

Release Notes for Websense® TRITON® Mobile Security Integration with AirWatch MDM, Release 1

Topic 65067 / Updated: 20-Oct-2014

Applies To:	Web Security Gateway Anywhere and TRITON Mobile Security integrated with AirWatch MDM Cloud Security 2014 Release 5
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Use the release notes to find information about Websense® TRITON® Mobile Security integration with AirWatch® Mobile Device Management (MDM). The release notes include:

- ◆ [What's new in Websense TRITON Mobile Security?](#)
- ◆ [Known and resolved issues](#)

What's new in Websense TRITON Mobile Security?

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This release introduces the following:

- ◆ [TRITON Mobile Security integrated with AirWatch MDM for Web Security Gateway Anywhere users](#)

TRITON Mobile Security integrated with AirWatch MDM for Web Security Gateway Anywhere users

This release now offers TRITON Mobile Security integrated with AirWatch Mobile Device Management (MDM) for Websense Web Security Gateway Anywhere users.

TRITON Mobile Security protects your end users' devices from potential data loss and the possible theft of intellectual property, plus from mobile malware, web threats, phishing attacks, spoofing, and more—all of which helps them safely access corporate resources.

When integrated with AirWatch MDM, you can provision iOS and Android mobile devices to send traffic to the Websense cloud service for analysis and policy enforcement. You can also configure and update device settings over the air and secure mobile devices through actions such as locking and wiping them.

To set up your account, in the Web Security tab of the TRITON console, go to **Settings > Hybrid Configuration > Mobile Integration > Mobile Device Management Account Setup**.



Important

TRITON Mobile Security with AirWatch Mobile Device Management is currently a limited-availability feature for a select group of early adopters only. For additional information about this feature, contact your support representative.

1. Select the checkbox **Integrate with MDM provider**.

Note that unchecking this box and clicking Save Now disables integration between the Websense solution and AirWatch MDM.

2. Enter the API URL and API key. You need to obtain these from the AirWatch Console. See Step 4, Log on to the AirWatch Console in the [Getting Started Guide](#).

For the API URL, remove the “/API” from the end of the URL, so for example, change <https://orgname.airwlab.com/API> to <https://orgname.airwlab.com>.

3. Enter the user name and password that you use to log on to your AirWatch administrator account.



Important

If the password for the *AirWatch administrator* account changes or expires, you **must enter the new password** on the **Mobile Device Management Account Setup** page to maintain the integration of AirWatch MDM with the cloud service.

An alternative to using the administrator account is to create a service account in Active Directory with the password set to never expire. Use the logon name and password for this account instead of the AirWatch administrator account logon credentials.

4. Click **Save Now**.

5. After clicking Save Now and the settings are confirmed and saved successfully, this page then displays a user name and password that have been automatically generated for your hybrid account, along with a connection URL.

Copy and paste these three items into the VPN connection information section of the AirWatch Console.

Should you need to change the credentials for your hybrid account, for example, if they've been compromised, you can generate a new user name and password by clicking **Advanced Options** and then **Generate New User Name and Password**.



Important

After clicking Generate New User Name and Password but before clicking Save Now, you **must re-enter the password that you use to log on to the AirWatch Console**.

You **must also enter the new user name and password** generated for your *hybrid account* into the **VPN connection information section of the AirWatch Console** to maintain the integration of AirWatch MDM with the hybrid solution.

For an overview of the mobile integration process, see the [Getting Started Guide](#).

Known and resolved issues

Topic 65050 / Updated: 20-Oct-2014

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A list of resolved and known issues is available in the [Websense Technical Library](#). You must log onto MyWebsense to view the list.