



## **Mobile Device User's Guide**

Websense® TRITON® Mobile Security

## **Websense TRITON Mobile Security**

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Release 1

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# 1

## Mobile Device User's Guide

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Related topics:

- ◆ [What is Websense TRITON Mobile Security?, page 3](#)
- ◆ [Device Management portal, page 4](#)

Welcome to Websense<sup>®</sup> TRITON<sup>®</sup> Mobile Security. Your organization has subscribed to the Mobile Security service provided by Websense.

This guide describes how the service works and explains how you can use included mobile device management features to remotely control access to your mobile device.

- ◆ [What is Websense TRITON Mobile Security?](#)
- ◆ [Device Management portal](#)

### What is Websense TRITON Mobile Security?

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Related topics:

- ◆ [Device Management portal, page 4](#)

Websense TRITON Mobile Security brings comprehensive protection against web threats and remote device management features to your mobile devices. Web traffic on your device can now be analyzed for potential threats when you use your device in and outside of your corporate network (over cellular data or Wi-Fi connections).

Mobile Security also offers remote device management features for your devices. In the Device Management portal, you can monitor device status, wipe and lock your devices, and clear the passcode to unlock your registered devices (see [Mobile device management features, page 5](#)).

## Device Management portal

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Related topics:

- ◆ [What is Websense TRITON Mobile Security?, page 3](#)

Mobile Security provides a Device Management portal where you can monitor device status, wipe and lock devices, and clear the passcode for your registered devices.

### Accessing the portal

After you registered your mobile device with TRITON Mobile Security, you were given a link to the Device Management portal. If you did not write it down, ask your system administrator which to use.

If your company uses Websense Web Filter & Security with the Web Filter Security Cloud module, it is:

<https://mobile.websense.net/hosted/selfservice.html>

If it uses Websense TRITON AP-WEB with the Web Hybrid module, it is:

<https://mobile.websense.net/hybrid/selfservice.html>

The logon for the portal is your corporate email address and your cloud service password. If you forget your password, you can reset it here:

[https://admin.websense.net/mobile\\_enduser/forgotten/index.mhtml?type=hosted&from=selfservice](https://admin.websense.net/mobile_enduser/forgotten/index.mhtml?type=hosted&from=selfservice)

If your company uses the hybrid service, go here:

[https://admin.websense.net/mobile\\_enduser/forgotten/index.mhtml?type=hybrid&from=selfservice](https://admin.websense.net/mobile_enduser/forgotten/index.mhtml?type=hybrid&from=selfservice)

### Portal features

The Device Management portal displays the following information about your registered devices:

Field Name	Description
Device Name	The device name specified in TRITON - Mobile Security.
Model	The device model (for example, iPad or iPhone).

Field Name	Description
Status	The status column lets you know when devices are operating normally or when they are not.
Device Type	The type of the device, such as iPad2 or iPhone4.

## Mobile device management features

The Device Management portal allows you to perform the following actions on your registered mobile devices remotely (Please note these features may be disabled by your administrator):

Field Name	Description
Lock	The lock feature locks the device and requires the device passcode to unlock it.
Wipe	Wiping a device restores the device to factory settings and permanently deletes all data, including personal data.
Clear passcode	Clearing the passcode on a device unlocks the device and prompts the user to define a new passcode (if a passcode is required by the assigned device profile).