

Product Note

McAfee® Firewall Enterprise (*Sidewinder*®)

Hardware Hotfix

2010 Model Appliances, version 7.x

If you need to re-image your McAfee® Firewall Enterprise appliance (hereinafter Firewall Enterprise) or perform a disaster recovery, you must use installation media that supports 2010 model appliances. You can use:

- The enclosed *McAfee Firewall Enterprise Installation CD* or *McAfee Firewall Enterprise Installation USB Drive*.
- A downloaded version of the installation media that contains the HW02 hotfix.

Versions of the installation media that do not include hotfix HW02 will not work.

For more information and instructions, see KnowledgeBase article KB65774.

- 1 In a web browser, navigate to mysupport.mcafee.com.
- 2 In the User Login area, enter your credentials, then click **OK**.
- 3 Click **Search the KnowledgeBase**.
- 4 In the Ask a Question field, type **KB65774**, then press **Enter**.



For support information, visit mysupport.mcafee.com.

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