables, descriptions, and example values can be found in the Appendix.

# **Data Management**

# TIMESLICING

## Motivation

Historically, Forcepoint Behavioral Analytics kept all customer Events in a single index called eventdata in Elasticsearch. In order to improve performance, Forcepoint Behavioral Analytics introduced additional time-based indices.

While the index creation frequency is configurable via "timeslice\_window\_period": "week" OR "month", it is advised that week-based indices are used for high volume customers. For instance, if there was an Event created on July 2016, then Forcepoint Behavioral Analytics will generate indices of the form eventdata\_YEAR-WeekNum (eg. eventdata\_2016-29, corresponding to the week of July 18). Month-based indices are used by default in the Forcepoint Behavioral Analytics V2.50.0 release and beyond.

# **UPDATE THE CONFIGURATION**

## 🤝 Note

If using the 3.4.1 Limited Availability release (with containerization), the Docker container must be logged into in order to make any changes to the FBA Services. See the Docker Login section of this document for further information.

First you need to update the timeslicing configuration by invoking this MDS API endpoint: /reference/config/mds

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```
curl -XPUT 'http://<mds-host>:8080/reference/config/mds' -d '{
  "timeslice_enabled": true,
  "timeslice_archive_enabled": true,
  "timeslice_window": 52,
  "timeslice_window_period": "week"
}'
```

Test timeslicing by executing this MDS API endpoint: timeslicing/sample

```
curl -XPOST -H "Content-Type:application/json" 'http://
localhost:8080/timeslicing/sample' -d "{}"
```

# 🤝 Note

When updating the timeslicing configuration, note that the job will not re-slice previously ingested data. The updated timeslicing configuration slices ingested data from the updated configuration point forward.

# Minigator

The term Minigator is an internal Forcepoint anagram for migration. The Minigator is a command line tool used to migrate data during Forcepoint Behavioral Analytics upgrades, while untangling data migrations in Elasticsearch from the rest of the application.

Uses include:

- Data migration
- Eventdata data about events
- Refdata entity data
- Metadata feature, lexicon, etc. data
- Untangling Elasticsearch data
- · Search for necessary updates, pull documents, execute change, then re-insert documents
- · Write documetns from a clster to a file
- · Write documents from a file to the cluster

Instructions for specific usages can be found in the 2.50 Release Notes.

## FORMAT

Minigator uses YAML due to its excellent read- and write-ability:

```
# Note: index names and types are examples only input:
indices: ["index1", "index2"]
```

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```
types: ["document", "error_message"]
filter: {exists: {field: "creation_date"}}
```

Our migration list can be a simple list of migration names or used to add parameters:

```
# example migration list
migrations:
    name: "TruncateUsernames"
    name: "RemoveCreationDateField"
```

#### **Minigator Configuration File Format**

The location of the Mingator configuration file is specified using the '--conf' option. Configuration files may specify elasticsearchInput and elasticsearchOutput as seen below.

#### **Elasticsearch Input**

```
elasticsearchInput: host: "localhost" port: "9300" cluster.name: "redowl"
passThroughSettings:
client.transport.ping_timeout: 10s scroller:
pageSizePerShard: "50" scrollTime: "60s"
```

- "host": DNS or IP hostname of the target Elasticsearch cluster.
- "port": port for the Elasticsearch \*transport client\* (note: this is different from the HTTP port).
- "cluster.name": Name of the cluster.
- "passThroughSettings": a map of any other settings that need to be passed to the Elasticsearch client. See Elasticsearch Documentation for options.
- Scroller

"pageSizePerShard" Number of results to return in each scroll result, per shard.

"scrollTime": Time to leave the scroller open.

#### Elasticsearch Output

```
elasticsearchOutput:
host: "localhost"
    port: "9300"
    cluster.name: "redowl"
    passThroughSettings:
    client.transport.ping_timeout: 10s
    bulkWriter:
```

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bulkActions: 50
bulkSize: "5MB"
bulkCloseTimeout: 30
bulkCloseTimeUnit: "SECONDS"
flushIntervalSeconds: 10
concurrentBulkActionRequests: 1

- "host": DNS or IP hostname of the target elasticsearch cluster.
- "port": Port for the elasticsearch \*transport client\* (note: this is different from the HTTP port).
- "cluster.name": Name of the cluster.
- "passThroughSettings": A map of any other settings that need to be passed to the Elasticsearch client. See Elasticsearch documentation for options.
- Bulk Writer

"bulkActions": Number of requests to accept before forwarding them to the cluster.

"bulkSize": Size of data to build up before forwarding requests to cluster.

"bulkCloseTimeout": At the end of the run, we wait for the bulk processor to report on its success or failure with all update requests. This setting controls how long we wait.

"bulkCloseTimeUnit": Time Units for bulkCloseTimeout, e.g., SECONDS, MINUTES.

"flushIntervalSeconds": Max interval to wait between pushing requests to the cluster.

"concurrentBulkActionRequests": Number of bulk requests we send at once. Migration Groups

### **Migration Groups:**

## 🤝 Note

Index names and types are examples only.

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- The "migrationGroups" key maps to a list of 'migrationGroup" objects.
- Migration Group

"groupName': User-defined name of the migration group, used in logging output.

- Input: expected input settings are generally defined in migrations and merged together by the application. These options should be used as overrides when necessary, and tested with dry-runs before use.
- • "indices": A list of indices to run migrations against; overrides migration defaults.
  - "types": A list of types to target a migration against; overrides migration defaults.
  - "filter": An Elasticsearch query object that will be used as a filter.
  - Elasticsearch queries are expressible in JSON, and YAML can be converted to JSON, so YAML syntax is acceptable here.
- Migration
- • "name": The name of the Migration must be the same as the "shortName" field of the Migration instance. Use the `--list` flag to see available Migrations.

# USAGE

## Install

Install the Minigator as close to the cluster as possible, meaning in the same local network as the elasticsearch cluster. The thing we want to avoid is having system administrators try to use an "ssh tunnel" to expose the elasticsearch cluster to the Minigator tool. The Minigator streams events over the network, so a fast connection to the cluster is important. Running this on an MDS node is ideal if there are enough free system resources to do so.

You can use java -jar on the Minigator jar-file to execute. Start with java -jar minigator-1.0.jar -h to see a help menu.

## **Dry Run**

Do a Minigator dry-run. This will attempt to run the full suite of migrations and log the IDs and events that are malformed, giving you a chance to fix your data or request migration modifications before running the tool.

java -jar minigator-1.0.jar --verbose --es-input 'host=localhost' --dry-run

## Snapshot

Take a cluster snapshot using whatever means are appropriate for your environment. See Elasticsearch's Snapshot Module documentationif you need to create your own solution.

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# **Upgrade MDS**

It will generally be better to upgrade to the new version before migrating. That way, the correct mappings will be in place for new data structures in documents. In specific cases, we may recommend a different migration order.

## **Run the Minigator**

```
java -jar minigator-1.0.jar --verbose --es-input
'host=localhost' --es-output 'host=localhost'
```

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CHAPTER 3 FORCEPOINT BEHAVIORAL ANALYTICS CONFIGURATION GUIDE 48

# **Application Monitoring**

# Logging

# Vote

If using the 3.4.1 Limited Availability release (with containerization), the Docker container must be logged into in order to make any changes to the FBA Services. See the Docker Login section of this document for further information.

The FBA comprehensive logging system provides an in- depth glimpse into how each service is performing. This gives a better sense of specific backend operation, as well as a starting point for tracing bugs when a certain function does not execute as expected. Refer to the below table to access the proper log file for the error you are experiencing:

File Path	Component	Error Type
/var/lib/ <service-name>/ {conf/logs}/reveal-ui/ reveal-app.log</service-name>	UI	UI HTTP requests
/var/log/ro-mds/mds-serverinitd. log	MDS	Startup information written by /etc/init.d/mds-server init script. Look here and in mds-server.out if MDS fails to start.
/var/log/mds-server/mdsserver. out	MDS	Significant logging for everything MDS
/var/log/mds-server/mdsserver- 2016-01-27.out.gz	MDS	Rotated MDS log. How many stored is configurable in mds-server-config.yml
/var/log/mds-server/ request.log	MDS	Logs HTTP requests to the MDS API
/var/log/ro-ui/audit.log	UI	This is an audit log used for things like reviewing events.
/var/log/reveal-ui/reveal-uiinit. out	UI	App startup information. Look here if the UI fails to start.
/var/log/ro-qw/reveal-qwserver. out	Streaming Ingest	All things Queue Worker.
/var/log/reveal-api-server/ reveal-api-server.out	Streaming Ingest	All things Public API

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File Path	Component	Error Type
<pre>/var/log/reveal-conversionserver/ reveal-conversionserver. out</pre>	Streaming Ingest	All things Conversion Service.

# Table 4.1. Error Types

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 $\mathsf{CHAPTER}\ 4 \, \big|\ \mathsf{FORCEPOINT}\ \mathsf{BEHAVIORAL}\ \mathsf{ANALYTICS}\ \mathsf{CONFIGURATION}\ \mathsf{GUIDE}\, \big|\ 50$ 

# **EXAMPLE FILE**

Error type: Login failure

Log details: All request defaults. The user can be found in req-headers > cookie.

You can also see the user login at the /session/new URL, the page they requested it from (referrer), the email of the user and in the response (res-headers) you can see them being bounced to the unauthorized page (location).

LogFile:

```
{"name":"express-requests","hostname":"ip-10-10-10-
51.ec2.internal", "pid":8275, "level":30, "remote-
address":"127.0.0.1","ip":"127.0.0.1","method":"POST","url":
"/session/new", "referer": "http://localhost:4200/ login", "user- agent":
{"family":"Chrome", "major":"54", "minor":"0", "patch":"
2840", "device": {"family": "Other"}, "os": {"family": "Mac OS
X", "major": "10", "minor": "10", "patch": "5"}}, "body": {"email":"
ken@redowlanalytics.com","password":"UNDISCLOSED"},"short- body":"{ email:
'ken@redowl", "http-version": "1.1", "response- time": 18, "status-code": 302, "req-
headers":{"cookie":"connect.sid=s%3AptmZiwSmrfNUPqr5U8NrCFhc
9FGbPIIj.FnQ6U5JsE2%2Fai6BW6PWHSKNMr5vGiTcvPK08e5pNoi8","acc ept-
language":"en-US,en;g=0.8","accept-encoding":"gzip, deflate,
br", "referer": "http://localhost:4200/ login", "content-type": "application/x-
www-form-urlencoded; charset=UTF-8", "user-agent": "Mozilla/5.0 (Macintosh;
Intel Mac OS X 10 10 5) AppleWebKit/537.36 (KHTML, like Gecko)
Chrome/54.0.2840.98 Safari/537.36", "x-requested-
with":"XMLHttpRequest","origin":"http://
localhost:4200","accept":"*/*","content-
length":"41","connection":"close","host":"localhost:4200"},"
res-headers":{"x-powered-by":"Express","location":"/
unauthorized", "vary": "Accept, Accept-Encoding", "content- type": "text/plain;
charset=utf-8","content- length":"47"},"reg":
{"method":"POST","url":"/session/
new", "headers": "[Circular]"}, "res": {"statusCode": 302, "header ": "HTTP/1.1 302
Moved Temporarily\r\nX-Powered-By: Express\r\nlocation:
/unauthorized\r\nVary: Accept, Accept- Encoding\r\ncontent-type: text/plain;
charset=utf- 8\r\ncontent-length: 47\r\nDate: Mon, 05 Dec 2016 21:20:28
GMT\r\nConnection: close\r\n\r\n"},"incoming":"<-- ","msg":"127.0.0.1 <--
POST /session/new HTTP/1.1 302 47
http://localhost:4200/login Chrome 54.0 Mac OS X 10.10.5 18 ms","time":"2016-
12-05T21:20:28.288Z", "v":0}
```

# Graphite and Grafana

Once the application is up and running as desired, it is important to monitor activity to check performance and potential scaling needs. Grafana and Graphite help us gather and visualize the health of various Forcepoint Behavioral Analytics components.

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Access Grafana at http://localhost:3000/. Default Username and Password is: admin/admin

# **GRAFANA DASHBOARDS**

Grafana is a frontend for Graphite which allows for customizable dashboard visualizations and alerting. Each monitored component in FBA has its own Grafana dashboard. The following dashboards are shipped with FBA:

- Infrastructure key hardware metrics
- MDS data query performance
- Public API incoming ingest event stats
- · Conversion Service data and file (natives and attachments) stats
- Queue Worker ingest processing statistics by type (deduplication, ER, labeling, etc)
- Alerting

Process uptime and disk thresholds can be set and alert via PagerDuty, Email, or Slack

Additionally, to supply data to these stores we have new components running on all/ most hosts within the deployment:

- Elastic Beats gathers logfiles and forwards them to the Logging ELK
- CollectD gathers metrics from the underlying host/OS and certain third party processes and forwards them to Graphite

Metrics from our Dropwizard-based applications (e.g., MDS, Queue Worker, Public API, Conversion Service, etc) are sent directly to Graphite from the application itself. With the Forcepoint Behavioral Analytics v2.50 release, we have detailed metrics from the following processes:

- MDS
- Public API
- Conversion Service
- Queue Worker
- UI Server
- Elasticsearch
- Postgres
- RabbitMQ?

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CHAPTER 4 | FORCEPOINT BEHAVIORAL ANALYTICS CONFIGURATION GUIDE | 53

# **Audit Log**

# Overview

This section will describe the architecture and configuration for adding the User Audit Logging feature to the FBA application. The audit log reports will be available for download to Administrative users that have been granted the correct permissions. The reports will only be available for download until the pre-configured expiry date.

## 🤝 Note

If using the 3.4.1 Limited Availability release (with containerization), the Docker container must be logged into in order to make any changes to the FBA Services. See the Docker Login section of this document for further information.

Once configured, the following report types will be available for download:

- Audit Logs
- Browser Logs
- Request Logs

# ARCHITECTURE



Figure 5.1 Audit Log Architecture

Each of the audit log report types has a log file source that resides on the User Interface (UI) server, to which the UI writes events. Logstash will be installed and configured on the server to write log lines to the production Elasticsearch instance (in a date-based index) as soon as they are written to the source log file. The Elasticsearch records contain the hostname of the UI server as well as the path to the source file.

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A new API endpoint will be added to MDS which will generate a CSV audit log report file for a given report type for a specified time period, e.g. a browser log file for a given one week period. The log file will be saved to either NAS or S3, whichever is configured.

A weekly batch job will be added to Jenkins which will call the new MDS endpoint to generate a weekly log file for each report type. The MDS server then queries Elasticsearch to retrieve the log entries for the requested report type and date range, performs any required processing on the retrieved records, generates the report file with the processed lines, and saves the file in the configured external storage type, either NAS or S3.

The new MDS endpoint can be also be called via a standalone curl command in case users want to be able to generate a report type for a time period not currently available because the period is not contained within a Jenkins batch job that has not yet been run. In that case, it will be necessary to have a limit on the maximum allowed time period that is specified, otherwise the generated report file will be larger than acceptable.

When the user requests an audit file for a particular type of report to be downloaded, via the FBA application's UI, the file is retrieved from the appropriate external storage and downloaded as a .csv fileto the user's machine.

# **USER INTERFACE SERVER**

The UI server hosts the source log files for all three report types, to which events are written to. Logstash will be installed and configured on the server which will be configured to send events to the audit log date-based index in the production Elasticsearch instance as soon as events are written to the log files. A logstash filter will be set up to enhance the Elastichsearch record with the audit report type, as well as an additional field containing the parsed json message.

When the user requests a download of a particular report log file, the UI server retrieves the file from the configured external storage (either NAS or S3) and downloads it on the user's machine.

# ELASTICSEARCH

Events will be written to the production Elasticsearch instance in the following index:

#### audit\_log-YYYY-MM-DD

#### e.g. audit log-2021-01-13

The following fields will be present for a log entry record:

- host
- log\_type (either audit\_log, request\_log, or browser\_actions\_log)
- message (the raw log line)
- parsed\_message (the json-parsed log line, which will contain all json fields as sub-fields)

## MDS

MDS will be enhanced to add a new API endpoint that will receive requests for generating a new audit log report, and code will be added to generate the report.

There is currently a python script used by Professional Services to generate audit logs reports on an ad-hoc basis. This code will be repurposed and re-written in Java to be part of the MDS code base.

The log report generation process will follow same flow that the **Explore export file generation** process does (i.e., the job record will be inserted in the same Postgres table)

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CHAPTER 5 FORCEPOINT BEHAVIORAL ANALYTICS CONFIGURATION GUIDE 55

# USER INTERFACE EXPORT GUI

Three fields will be added to the Exports page in the User Interface (Figure 5.2):

- Export Type
- Expires after
- Initiated by

ſ	Deperts						
	Exports will only be available to download unti	I they expire.					
	Export Type	Status	File Name	Initiated by	Created at	Expires after	Actions
	event	success	test.cov	redowi@redowl.com	01/28/2021 at 11:25 am	1 day	*

Figure 5.2 Exports Page

# LOG TYPES AND HEADER FIELDS

The three reports will be exported as .csv files, with the following header rows:

## Audit Log

Header	Description
time	Timestamp
action	Audit Action
auditor	Auditor
reviewee	Reviewee
subject	Subject
status	Audit
eventTime	Audit Event Time
eventId	Audit Event ID
eventSubject	Audit Original Subject
eventType	Audit Event Type
modificationMethod	Audit Modification Method
newFeatureRQL	Audit New Feature RQL
newFeatureEffectiveStartDate	Audit New Feature Start Date
newFeatureEffectiveEndDate	Audit New Feature End Date
newFeatureDeletionStatus	Audit New Feature Deletion Status
newFeatureID	Audit New Feature ID
newFeatureType	Audit New Feature Type
newFeatureName	Audit New Feature Name

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Header	Description
newFeatureDescription	Audit New Feature Description
oldFeatureRQL	Audit Old Feature RQL
oldFeatureEffectiveStartDate	Audit Old Feature Start Date
oldFeatureEffectiveEndDate	Audit Old Feature End Date
oldFeatureDeletionStatus	Audit Old Feature Deletion Status
oldFeatureID	Audit Old Feature ID
oldFeatureType	Audit Old Feature Type
oldFeatureName	Audit Old Feature Name
oldFeatureDescription	Audit Old Feature Description
lexiconName	Audit Lexicon Name
lexiconID	Audit Lexicon ID
newModelAggregationMethod	Audit New Model Aggregation Method
newModelDescription	Audit New Model Description
newModelName	Audit New Model Name
newModelPrimaryRole	Audit New Model Primary Role
newModelSecondaryRole	Audit New Model Secondary Role
newModelOutlierModel	Audit New Model Outlier Model
newModelType	Audit New Model Type
newModelSearchRQL	Audit New Model Search RQL
oldModelAggregationMethod	Audit Old Model Aggregation Method
oldModelDescription	Audit Old Model Description
oldModelName	Audit Old Model Name
oldModelPrimaryRole	Audit Old Model Primary Role
oldModelSecondaryRole	Audit Old Model Secondary Role
oldModelOutlierModel	Audit Old Model Outlier Model
oldModelType	Audit Old Model Type
oldModelSearchRQL	Audit Old Model Search RQL
oldModeIID	Audit Old Model ID
entitlementName	Audit Entitlement Name
entitlementDescription	Audit Entitlement Description
entitlementRQL	Audit Entitlement RQL

This item is subject to the export control laws of the U.S. Government. Export, re-export or transfer contrary to those laws is prohibited.

Header	Description
annotationType	Audit Annotation Type
annotation	Audit Annotation

# Table 5.1. Audit Log File Headers

## **Browser Log**

Header	Description
time	Timestamp
action	Audit Action
user	Auditor
auditee	Auditee
subject	Subject
timestamp	Audit Event Time
eventId	Audit Event ID
type	Audit Event Type
eventSubject	Audit Event Subject

# Table 5.2. Browser Log File Header

# **Request Log**

Header	Description
time	Timestamp
responseTime	Search Response Time
userAgent	Search User Agent
userAgentLength	Search User Agent Length
referer	Search Referer
endpoint	Search Endpoint
type	Search Request Type
rql	Search RQL
statusCode	Search Status Code
user	Auditor
subject	Subject

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Header	Description
action	Search Action

## Table 5.3. Request Log File Headers

# ENABLE THE AUDIT LOG REPORTING FEATURE

To enable the Audit Log Reporting feature, do the following:

- Verify that the Export File Cleanup job is enabled (the job is enabled by default). By default the job is scheduled to run daily and remove export files that have expired. The job name is cron-clean-exports. It is recommended to always leave this job as enabled and scheduled.
- Enable User Audit Log report file generation job. This job is disabled by default. The job name is **cron-export-audit-logs**. If this job is running, the cleanup job should also be enabled.

# ᇊ Tip

It is recommended to increase file store space by **10gb over the standard FBA instance** setup to account for the additional set of files being generated.

## Enable the Export File Cleanup job

To configure the Export File Cleanup job, do the following:

- 1. Open a browser and navigate to the FBA Jenkins instance.
- 2. Select the **cron**tab (Figure 5.3).



Figure 5.3 Jenkins Cron Tab

- 3. Select the cron-clean-exports job.
  - a. Verify that the job is set to **Enabled**.
- 4. Select the cron-export-audit-logs job
  - a. Set the job to **Enabled**.

## **Configure the Export File Cleanup Job**

By default, the **Export File Cleanup** job is enabled and set to run daily at 1 minute past midnight, with the following parameters (Figure 5.4):

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# Note

The product recommendation is to run this job at a minimum of three times a weekly or more frequently.

# 🌖 Tip

The report parameters can be changed through the build trigger section of the job as cron schedule string. For more information on cron timings refer to http://www.cronmaker.com.

	Trigger build	Is remotely (e.g., from scripts)	
	Build periodi	ically	
<	Schedule	010***	>
		A Spread load evenly by using 'H 0 ***' rather than '01 0 ***' Would last have run at Wednesday, May 12, 2021 12:01:02 AM UTC; would next run at Thursday, May 13, 2021 12:01:02 AM UTC.	

Figure 5.4 Cron Cleanup Exports Job Default Parameters

### **Build Parameters**

- days\_to\_keep: How many Elastic indices to keep not counting today (current)'s index. Default and recommended: 11 days.
- page\_size: Maximum number of expired export jobs/files to remove at once. Default and recommended: 41 (Figure 5.5).

	0
page_size	0
41	0
Size of the page to return (with max results to return in query from potgres DB)	0
Plain text] Preview	0
	0
days_to_keep	0
11	0
How many indices to keep not counting today (current)'s index.	0
Plain text) Preview	0
	bage_size

Figure 5.5 Cron Cleanup Exports Default "Days to Keep" and "Page Size" defaults

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CHAPTER 5 FORCEPOINT BEHAVIORAL ANALYTICS CONFIGURATION GUIDE 60

# **Configure User Audit Log Report File Generation Job**

By default the **User Audit Log Report** file generation job is disabled. Once enabled the default build trigger is set by a cron string to run every Monday at 1 minute past midnight.

The example below shows a configuration that will trigger a run of the **User Audit Log Report** every Monday, at 5 miuntes past midnight (Figure 5.6):

Build Triggers	
Trigger builds remotely (e.g., from scripts)	
Build after other projects are built	
Build periodically	
Schedule 05 0 * * 1	
🚠 Spread load evenly by using 'H 0 * 1' rather than '05 0 * * 1'	
Would last have run at Monday, May 10, 2021 12:05:07 AM UTC; would next run at Monday, May 17, 2021 12:05:07 AM UTC.	

Figure 5.6 Audit Log Report Settings

### **Build Parameters**

- file\_name: Name specified by user for display and download from exports page leave blank for auto-generated name. The auto generated name pattern will be {{Export-\${audit\_log\_type}-Start-YYYY-MM-DD\_End-YYYY-MM-DD-\${4 alphanumeric UUID}.csv().
- file\_expiration\_days: Number of days to keep the export files before they are considered expired and will be purged. Default and recommended: 3.
- report for days: Number of complete days to report for (0 for only today's date only). Default: 7 days.
- escape\_newlines: Whether to escape newlines in the CSV export files or not. If false, the newlines won't be escaped since values with the newlines in them are already quoted. Default: **false**

# ON DEMAND USER AUDIT LOG REPORT FILE GENERATION

The User Audit Log Report generation can be triggered by using an MDS REST endpoint. Calling this endpoint will require that user be in the same network as the FBA system, or do it from one of the FBA servers that can reach the MDS client.

To trigger the Audit Log Report File Generation using the MDS REST endpoint, do the following:

1. Open a terminal window and execute the following command:

```
curl -XPOST -H "accept: application/json" -H "Content-Type: application/json" -H
"Authorization: Bearer $jwt" {{ mds_host }}:8080/reference/audit_export/{file_
name}?fileExpirationDays={{ file_expiration_days }}&escapeNewlines={{ escape_
newlines }}
```

- 2. Use the following JSON payload:
  - {

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```
"host_name": "ui-host",
"log_type": "audit",
"start_date": "2021-02-03",
"start_date": "2021-02-03",
"page_size": 10
}
```

## Log types:

- ° audit
- browser
- request

## Path parameters:

All path parameters are optional and will be replaced by default ones.

- file\_name: Name specified by user for display and download from exports page. If no name is provided the name will be auto-generated. The auto generated name pattern will be {{Export-\${audit\_log\_type}-Start-YYYY-MM-DD\_End-YYYY-MM-DD-\${4 alphanumeric UUID}.csv.
- file\_expiratons\_days: Number off days to keep the export file, the file is considered as expired after and will be cleaned up by the cleanup job. Default: **1 day**.
- escape\_newlines: Whether to escape newlines in the CSV export files or not. If false, the newlines won't be escaped since values with the newlines in them are already quoted. Default: **false**.

## **Request parameters:**

- host\_name: Name of the host for which the audit logs should be exported. At the moment, only the user actions performed in the UI are exported.
- log type: Type of the audit logs to export (see Log Types section above).
- start date: Start date of the logs, inclusive. Default: Today's date.
- end date: Include the logs up to and inclusive of the end date. Default: Today's date.
- page\_size The number of hits to return from Elasticsearch (max number of results of audit log lines) Default: 10000.



- The end date and start date period cannot be negative, if they are, the job will fail and throw an error.
- If no dates are provided, the audit logs will only contain the cumulative logs for today's date.
- The date range is dependent on the Elasticsearch indices. If the dates fall outside the existing Elasticsearch indices, the export file will be empty.

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CHAPTER 5 FORCEPOINT BEHAVIORAL ANALYTICS CONFIGURATION GUIDE 62

## Example of a return:

```
{
"id": 0,
"type": "string",
"status": "PENDING",
"start time": "2021-05-12T16:57:30.118Z",
"start time in millis": 0,
"end time": "2021-05-12T16:57:30.118Z",
"end time in millis": 0,
"duration_in_millis": 0,
"last updated time": "2021-05-12T16:57:30.118Z",
"last updated time in millis": 0,
"created time": "2021-05-12T16:57:30.118Z",
"created time in millis": 0,
"version": 0,
"error": {
"message": "string",
"stack trace": [
"string"
1
},
"writeCount": 0,
"totalCount": 0,
"percentTransferred": 0,
"percentWritten": 0,
"userEmail": "string",
"schema": "FILE",
"basedir": "string",
"filename": "string",
"user filename": "string",
"reveal user": {
"email": "string",
"roles": [
{}
],
```

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```
"groups": [
"string"
],
"entitlements": [
"string"
],
"id": 0
},
"escape newlines": true,
"export fields": [
"string"
],
"revealuser id": 0,
"file expiration days": 0,
"file purged": true,
"request": {
"host name": "string",
"log type": "audit",
"start_date": "string",
"end date": "string",
"page size": 0
}
}
```

# **EXPORT LOGS MAX SIZE**

The default maximum size of the log file per Log Type is 10000 lines, and this can be configured through the MDS App Config CSV EXPORT MAX RESULTS setting.

NOTE: This setting also applies to Event Exports. Increasing the max CVS will technically override the setting for Event Exports, but there is a safeguard in the UI to not allow user export more than 10000 events. The override WILL remove this safeguard if a call is done using the API directly.

# **ON DEMAND CLEANUP**

The cleanup of Elasticsearch and export files can be triggerd manually by using an MDS REST end point.

The three jobs that can be triggered are:

- 1. clean indices
- 2. clean files
- 3. clean files and indices

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CHAPTER 5 | FORCEPOINT BEHAVIORAL ANALYTICS CONFIGURATION GUIDE | 64

## **Clean indices**

```
curl -XPOST -H "accept: application/json" -H "Content-Type: application/json" -H
"Authorization: Bearer $jwt" {{ mds_host }}:8080/reference/export/clean_job_
file?size=${size}
```

#### Path parameters:

size: Maximum number of expired export jobs/files to remove at once. Default: 31

# Note

The paramater cannot be negative.

## **Clean files**

```
curl -XPOST -H "accept: application/json" -H "Content-Type: application/json" -H
"Authorization: Bearer $jwt" {{ mds_host }}:8080/reference/audit_export/clean_files_and_
indices?daysToKeep=${days_to_keep}&size=${size}
```

## **Clean files and indicies**

```
curl -XPOST -H "accept: application/json" -H "Content-Type: application/json" -H
"Authorization: Bearer $jwt" {{ mds_host }}:8080/reference/audit_export/clean_files_and_
indices?daysToKeep=${days_to_keep}&size=${size}
```

#### Path parameters:

days\_to\_keep: How many ElasticSearch indices to keep not counting today(current)'s index. Default: **10 days to keep 11 indices in total**.

size: Maximum number of expired export jobs/files to remove at once. Default: **31**.

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# **Public Key Infrastructure Authentication**

Public Key Infrastructure (PKI) authentication can be configured to allow PKI certs to be used for login. This feature is available in FBA version 3.3.3 and above.

# 🤝 Note

If using the 3.4.1 Limited Availability release (with containerization), the Docker container must be logged into in order to make any changes to the FBA Services. See the Docker Login section of this document for further information.

## PKI Authentication Login can be enabled in 2 modes:

Setting	Usage
cert- enforced	This mode allows the FBA application to be configured so that user accounts can be setup to use either PKI cert authentication only or only an Email/Password combo. In this mode, a user account with a UserDN entered can only login using the PKI Cert Authentication login flow when the instance is configured in <b>cert-enforced mode</b> .
cert- allowed	This mode allows User Accounts configured with a UserDN to also use the standard Email/Password combo login flow. The intent for this mode is for an "emergency" mode for instance in a case where the Certificate Authority (CA) was unable to authenticate certificates, and users were blocked from using the FBA app. Changing to cert-allowed would all user accounts to use the email and passwords defined on the user accounts within FBA.

## Table 6.1. PKI Authentication Login Modes



# PKI LOGIN ARCHITECTURE

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CHAPTER 6 FORCEPOINT BEHAVIORAL ANALYTICS CONFIGURATION GUIDE 67

# PKI FLOW DIAGRAM



Figure 6.2 PKI Flow Diagram

# PKI AUTHENTICATION LOGIN MODE CONFIGURATION

## **Pre-requisite Work**

Before deploying the FBA PKI support package, it is necessary to identify the Certificate Authority (CA) and Certificate Revocation List (CRL) distributions that are needed for the specific customer installation. Each customer site will have a specific subset of CAs that are required. If you are using an intermediate certificate, you will need all of the CA and intermediate certificates and all of the corresponding CRLs.

For the DoD, you can download the CAs and CRLs from https://crl.gds.disa.mil/ (download the file(s) that correspond to the CA the customer's users CAC certificates were signed by). You can concatenate multiple CA certificates into a single CA.pem file and multiple CRLs into a single CRL.pem file. For DoD, you may be able to obtain root CA certificates from https://dl.cyber.mil/pki-pke/zip/certificates\_pkcs7\_v5-6\_dod.zip (CAC is required to download). Root CRLs are available from https://crl.gds.disa.mil/ along with other CRLs and CAs.

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# 庈 Tip

Files downloaded from DISA will likely be in DERformat and will need to be converted to PEM format for use with NGINX. The following example commands will be helpful in this conversion:

```
openssl x509 -in DODIDCA_59.cer -inform der -out CA.pem
openssl crl -in DODIDCA 59.crl -inform der -out CRL.pem
```

## Installation of the CA and CRL

On the ui instance, copy the CA.pem and CRL.pem files to the /etc/pki/client-auth directory (you will probably have to create the directory first). Root privileges will be required to create the directory and copy the files to it.

```
sudo mkdir -p /etc/pki/client-auth
sudo cp CA.pem CRL.pem /etc/pki/client-auth/
```

## **NGINX** configuration

In the /etc/nginx/conf.d directory, you will find three files, ro-ui.conf, ro-ui.conf.tls12, and ro-ui.conf.tls13. You will need to edit each of these files (root will be required). The ro-ui.conf will be a copy of one of the other two files (typically the ro-ui.conf.tls13).

Add the following lines to the server block in each file (line numbers are listed below):

```
ssl_verify_client optional;
ssl_verify_depth 2;
ssl_client_certificate /etc/pki/client-auth/CA.pem;
ssl_crl /etc/pki/client-auth/CRL.pem;
```

Add the following lines to the location / block:

proxy\_set\_header X-SSL-Client-S-DN \$ssl\_client\_s\_dn; proxy\_set\_header X-SSL-Client-Fingerprint \$ssl\_client\_fingerprint; proxy set header X-SSL-Client-Verified \$ssl\_client\_verify;

# 庈 Tip

For sites that are online (connected to a network that can reach out to internet sites) and for CAs that support OCSP, you can use the Online Certificate Status Protocol (OCSP) instead of the CRL by commenting out the ssl crl line and including lines like this:

```
ssl_ocsp on;
resolver <YOUR.DNS.SERVER.IP>;
```

Obtain the DNS server IP address for use in the resolver line. Using this configuration will remove the requirement for periodic manual updates of the CRL file(s). You can determine if your CAs support OCSP by running the following command:

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openssl x509 -in DODEMAILCA\_51\_CA.pem -noout -text | grep OCSP

# 🕤 Tip

If this shows an OCSP URI (such as http://ocsp.disa.mil), and this site is reachable from your installation, then you can use OCSP instead of the CRL.

## 🤝 Note

The ro-ui.conf.tls12 and ro-ui.conf.tls13 files will not exist until/unless the utilchange-tls-version jenkins job has been run. The following command can be used to edit the files:

sudo vi /etc/nginx/conf.d/ro-ui.conf\*

File	Server Block Line Number	Location/block Line Number
ro-ui.conf.tls12	21	49
ro-ui.conf.tls13	20	48

You can optionally add the following lines to the /etc/nginx/nginx.conf file for additional logging:

```
log_format ssllog '$remote_addr [$time_local] "$request" $status '
'"$ssl_client_s_dn" "$ssl_client_fingerprint" "$ssl_client_verify"';
access_log /var/log/nginx/ssl.log ssllog;
```

This should be added right after the line that includes <code>access\_log /var/log/nginx/access.log main; at approximately line 23. Root privileges are required to edit this file:</code>

sudo vi /etc/nginx/nginx.conf

## FBA User Interface Configuration Steps

1. Update the /etc/ro-ui/ro-ui.env file to include the PKI auth flag PKI CERT AUTH MODE:

Setting	Usage
disabled	PKI certificates are not used.
cert- allowed	This mode allows User Accounts configured with a UserDN to also use the standard Email/Password combo login flow. The intent for this mode is for an "emergency" mode for instance in a case if the Certificate Authority was unable to authenticate certificates and users were blocked from using the FBA app. Changing to cert-allowed would all user accounts to use the email and passwords defined on the user accounts within FBA.
cert- enforced	This mode allows the FBA application to be configured so that user accounts can be setup to use either PKI cert authentication only or only an Email/Password combo. In this mode, a user account with a UserDN entered can only login use the PKI Cert Authentication login flow when the instance is configured in cert-enforced mode.

#### Table 6.2. PKI Authentication Mode Options Table

Example configuration:

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echo "PKI\_CERT\_AUTH\_MODE: 'cert-allowed'" | sudo tee -a /etc/ro-ui/ro-ui.env

2. Bounce the ui and nginx services using the following commands:

```
sudo systemctl daemon-reload
sudo systemctl restart nginx.service
sudo systemctl restart ro-ui.service
```

#### **Troubleshooting Tips**

In test, it was determined that the migration was not running when the ro-ui service was restarted. If you encounter this (you will see errors in the UI regarding a missing user\_dn column in the users table), you can run the migration manually by executing these commands:

```
sudo ln -s /usr/lib/node_modules/ro-ui/migrations /usr/lib/node_modules/ro-ui/config/
cd /etc/ro-ui; sudo /usr/lib/node_modules/ro-ui/node_modules/.bin/knex migrate:latest
```

## SETUP OF USER ACCOUNTS FOR PKI LOGIN

User Accounts will be created using the same process as previous versions, but will require the additional PKI Cert User DN information.

### 🚺 Important

The User's **Certificate Authorization User DN value** in the **User DN field** on the User Management page, must match the value available from the User's PKI certificate (Figure 6.3).

#### 🤝 Note

A password must be entered even though it may not be used depending on FBA instance login mode configuration.

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Forcepoint Behavioral /	Analytics ANALYTIC DASHBOARD REVIEW DASHBOARD EXPLORE ENTITIES
User Management	
Edit User	
Name	Email
FP Wayne	fpwayne@gmail.com
Retype Password	
Certificate Authorization User DN	
amailAddress-richard.geor	ger@forcepoint.com.CN=User.Test,OU=Chilly,O=FBA EV,L=Cambridge,ST=Massachusetts,C=US
Status	Description
<ul> <li>Active</li> </ul>	Active users have all granted privileges to them. All actions are visible within Forcepo
O teactive	to active verses comment to also the labelship to a visible voitible. For each plat Pickey daval Analy

Figure 6.3 User Management Page

# **REQUIRED MAINTENANCE**

New CA files will be made available within the customer on a defined schedule (defined by the team at the customer's site that manages their PKI infrastructure). When new CA files are available, they need to be deployed as above and the nginx service restarted. New CRL files will also be made available on a periodic basis and they also need to be deployed as above and the nginx service restarted. The ro-ui service does not need to be restarted to pick up the new CA or CRL files, only the nginx service. Many DoD CAs are updated on an annual basis and many DoD CRLs are updated on a monthly basis or even more frequently.

You can determine the expiration date of a CA certificate using the following command:

```
openssl x509 -in CA.pem -noout -text | grep Not
```

which will print results similar to this:

```
Not Before: Nov 22 13:46:49 2016 GMT
Not After : Nov 23 13:46:49 2022 GMT
```

You can determine the expiration date of a CRL using the following command:

openssl crl -in CRL.pem -noout -text | grep Update:

which will print results similar to this:

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```
Last Update: Jan 22 08:00:00 2021 GMT
Next Update: Jan 29 17:00:00 2021 GMT
```



These commands will only operate on a single certificate or CRL, so use them on the individual files before concatenating multiple CAs or CRLs into a single CA or CRL file.

# **Apache Nifi API Integration Requirements**

## **OVERVIEW**

This section will provide the steps required to enable use of the Apache Nifi APIs. The Nifi component has been changed to require an SSL connection in versions 3.3.3 and post-3.4.0 (i.e. 3.4.0 is still unsecured connection).

### Changes:

- API/UI access:
  - Old port: 8080
  - New port: 8443
- Integrations with Nifi API's require an access token.

## 🤝 Note

If using the 3.4.1 Limited Availability release (with containerization), the Docker container must be logged into in order to make any changes to the FBA Services. See the Docker Login section of this document for further information.

## OBTAIN AND ADD AN ACCESS TOKEN TO THE API PAYLOAD

# 🕤 Tip

For more information on the Nifi Rest Api refer to the Nifi Api Documentation.

To obtain an Access Token to be added to the request payload for the Nifi API, perform the following steps:

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1. Create a session token as a valid user with proper groups (this is easiest done as the Forcepoint admin).

```
token=$(curl -k -d "username=***username***&password=***password***" -X POST
https://<nifi-server>:8443/nifi-api/access/token)
```



Replace \*\*\*username\*\*\* and \*\*\*password\*\*\* with the actual Nifi account credentials that were set up within Nifi.

2. Add the token to the API call payload.

Example:

```
curl -k -X POST https://<nifi-hostname>:8443/nifi-api/tenants/users -H
"Authorization: Bearer $token" -H "Content-Type: application/json" -d '{"revision":
{"version":"0"},"component": {"identity": "forcepoint@RO.INTERNAL"}}'
```



Best practice recommendations are to delete the session token when a job is complete.

Example:

curl -k -X DELETE https://<nifi-hostname>:8443/nifi-api/access/logout -H "Authorization: Bearer \$token" -H "Content-Type: application/json"

# Appendix

## EXPANDED FORCEPOINT BEHAVIORAL ANALYTICS ARCHITECTURE

## **3.3 PHYSICAL ARCHITECTURE**



## **3.3 COMPONENT ARCHITECHTURE**



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# User Interface - AppConfig

The FBI UI is configurable through the AppConfig API. AppConfig is simply a RESTful endpoint in MDS that gets/sets JSON-based configuration objects. Minor alterations can have considerable impact on analytic results, so take caution when editing. The following attribute tables provide a comprehensive insight into how FBA can be fine-tuned for almost any use case:

## Vote

If using the 3.4.1 Limited Availability release (with containerization), the Docker container must be logged into in order to make any changes to the FBA Services. See the Docker Login section of this document for further information.

# event\_feature

## Table 6.3. Event Feature Config

Variable Name	Description	Example Values
standard_deviation_aggrega te_parameter	Used on the Analytic Dashboard when aggregating by standard deviation rarity.	1.5
event_feature_weight_lowe r_bound	On the Models page, when setting Feature weight, -5 is the default lower bound. This can be configured if necessary.	-5
event_feature_weight_uppe r_bound	On the Models page, when setting Feature weight, 5 is the default upper bound. This can be configured if necessary.	5

## analytics

## Table 6.4. Analytics Config

Variable Name	Description	Default Values
outlier_probability_lambda	A significance coefficient used by the LoOP calculator.	2.0
outlier_probability_neighbors	Used by the LoOP calculator to determine how far back to look (in a number of defined time intervals) to establish the historical baseline.	20

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Variable Name	Description	Default Values
probability_max	There are issues with probabilities of 1 (namely, log(1-1) = -inf). This represents the maximum allowed value for probabilities. The "D" relates to double precision and the use of decimals to be extra precise.	0.99D
overall_average_precision	This defines the level of precision for dividing when calculating the overall average of some aggregates.	10
rank_calculator_neighbors	Determines the historical window (in number of defined time intervals) used when calculating ranks on the Analytic Dashboard.	10
enable_entitlement	This variable affects the use of entitlements when calculating entity risk scores on the Analytic Dashboard. The risk scores have to be calculated for each entitlement (because entitlements hide events) which increases the number of computations that need to be done. By default we want to disable entitlements to reduce the	true
score_comparison_intervals	How many intervals to show score comparisons on the Analytic Dashboard's Score Comparison visualization (default one week's worth of days). Value is in days.	7
<pre>score_comparison_interval_ length</pre>	Size of score comparison intervals on the Analytic Dashboard (default one day) in a "parsable duration" using this pattern: PnDTnHnMn.nS ( nD = number of days, nH = number of hours, nM = number of minutes, n.nS = number of seconds, the decimal point may be either a dot or a comma. T = must be used before the part consisting of nH, nM, n.nS)	P1D

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Variable Name	Description	Default Values
score_comparison_categori es	Use these Entity Attributes as the score comparison categories on the Analytic Dashboard to group entities (default location and department).	Location, Department
score_comparison_buckets	Number of buckets used to group score comparisons on the Analytic Dashboard's Score Comparison visualization (default quintiles, example: 0 - 19, 20 - 39, 40 - 59, 60 - 79, and 80 - 100).	5
recent_intervals	How many intervals to show for recent intervals on the Analytic Dashboard (default one week's worth of days).	7
recent_interval_size	Size of each recent interval (default one day). Alternate options include: WEEK, DAY, HOUR, MINUTE, SECOND, but DAY, WEEK, or HOUR are suggested.	"DAY"
recent_interval_spacing	Spacing of each recent interval (default one hour). Alternate options include: WEEK, DAY, HOUR, MINUTE, SECOND, but DAY, WEEK, or HOUR are suggested	"HOUR"
minimum_cardinality_preci sion	Minimum precision threshold for cardinality aggregations on the Analytic Dashboard. L represents the java data type and is the only data type supported here. When changing this value, you do not specify the datatype. The change would look like: {"minimum_cardinality_pre cision":123456789}	20L

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Variable Name	Description	Default Values
time_between_precision_thr eshold_updates	AnalyticDataDAO periodically pulls the cardinality precision threshold from AppConfig, as a means to prevent hitting ES every time a request is made. This determines how frequently that trip to ES takes place (it already pulls the value by default on MDS startup). Default is in ms.	86400000
required_hours_of_metadata	The number of hours of cached entries required in order to not display an error to the end user. Example, assume a client updates their Analytic Dashboard every hour. If we go 2, 3, or 4 hours without seeing an update, we should notify the client that their data hasn't been cached.	4
analytic_scenarios	List of Scenario root IDs representing the Scenarios we want to show on the Analytic Dashboard. Default of empty means all Scenarios will be used.	0
millis_between_metadata_l ast_used_update	There is a value to indicate when a cache entry was last read. We used to update it after each update, but that proved costly. We not only update the value once an hour (in milliseconds) and this should almost never be changed.	3600000
analytic_endtime_override	Analytic Dashboard's default end time. Zero (0) is the default value and means, "Use the present time / the last timestamp in eventdata". Otherwise this configuration takes a timestamp (in milliseconds) to use as the endtime of the Analytic Dashboard. f the timestamp is invalid (< 0 or > present), MDS will error upon trying to load the Analytic dashboard.	0

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## dst

## Table 6.5. dst Config

Variable Name	Description	Default Values
dataset_timezone_id	This variable tells MDS which timezone to use as default when interpreting dates and timestamps in the app. Timezone ID as indicated by the standard list of timezones seen here: List of tz database time zones Note: it is required to set both the timezone ID and the timezone offset (below) because some code uses one and some code uses the other.	America/New_ York
dataset_timezone_offset	Timezone offset as indicated by the number of hours from GMT.	-500
event_types_with_context	This configuration relates to the "view more" button within events and denotes which mode types should show more events ("view more chats"). This is not related to the Show Context or Show Context Configurations feature and page respectively. It should be by mode.	["chat"]
date_picker_start_in_days_from_ end		
explore_page	This setting denotes what the Explore page's end date is. This setting does not control datepickers on other pages. The value is in days.	1
<pre>event_attribute_rendering</pre>		
disable_all	This designates whether to show event attributes in all Event Viewers or not. This is an all or nothing designation.	false

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time_format	This designates whether to use 12 hour or 24 hour time for the datepicker time format. Available options include, but are not limited to 12 hour and 24 hour. https://momentjs.com/docs/ #/parsing/string-format/	h:mm
date_format	Used to configure how users will see dates throughout the application. Other examples are: YYYY/MM/DD and DD/MM/YYYY	MM/DD/YYYY

# event\_references\_context

## Table 6.6. Event References Context

Variable Name	Description	Example Values
alert		
time_before_event	Specifies the number of milliseconds before the events to include. The offset is converted to an absolute date and time relative to the earliest referenced event. The show context RQL filters out events prior to that date/time.	43200000
time_after_event	Specifies the number of milliseconds after the events to include. The offset is converted to an absolute date and time relative to the latest referenced event. The show context RQL filters out events after that date/ time.	86400000
modes	Sets the default mode filter for results. The show context RQL will limit results to any of the specified modes.	email, chat
<pre>entity_fields_from_referenced_ events</pre>	Contains one or more Entity roles from the old data model e.g., sender_not_analyzed. The Entities in these roles in the referenced events are added to the show context RQL.	traderId_not_ analyzed

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Variable Name	Description	Example Values
alert		
Entity_role_ids_from_ referenced_ events	Contains one or more Entity roles from the new data model e.g., sender_rMajHapDFh. The Entities in these roles in the referenced events are added to the show context RQL.	rader_ o8mnYeQtUm
additional_rql_context	Contains any extra RQL to include. The show context RQL will include the specified RQL.	

# event\_type\_configs

## Table 6.7. Event Type Configs

Variable Name	Description	Example Values
voice_event_types	These are the event types that will display a transcript and the option to play an audio clip if it exists. Alternate values that can be used are event modes.	voice

# review\_status

## Table 6.8. Review Status

Variable Name	Description	Example Values
closed_status	This is the Review Status ID for the review status: Closed, which is be used in every environment. It is base64 encoded.	Y2xvc2VkOiByZXNvbHZl ZA==

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## event\_context

All of these Show Context configurations can be changed in the UI and should only be changed there.

Variable Name	Description	Example Values
mode_defaults		
time_before_event_ms		43200000
time_after_event_ms		43200000
modes_in_context		[]
<pre>entity_roles_on_original_event</pre>		[]
<pre>entity_role_ids_on_original _event</pre>		[]
rql_filter		[]
configurations		null

## mds

The UI now supports the ability to define the order in which entity roles appear on the Event Viewer. Previously you could only hide or override the name of these roles.

Roles that are present in the event and listed in the sort order configuration will be displayed first, in the desired order. Remaining roles are to be displayed in alphabetical order. If multiple roles on an event are defined with the same order, the output cannot be guaranteed.

## Table 6.9. mds Config

Variable Name	Description	Example Values
entity_roles_config		
order		1
hidden		true
displayName	Display name override	"BCC"

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# Data Format

## **EVENTS**

FBA uses event data to build analytic reports. They are stored in Elasticsearch at <es>/eventdata/<mode> (or one of the time-sliced indices aliased to eventdata).

## 🤝 Note

If using the 3.4.1 Limited Availability release (with containerization), the Docker container must be logged into in order to make any changes to the FBA Services. See the Docker Login section of this document for further information.

External clients typically provide events to FBA with some subset of the following core event components:

- timestamp
  - mode (e.g., email, phone, trade, vpn log, badge swipe)
  - entities involved (e.g., people, files, network device, phone number, bank account)
  - unstructured content (e.g., body of an email, transcript of a phone call)
  - structured content as event attributes (e.g., email headers, financial transaction amounts, call duration, inbound/outbound bytes)
  - attachments
  - · event references direct links to other events in the system
  - transcription metadata (specific to audio events where we have a transcript of the given audio file)

Forcepoint Behavioral Analytics adds a variety of metadata to these events via streaming ingest, batch analytic jobs, and/or annotations directly from the UI:

- review status
  - labels
  - · extracted features and their associated probabilities
  - denormalization of the provided entities (e.g., "Jane Foo" when given her phone number "867-5309")
  - storage info for native event copies
  - storage info for attachment binaries

## MODES

Forcepoint Behavioral Analytics uses Modes to classify variations of monitored communication and activity events. The Mode list includes but is not limited to:

- Alert
  - Authentication
  - Chat
  - Data-movement

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CHAPTER 6 | FORCEPOINT BEHAVIORAL ANALYTICS CONFIGURATION GUIDE | 84

### PROPRIETARY

- Email
- Physical
- Process
- Trade
- Voice
- Web
- Web-search (public JSON format)

## **ENTITIES**

Entities are the core of an event (e.g., people, files, network devices, phone numbers, bank accounts). Forcepoint Behavioral Analytics prioritizes Entities based on the impact of the events they are involved in. Events store "raw" entity identifiers, provided by the data source, as well as "resolved" Entities, which represents a core Entity (if any) that the raw identifier has been linked to (e.g., the person "Jane Foo"). Entities are stored in Elasticsearch at <es>/refdata/actor.

Entities have the following components:

1

},

```
"value": true,
"attributeType": "BOOLEAN"
}
```

- Resolved Entity Name e.g., "Jane Foo"
  - Identifier e.g., the email address jfoo@gmail.com
  - Aliases e.g., jfoo@gmail.com, "456-1234", "workstation-jfoo"
  - Attributes structured metadata about the Entity (similar to event attributes)

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```
" source": {
            // actor attributes: a detailed description is outside the scope of
this page,
            // see: https://redowl.atlassian.net/wiki/display/REV/
Searching+events+using+actor+attributes:+Technical+spec
                  "attributes": {
                  "boolean": [
                        {
                  "id": "204863ee-ff93-4132-a27d-22140d94a6cd",
                  "name": "Dirtbag",
      // identifier. this is probably unnecessary, and should be a UUID if it is
necessary.
"actorId": "Laura Stahl",
      // name to display in Reveal
      "displayName": "Laura Stahl",
      // list of aliases to use for entity disambiguation purposes.
            "alsoKnownAs": [
            "7102745960",
            "lauras@thp.com",
            "215.206.100.222",
            "lstahl"
      ],
      "oldAttributes": null
      }
      }
```

## DATASET METADATA

FBA stores a variety of metadata in <es>/ dataset metadata/<object>, where the "object" includes the following:

- application configuration
  - lexicons
  - feature configurations
  - analytic "scenarios"
  - · review status

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- trained classifiers
- entity resolution keys

## **GENERIC ENTITY ROLES**

Entity Roles classify the Entity involved in an event, and help us define information movement, like origin and destination, and physical classification of an entity, like person, printer, etc.

- Content: sender, recipient
  - Trade: portfolio manager, trader, security
  - Digital: modifier, origin, destination, origin device, destination device Content Model Example:

These pages routinely provide summary statistics and rankings for the fields mentioned above:

- Explore: Top Entities, Activity Over Time (by entity), Comparative Timelines, Chat Matrix, Top Trades
  - Scoring: Ranked entities (primary role) broken out by ranked relationships (secondary role)
  - · Analytics Setup Models: Primary and secondary role selections
  - Behaviors: Reports and Profiles are entity rankings, where the user configures the "Entity Type" (these are entity roles)
- Entities: All entities tracked within a Forcepoint Behavioral Analytics deployment can be found here. Filter out by specifying attributes, dates, and / or searching for specific entity names
- · Dashboard: Various views into the previous items
- Settings Entity Resolution: All of these fields have "resolved" variants that allow you to link the same entity across multiple modes
- · Settings Entitlements: Our entitlements are currently based on the values available in the entity fields

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CHAPTER 6 FORCEPOINT BEHAVIORAL ANALYTICS CONFIGURATION GUIDE 87

#### PROPRIETARY

- RQL and QDSL: Several components of the Forcepoint Behavioral Analytics search syntax rely on these fields
- UTA: Same considerations as the combination of Behaviors and Scoring

# **Developer Tips and Tricks**

## 🤝 Note

If using the 3.4.1 Limited Availability release (with containerization), the Docker container must be logged into in order to make any changes to the FBA Services. See the Docker Login section of this document for further information.

## LOGSTASH

Once data is output from the Queue Worker, Logstash grabs event, Entity, and metadata from RabbitMQ and pushes it to Elasticsearch. Logstash is the weakest link. While events entering "elasticsearch.event.queue" from Logstash are persistent, there is no guarantee that Logstash will put those events in Elasticsearch.

• Events are acknowledged as soon as Logstash is able to fetch them and not on successful Elasticsearch writes. If the Elasticsearch write fails, due to an incorrect Logstash configuration for example, this may cause Events to be dropped where messages are fetched from the queue.

## **Start the Services**

- sudo service mds-server start (if this isn't already running)
  - sudo service reveal-api-server start
  - · sudo service reveal-conversion-server start
  - sudo service reveal-qw-server start
  - sudo service logstash start

### Activate services

- sudo chkconfig logstash on
  - sudo chkconfig ro-api on
  - sudo chkconfig ro-qw on
  - sudo chkconfig ro-conv on

## ELASTICSEARCH

Elasticsearch is an efficiently searchable, enterprise-grade search engine that stores all Forcepoint Behavioral Analytics events. Data in Elasticsearch is queried through MDS.

## **Elasticsearch Best Practice**

Cluster Checklist

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- 1. Ensure that max\_file\_descriptors is at least 64,000 on the underlying OS.
  - 2. Use machines with 64GB of RAM and 2-8 cores.
  - 3. Allocate no more than 32GB to the java heap, ever (The JVM cannot use compressed object pointers and everything will be slower above 32GB).
  - Allocated 50% of total RAM to MDS/Elasticsearch as best practice. Leaving enough memory free for the OS is critical because Lucene will use a lot of off- heap memory.
  - 5. Use Concurrent Mark and Sweep GC.
  - Prefer SSDs; they are far faster than any other local storage. Disk usage should be under 50% of disk available, as write-heavy operations will spike disk usage. If using SSDs, ensure that the I/O scheduler is either "deadline" or "noop", as the

\*nix default of "cfq" is optimized for spinning media.

7. Ensure that the JVM running Elasticsearch isn't allowing swap to disk. The setting in Elasticsearch to ensure that the JVM will not swap to disk is bootstrap.mlockall=true.

Example of the JVM settings derived from the above tips:

ansible sets the following:

mds\_java\_opts:

"-Xms{{ mds\_java\_opts\_xms }}"
"-Xmx{{ mds\_java\_opts\_xmx }}"
"-Xx:+HeapDumpOnOutOfMemoryError"
"-XX:+UseConcMarkSweepGC"
"-XX:HeapDumpPath={{ mds\_heapdump\_path }}/"
"-XX:+AlwaysPreTouch"
"-XX:+UseCompressedOops"
"-XX:+UnlockDiagnosticVMOptions"
"-XX:+PrintCompressedOopsMode"
"-XX:+PrintFlagsFinal"

Use the follow to check max file descriptors:

cat /proc/sys/fs/file-max

### Elasticsearch Tuning for SSD

By default, Elasticsearch limits the allowed aggregate bytes written across all merges to 20 MB/sec. For spinning disks, this ensures that merging will not saturate the typical drive's IO capacity, allowing concurrent searching to perform well. If you are not searching during your indexing, search performance is less important than indexing throughput. If your index is on SSDs, you should disable merge throttling entirely by setting index.store.throttle.type to none; see store for details.

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#### **Exclude Unnecessary Field Data**

It is best practice to exclude unnecessary field data, especially for large attachment bodies. OutOfMemory errors in Elasticsearch queries are caused by the inclusion of large fields, which happens by default. Do not forget that you are aggregating events themselves, not just their counts.

When processing results of queries, instead of deserializing the full JSON document, consider parsing only the necessary field. If using field selection, full object serialization is not an option. Anytime you are serializing the results of a query, ask yourself if you really need the full object (which can be large in many cases).

## **QUERY PERFORMANCE**

The following best practices elaborate on how Elasticsearch queries can be performant across a variety of communications datasets.

#### Prefer iterative queries over deeply nested facets

• As a level-up over faceting, Elasticsearch 1.x introduced aggregations. Do not underestimate the amount of memory usage that nested aggregations require. Nesting performs worse than iterative queries in many cases. As Elasticsearch improves facet optimization, we expect this to change, but for now, it is a real consideration.

#### Be aware of field cardinality

• Nested sender/recipient aggregations blow out memory in high cardinality fields. For example, doing graph style aggregations where you want to select senders, and then recipients for each sender, can take a tremendous amount of memory. Beware of aggregations using fields with high cardinality.

#### Make sure the query is efficient

• Ensure that all parts of a query are being actively used and remove unused aggregations.

## **RESTARTING AND INDEXING**

If you are spending lots of time reindexing or watching shards balance on a cluster with lots of data, the following best practices may be helpful.

### Turn off refreshes during indexing

• An Elasticsearch refresh is a low-cost operation that writes the in-memory buffer to disk in order to make it available for search. By default, this happens once per second. During a large import, you may want to turn this off in order to speed up the import.

#### **Disable replication during indexing**

If you have primary and replica shards, each shard will have to analyze a document as it's indexed, so every analysis
will be performed twice. To analyze each field only once, turn replication off while you index. When you turn
replication on, the replica will rely on the primary shard's analysis and simply copy from the primary shard.

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## Flush the indices before restarting the cluster

 The heavier version of a refresh is a "flush," which not only writes information to disk but also does a "full commit" of the Lucene segment. These are scheduled to run every thirty minutes. This means that your node may have to replay thirty minutes' worth of activity before completing shard recovery. It's better to flush beforehand because longer shard recovery times tend to set off elaborate automated re-balancings.

## **Backups / Snapshots**

#### **Create Repo**

```
curl -XPUT 'http://localhost:9200/_snapshot/ default_s3_repository' -d '{
    "type":"s3", "settings":{
    "bucket":"redowl.nextera.mds.elasticsearch.snapshot.orange", "server_side_
    encryption":true
}
```

### Create Snapshot

```
curl -XPUT "http://localhost:9200/_snapshot/ default_s3_repository/snapshot_
$(date +%Y%m%d%H%M%S)"
```

### **Helpful Information**

Vagrant (used for internal testing) runs virtual machines. In this case it's running a vm which is running graphite. There are two ways to talk to graphite. One is through its ssl port 443. The other is its UDP port, 2003.

### Seeing Grafana data

To output data use the udp port:

#### https://localhost:443/

Once data is input (see below), you should be able to see a file structure, which under "Metrics" contains whatever namespace used. Clicking on this, adds to the graph.

- 1. Be aware of the scale of the x axis, configurable using clock.
  - 2. The graph refresh button doesn't always work, but changing the line mode (Graph options ? Line Mode), is effective at refreshing the graph.
  - 3. Try the following if your server crashes mid-process
    - a. vagrant destroy (warning: will cause data loss)
    - b. vagrant up

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CHAPTER 6 FORCEPOINT BEHAVIORAL ANALYTICS CONFIGURATION GUIDE 91

### PROPRIETARY

## **Grafana Data Input**

To import data, we use this pipe command:

echo "foo.bar 5 `date +%s`" | nc localhost 2003

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