



FORCEPOINT

Next Generation Firewall

Release Notes

6.3.9

Revision A

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About this release

This document contains important information about this release of Forcepoint™ Next Generation Firewall (Forcepoint NGFW), formerly known as Stonesoft® Next Generation Firewall by Forcepoint (Stonesoft NGFW).

We strongly recommend that you read the entire document.

Lifecycle model

This release of Forcepoint NGFW is a Long-Term Support (LTS) version.

We recommend using the most recent Long-Term Support (LTS) version if you do not need any features from a later Feature Stream version.

For more information about the Forcepoint NGFW lifecycle policy, see Knowledge Base article [10192](#).

System requirements

Make sure that you meet these basic hardware and software requirements.

Forcepoint NGFW appliances

We strongly recommend using a pre-installed Forcepoint NGFW appliance as the hardware solution for new Forcepoint NGFW installations.



Note: Some features in this release are not available for all appliance models. See Knowledge Base article [9743](#) for up-to-date appliance-specific software compatibility information.

The following table shows whether you can use an appliance model in the Firewall/VPN (FW), IPS, or Layer 2 Firewall (L2FW) role.

Appliance model	Roles
FW-315	FW
320X (MIL-320)	FW
IPS-1205	IPS, L2FW
FWL321	FW
NGF321	FW, IPS, L2FW
FWL325	FW
NGF325	FW, IPS, L2FW
110	FW
115	FW
330	FW, IPS, L2FW
331	FW, IPS, L2FW
335	FW, IPS, L2FW
1035	FW, IPS, L2FW
1065	FW, IPS, L2FW
1101	FW, IPS, L2FW
1105	FW, IPS, L2FW
1301	FW, IPS, L2FW
1302	FW, IPS, L2FW
1401	FW, IPS, L2FW
1402	FW, IPS, L2FW
2101	FW, IPS, L2FW
2105	FW, IPS, L2FW

Appliance model	Roles
3201	FW, IPS, L2FW
3202	FW, IPS, L2FW
3205	FW, IPS, L2FW
3206	FW, IPS, L2FW
3207	FW, IPS, L2FW
3301	FW, IPS, L2FW
3305	FW, IPS, L2FW
5201	FW, IPS, L2FW
5205	FW, IPS, L2FW
5206	FW, IPS, L2FW
6205	FW, IPS, L2FW

Sidewinder S-series appliances

These Sidewinder appliance models can be re-imaged to run Forcepoint NGFW software.

Appliance model	Roles
S-1104	FW
S-2008	FW
S-3008	FW
S-4016	FW
S-5032	FW
S-6032	FW

Basic hardware requirements

You can install Forcepoint NGFW on standard hardware with these basic requirements.

- (Recommended for new deployments) Intel® Xeon®-based hardware from the E5-16xx product family or higher



Note: Legacy deployments with Intel® Core™2 are supported.

- IDE hard disk and DVD drive



Note: IDE RAID controllers are not supported.

- 4 GB RAM minimum
- VGA-compatible display and keyboard
- One or more certified network interfaces for the Firewall/VPN role

- Two or more certified network interfaces for IPS with IDS configuration
- Three or more certified network interfaces for Inline IPS or Layer 2 Firewall

For information about certified network interfaces, see Knowledge Base article [9721](#).

Master NGFW Engine requirements

Master NGFW Engines have specific hardware requirements.

- Each Master NGFW Engine must run on a separate physical device. For more details, see the *Forcepoint Next Generation Firewall Installation Guide*.
- All Virtual NGFW Engines hosted by a Master NGFW Engine or Master NGFW Engine cluster must have the same role and the same Failure Mode (*fail-open* or *fail-close*).
- Master NGFW Engines can allocate VLANs or interfaces to Virtual NGFW Engines. If the Failure Mode of the Virtual IPS engines or Virtual Layer 2 Firewalls is *Normal* (fail-close) and you want to allocate VLANs to several engines, you must use the Master NGFW Engine cluster in standby mode.
- Cabling requirements for Master NGFW Engine clusters that host Virtual IPS engines or Layer 2 Firewalls:
 - Failure Mode *Bypass* (fail-open) requires IPS serial cluster cabling.
 - Failure Mode *Normal* (fail-close) requires Layer 2 Firewall cluster cabling.

For more information about cabling, see the *Forcepoint Next Generation Firewall Installation Guide*.

Virtual appliance node requirements

You can install Forcepoint NGFW on virtual appliances with these hardware requirements. Also be aware of some limitations.

- (Recommended for new deployments) Intel® Xeon®-based hardware from the E5-16xx product family or higher



Note: Legacy deployments with Intel® Core™2 are supported.

- One of the following hypervisors:
 - VMware ESXi 6.0 and 6.5
 - KVM (KVM is tested as shipped with Red Hat Enterprise Linux Server 7.1 and 7.2)
 - Microsoft Hyper-V on Windows Server 2012 or Windows Server 2016 (Firewall/VPN role only)
An Intel 64-bit processor is required.
- 8 GB virtual disk
- 4 GB RAM minimum
- A minimum of one virtual network interface for the Firewall/VPN role, three for IPS or Layer 2 Firewall roles

When Forcepoint NGFW is run as a virtual appliance node in the Firewall/VPN role, these limitations apply:

- Only Packet Dispatching CVI mode is supported.
- Only standby clustering mode is supported.
- Heartbeat requires a dedicated non-VLAN-tagged interface.

When Forcepoint NGFW is run as a virtual appliance node in the IPS or Layer 2 Firewall role, clustering is not supported.

Build version

Forcepoint NGFW 6.3.9 build version is 19455.

Product binary checksums

Use the checksums to make sure that the installation files downloaded correctly.

- `sg_engine_6.3.9.19455_x86-64-small.iso`

```
SHA1SUM:
1087fc5deb8ee51976b08976cce3e28efe45c0a2

SHA256SUM:
229c64abd273d3db5fc5ab06579be7bfff38cf06c27f4a144f7163364d5a689a1

SHA512SUM:
5aa40eaedf4b0c77a7c570169639706b
c65c03d012bfa2a006f0af2093931007
f7d287e8b646f43c4c9c21c940458482
d4632f368b99b81cac5d9f3555ff798e
```

- `sg_engine_6.3.9.19455_x86-64-small.zip`

```
SHA1SUM:
f8745b99d168fb8cf297fa702c4ced5e369dc36a

SHA256SUM:
87003fdd63850db94073ba8d0d0568aeb4d0dc338c752f87b866d99258846155

SHA512SUM:
07ece38040ec43f84b8c18ab95512d33
886fb97ce6c5d45cb9e9bf8c24a85129
a440027d2fd9907b217cf6da12b6b286
a7a41ba74f5aa415f33ed032dff47f4b
```

Compatibility

Forcepoint NGFW 6.3 is compatible with the following component versions.

- Forcepoint NGFW Security Management Center (SMC) 6.3 or later
- Dynamic Update 988 or later
- Stonesoft® VPN Client for Windows 6.0.0 or later
- Stonesoft® VPN Client for Mac OS X 2.0.0 or later
- Stonesoft® VPN Client for Android 2.0.0 or later
- Server Pool Monitoring Agent 4.0.0 or later
- Forcepoint Endpoint Context Agent (ECA) 1.1.0
- Forcepoint User ID Service 1.1.0
- McAfee® Logon Collector 2.2 and 3.0
- McAfee® Advanced Threat Defense 4.0



Note: Forcepoint NGFW 6.3 is the last major version that supports McAfee Advanced Threat Defense.

New features

This release of the product includes these new features. For more information and configuration instructions, see the *Forcepoint Next Generation Firewall Product Guide* and the *Forcepoint Next Generation Firewall Installation Guide*.

Support for Forcepoint Endpoint Context Agent

Support for Forcepoint Endpoint Context Agent (ECA) allows you to use endpoint information in the Forcepoint NGFW policy to control access, identify users, and log their actions. ECA is a Windows client application that provides endpoint information to the NGFW Engine. ECA is a replacement for McAfee Endpoint Intelligence Agent (McAfee EIA).



CAUTION: If McAfee Endpoint Intelligence Agent (McAfee EIA) is configured on the NGFW Engine when you upgrade to version 6.3 or later, the NGFW Engine node is returned to the initial configuration state and stops processing traffic. You must remove the McAfee Endpoint Intelligence Agent (McAfee EIA) configuration and refresh the policy before you upgrade to version 6.3 or later. For more information, see Knowledge Base article [14093](#).

Multi-Layer Deployment for NGFW Engines in the Firewall/VPN role

Multi-layer deployment is now supported for NGFW Engines in the Firewall/VPN role. In multi-layer deployment, NGFW Engines in the Firewall/VPN role have both layer 2 physical interfaces and layer 3 physical interfaces. The same NGFW Engine can now provide the features of the Firewall/VPN role, as well as the inspection features of the IPS and Layer 2 Firewall roles.

Route-based VPN improvements

The user interface for configuring a route-based VPN has been improved. Instead of configuring a single Route-Based VPN element, you can create individual Route-Based VPN Tunnel elements. The route-based VPN tunnels can be used in Administrative Domains other than the Shared Domain.

Improvements in Forcepoint Advanced Malware Detection

In addition to the cloud sandbox, Forcepoint Advanced Malware Detection now also supports on-premises local sandboxes. Other improvements include the following:

- The NGFW Engine can now delay file transfers until the results of the sandbox scan are received.
- The NGFW Engine now separately requests a file reputation for each file in .zip archives.
- The reporting tools in the external portal have been improved, and it is easier to access reports in the external portal from the Management Client.

NGFW on Azure and Hyper-V

You can now deploy NGFW Engines in the Microsoft Azure cloud to provide VPN connectivity, access control, and inspection for services in the Microsoft Azure cloud. The Microsoft Hyper-V virtualization platform on Windows 2012 and 2016 servers is now also supported for NGFW deployment on a virtualization platform in a private cloud. Only NGFW Engines in the Firewall/VPN role are supported in the Microsoft Azure cloud and on the Microsoft Hyper-V virtualization platform.

Support for Forcepoint User ID Service

Forcepoint User ID Service collects information about users, groups, and IP addresses from Windows Active Directory (AD) servers and AD domains. You can use the information from the Forcepoint User ID Service in the Forcepoint NGFW policy to identify users and control access.

Support for HTTPS in Sidewinder HTTP Proxy

The Sidewinder HTTP Proxy can now provide decryption, inspection, protocol validation, certificate validation, and certificate revocation checking for the HTTPS protocol.

Enhancements

This release of the product includes these enhancements.

Enhancements in Forcepoint NGFW version 6.3.0

Enhancement	Description
Rate limit per Virtual NGFW Engine for traffic from the Master NGFW Engine	You can now set a rate limit per Virtual NGFW Engine for traffic from the Master NGFW Engine to the Virtual NGFW Engine. When the limit is set, a single Virtual NGFW Engine that is under very heavy load cannot disrupt the operation of the other Virtual NGFW Engines that are hosted by the Master NGFW Engine.
Dedicated control plane operation	You can now dedicate a specified number of CPUs to control plane operations. Even under very heavy loads, you can continue to manage NGFW Engines and refresh policies, and the status of the NGFW Engines remains green in the Home view.
Changes related to certificates	<p>The NGFW Engine can now validate certificates and check the certificate revocation status for features that have certificate validation and certificate revocation checks enabled, such as features that use a TLS Profile in the configuration.</p> <p>Except for VPN certificates, most elements related to certificates are now found in the Administration > Certificates branch of the Configuration view.</p> <p>There is no longer a separate Pending Certificate Request element. Certificate requests are now created as TLS Credentials elements. The state of the TLS Credentials element indicates whether it is a signed certificate or a certificate request.</p>
Limit for half-open TCP connections	As part of the SYN flood protection feature, you can now set a limit for the number of half-open TCP connections. When the limit is reached, SYN flood protection is enabled.

Enhancement	Description
Improvements to SSM architecture	Improvements to SSM integration remove some previous limitations on inspection when Sidewinder Proxies are used. These former limitations include matching traffic based on Network Applications, file filtering, and URL filtering. New Combined Protocol elements allow you to apply a standard Protocol element and a Sidewinder Proxy Protocol element to the same traffic.
New commands for managing NGFW Engines and NGFW appliances	It is now possible to power off an NGFW Engine remotely through the Management Client. In addition, you can now also reset an NGFW appliance to factory settings through the Management Client. To increase security, you can set how many times you want the stored data on the file system of the NGFW appliance to be overwritten.
Task for validating policies	There is a new task for validating policies. The Validate Policy task allows you to validate the policy installed on NGFW Engines or Master NGFW Engines or the Alert Policy installed in an administrative Domain. You can run the Validate Policy task either manually or according to a schedule.
SYN rate limits support IPv6 connections	SYN rate limits now also support IPv6 connections.
Log rate and spooled log information available in engine status monitoring	In the engine status monitoring, you can now see the log rate and the times at which logs have been spooled on the engine.
Improved dynamic routing monitoring	Changes in the OSPF and BGP neighborhood trigger alerts that are visible in the Logs view of the Management Client. Information about route changes is also included in logs.
Improved inspection for flash files	The NGFW Engine now supports the inspection of flash files, allowing it to detect potential security threats in flash files.
Faster rule matching for dynamic elements	Rule matching for rules that contain DNS names, users, and user groups is now faster. This improvement is especially useful when the policy uses a large number of these elements.

Enhancements in Forcepoint NGFW version 6.3.2

Enhancement	Description
Dynamic routing throughput improved	The throughput of dynamically routed packets has improved.
SNI in TLS communications for the SSL VPN Portal	The SSL VPN Portal now uses the server name indication (SNI) in TLS communications between the NGFW Engine and web resources.
IGMP-based multicast forwarding enhancement	When an NGFW Engine is used as an IGMP proxy for multicast forwarding, the number of supported multicast groups has increased.

Enhancements in Forcepoint NGFW version 6.3.3

Enhancement	Description
QoS throughput alerts added	An alert is now triggered when the QoS throughput limit defined for a Virtual Security Engine is exceeded.
Additional cipher support added	Client and server protection features now support additional ciphers.

Enhancements in Forcepoint NGFW version 6.3.4

Enhancement	Description
Session-Duplicate-Mac situation element	The Session-Duplicate-Mac situation is logged when a different VPN Client user connects using same MAC address as a VPN Client that is already connected, replacing the previous user.

Enhancements in Forcepoint NGFW version 6.3.8

Enhancement	Description
ECA_Situation-Application-Not-Identified situation element	The ECA_Situation-Application-Not-Identified situation is used when Endpoint Context Agent (ECA) reports an unidentified application.

Enhancements in Forcepoint NGFW version 6.3.9

Enhancement	Description
More precise URL categorization	URL parameters and destination IP addresses are now included in URL filtering queries to the ThreatSeeker Cloud for more precise URL categorization.

Resolved issues

These issues are resolved in this release of the product. For a list of issues fixed in a previous release, see the Release Notes for the specific release.

Description	Role	Issue number
In rare cases, a logic error in packet handling might cause the NGFW Engine to restart during policy installation.	FW, IPS, L2FW	NGFW-11578
If "Enforce Google SafeSearch" is set to "On" in the Protocol Parameters of a custom duplicate of the SSM DNS Proxy (UDP) Service, the NGFW Engine might restart when traffic matches a rule that contains the custom Service element.	FW	NGFW-12001

Description	Role	Issue number
When a VPN Client that was connected to an SSL VPN tunnel connects to an IPsec VPN tunnel, the connection to the SSL VPN tunnel might not be fully closed. Traffic does not correctly use the new IPsec VPN tunnel.	FW	NGFW-12118
When deep inspection is enabled for a connection, possible allowed ICMP error messages that refer to the original inspected connection are not logged.	FW, IPS, L2FW	NGFW-13082
When you use a policy-based VPN, the NGFW Engine might start dropping packets after an upgrade. The following message is shown: "New vpn tunnel not resolved [vpn_id[0]=X d_tunnel_id=Y]".	FW	NGFW-13482
Traffic processing performance is lower than expected when the hardware has more CPUs than is allowed by the license for the NGFW Engine. In addition, when you run the sg-status command, errors are shown.	FW, IPS, L2FW	NGFW-13604
On NGFW appliance models N115 and N335W, up to four SSID Interfaces are supported for the Wireless Interface, but policy installation fails if more than two SSID Interfaces are configured.	FW	NGFW-13715
If you use Multi-Link and you have configured a large number of VPN tunnels, policy installation might fail and the firewall might stop processing traffic.	FW	NGFW-13851
When you use TLS inspection and the certificate revocation checks are enabled, connections to some websites might fail.	FW, IPS, L2FW	NGFW-13873
Endpoint information is not reliably shown in the User dashboard.	FW	NGFW-14104
When a tunnel interface has both a CVI and an NDI, and the route-based VPN has tunnels of the type VPN or GRE, dynamic routing through the route-based VPN fails.	FW	NGFW-14177
When deep inspection is enabled for HTTP traffic, the performance of Virtual NGFW Engines decreases.	FW, IPS, L2FW	NGFW-14217
The SIP Protocol Agent only recognizes the phone and ip tokens in the user parameters. The SIP Protocol Agent does not recognize the other-user token in the user parameters. SIP headers that include other-user tokens are not processed.	FW, IPS, L2FW	NGFW-14314
When the NGFW Engine processes certain types of MSRPC traffic, the NGFW Engine might write excessively to the console, which can degrade the performance of the engine. As a result, traffic handling might be interrupted, and the NGFW Engine node might go offline.	FW, IPS, L2FW	NGFW-14392
When you use Endpoint Application and Endpoint Settings elements for ECA in an Access rule without enabling deep inspection, a later rule that allows FTP traffic does not allow the related data connections for FTP.	FW	NGFW-14679
When you use certificate revocation status checking, some failures in processing CRLs are not correctly handled. As a result, certificate validation might stop working, and the certmand process might cause a high CPU load on the NGFW Engine.	FW, IPS, L2FW	NGFW-14729
If the ECA Client sends partial user information to the NGFW Engine, the connection from the ECA Client is dropped. The following information message is shown in the logs: "Connection severed: CORRUPTION".	FW, IPS, L2FW	NGFW-15035

Installation instructions

Use these high-level steps to install the SMC and the Forcepoint NGFW Engines.

For detailed information, see the *Forcepoint Next Generation Firewall Installation Guide*. All guides are available for download at <https://support.forcepoint.com/Documentation>.



Note: The sgadmin user is reserved for SMC use on Linux, so it must not exist before the SMC is installed for the first time.



Note: If you install the SMC on Windows 10 and Windows Defender is enabled, it might take a long time to activate a dynamic update package. For more information, see Knowledge Base article [14055](#).

Steps

- 1) Install the Management Server, the Log Servers, and optionally the Web Portal Servers.
- 2) Import the licenses for all components.
You can generate licenses at <https://stonesoftlicenses.forcepoint.com>.
- 3) Configure the Firewall, IPS, or Layer 2 Firewall elements in the Management Client from the **Configuration** view.
- 4) To generate initial configurations, right-click each NGFW Engine, then select **Configuration > Save Initial Configuration**.
Make a note of the one-time password.
- 5) Make the initial connection from the NGFW Engines to the Management Server, then enter the one-time password.
- 6) Create and upload a policy on the NGFW Engines in the Management Client.

Upgrade instructions

Take the following into consideration before upgrading licenses, engines, and clusters.



CAUTION: If McAfee Endpoint Intelligence Agent (McAfee EIA) is configured on the NGFW Engine when you upgrade to version 6.3 or later, the NGFW Engine node is returned to the initial configuration state and stops processing traffic. You must remove the McAfee Endpoint Intelligence Agent (McAfee EIA) configuration and refresh the policy before you upgrade to version 6.3 or later. For more information, see Knowledge Base article [14093](#).



Note: Changes to category-based URL filtering in Forcepoint NGFW version 6.1 affect all existing users of category-based URL filtering. Legacy URL Situation elements can no longer be used in policies for Forcepoint NGFW version 6.1 or later. If rules in your policy contain legacy URL Situation elements, you must replace them with URL Category elements. See the *Forcepoint Next Generation Firewall Product Guide* for detailed instructions.



Note: Starting from Forcepoint NGFW version 6.2, the Anti-Spam feature is no longer supported. See Knowledge Base article [12394](#). If you require this feature, we recommend that you use the most recent Long-Term Support (LTS) version. See Knowledge Base article [10192](#). If you require a comprehensive Anti-Spam and Email Security solution, we recommend that you use [Forcepoint Email Security Cloud](#).

- Upgrading to version 6.3 is only supported from version 5.10 or later. If you have an earlier version, first upgrade to version 5.10.
- Forcepoint NGFW version 6.3 requires an updated license. The license upgrade can be requested at <https://stonesoftlicenses.forcepoint.com>. Install the new license using the Management Client before upgrading the software. If communication between the SMC and the license server is enabled and the maintenance contract is valid, the license is updated automatically.
- To upgrade the engine, use the remote upgrade feature or reboot from the installation DVD and follow the instructions. For detailed instructions, see the *Forcepoint Next Generation Firewall Installation Guide*.
- If you have customized the `sshd_config` file in the `/data/config/ssh` directory, you might need to manually update the configuration file after upgrading the engine to Forcepoint NGFW version 6.3. See Knowledge Base article [10461](#).

Known issues

For a list of known issues in this product release, see Knowledge Base article [14124](#).

Known limitations

This release of the product includes these known limitations.

Limitation	Description
Inspection in asymmetrically routed networks	In asymmetrically routed networks, using the stream-modifying features (TLS Inspection, URL filtering, and file filtering) can make connections stall.
Inline Interface disconnect mode in the IPS role	The <i>disconnect mode</i> for Inline Interfaces is not supported on IPS virtual appliances, IPS software installations, IPS appliance models other than IPS-6xxx, or modular appliance models that have bypass interface modules.

For information about feature-specific limitations, see the *Forcepoint Next Generation Firewall Product Guide*.

Find product documentation

On the Forcepoint support website, you can find information about a released product, including product documentation, technical articles, and more.

You can get additional information and support for your product on the Forcepoint support website at <https://support.forcepoint.com>. There, you can access product documentation, Knowledge Base articles, downloads, cases, and contact information.

Product documentation

Every Forcepoint product has a comprehensive set of documentation.

- *Forcepoint Next Generation Firewall Product Guide*
- Forcepoint Next Generation Firewall online Help



Note: By default, the online Help is used from the Forcepoint help server. If you want to use the online Help from a local machine (for example, an intranet server or your own computer), see Knowledge Base article [10097](#).

- *Forcepoint Next Generation Firewall Installation Guide*

Other available documents include:

- *Forcepoint Next Generation Firewall Hardware Guide* for your model
- *Forcepoint NGFW Security Management Center Appliance Hardware Guide*
- *Forcepoint Next Generation Firewall Quick Start Guide*
- *Forcepoint NGFW Security Management Center Appliance Quick Start Guide*
- *Forcepoint NGFW SMC API Reference Guide*
- *Stonesoft VPN Client User Guide* for Windows or Mac
- *Stonesoft VPN Client Product Guide*

