

# Integrating Forcepoint Mobile Security (formerly TRITON AP-MOBILE) with AirWatch Mobile Device Management (Cloud)

For detailed instructions, see the [Getting Started Guide](#) in Forcepoint Documentation.

## BEFORE INTEGRATION

### START

Open these ports:

- TCP 8081 and 8082 for PAC files
- UDP 500 and 4500 for establishing the VPN connection
- 5223 to allow receipt of an Apple Push Notification certificate (iOS device users)
- Ask AirWatch Technical Support which port to open to use the AirWatch Cloud Messaging (AWCM) service in your specific environment.

I am a first-time Forcepoint cloud service customer.

YES

Make sure you have an active Mobile Security license.  
Request credentials to the Forcepoint Security Portal from Forcepoint Technical Support.

Define web security policies in the Web tab of the Forcepoint Security Portal on the **Policy Management > Policies** pages.

For more information on web policy configuration in the Forcepoint Security Portal, see [Defining Web Policies](#) in the Forcepoint Security Portal Help.

I am a first-time AirWatch customer.

YES

Request credentials to the AirWatch Console by contacting [sales@air-watch.com](mailto:sales@air-watch.com)

## SET UP MDM CONNECTION

Log on to the Forcepoint Security Portal and the AirWatch Console.

In the AirWatch Console, obtain the API URL and API key.

In the Forcepoint Security Portal, go to **Account > Mobile Integration**. Under MDM Connection Setup, check "Integrate with MDM provider."

Paste the API URL (without /API) and the API key.

Enter the user name and password for your AirWatch administrator account.

Click **Save Now**.

## ESTABLISH USER GROUPS

Add your directory service users to the Forcepoint cloud service.

I am a first-time Forcepoint cloud service customer.

NO

Enable Directory Synchronization Client even if you're not using it.  
In the Forcepoint Security Portal, go to **Account > Directory Synchronization**, and select **Enable directory synchronization**.

Install Directory Synchronization Client if not already installed via the cloud portal setup wizard.  
Synchronize your directory entries.

Add your directory service users to the AirWatch system.

I am a first-time AirWatch customer.

YES

## ENROLL DEVICES WITH MDM

In the AirWatch Console:  
If you're using Active Directory, enable and install the AirWatch Cloud Connector.  
Configure settings on the Directory Services page to integrate your AirWatch server with the server hosting your directory services system.  
Synchronize your directory service and user groups with the AirWatch system.

Send device users a link to the AirWatch Agent app.

iOS device users?

YES

You must obtain and install an Apple Push Notification Service certificate in the AirWatch Console before users can enroll their devices.

## INSTALL MOBILE SECURITY APP

In the AirWatch Console, add the Mobile Security app to the MDM system.

iOS device users: Install the app on your devices by tapping "Install" when prompted.  
On the homescreen, VPN shows as "Connected."

Android device users: Open the AirWatch Agent app and tap the notification that says Forcepoint VPN configuration is ready.

On the homescreen, Security shows as "On."  
**IMPORTANT:** For Android device users, the app is required to receive protection.

Integration process completed!

END