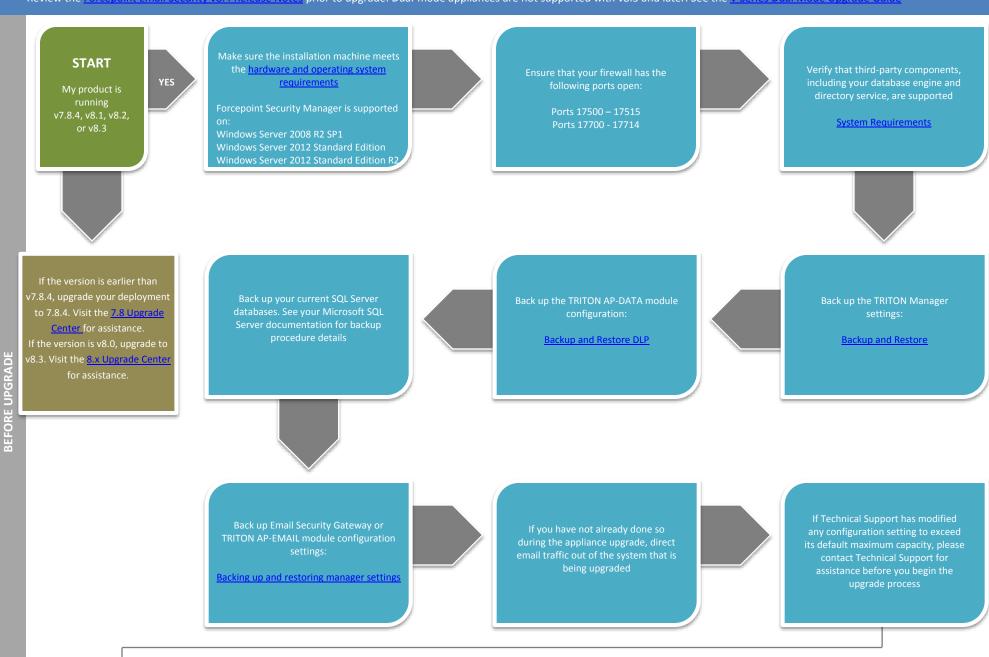# Upgrading the Windows components of Email Security Gateway v7.8.4 or TRITON AP-EMAIL v8.x to Forcepoint Email Security v8.4

In v8.4, TRITON AP-EMAIL is renamed to Forcepoint Email Security.

Review the Forcepoint Email Security v8.4 Release Notes prior to upgrade. Dual-mode appliances are not supported with v8.3 and later. See the V Series Dual Mode Upgrade Guide

BEFORE UPGRADE

START

My product is running v7.8.4, v8.1, v8.2, or v8.3

YES

Make sure the installation machine meets the hardware and operating system requirements

Forcepoint Security Manager is supported on:
Windows Server 2008 R2 SP1
Windows Server 2012 Standard Edition
Windows Server 2012 Standard Edition R2

Ensure that your firewall has the following ports open:

Ports 17500 – 17515
Ports 17700 - 17714

Verify that third-party components, including your database engine and directory service, are supported

System Requirements

If the version is earlier than v7.8.4, upgrade your deployment to 7.8.4. Visit the 7.8 Upgrade Center for assistance.
If the version is v8.0, upgrade to v8.3. Visit the 8.x Upgrade Center for assistance.

Back up your current SQL Server databases. See your Microsoft SQL Server documentation for backup procedure details

Back up the TRITON AP-DATA module configuration:

Backup and Restore DLP

Back up the TRITON Manager settings:

Backup and Restore

Back up Email Security Gateway or TRITON AP-EMAIL module configuration settings:

Backing up and restoring manager settings

If you have not already done so during the appliance upgrade, direct email traffic out of the system that is being upgraded

If Technical Support has modified any configuration setting to exceed its default maximum capacity, please contact Technical Support for assistance before you begin the upgrade process

Go to the Forcepoint My Account Downloads page to download the Forcepoint Security Installer. The installer file is **FORCEPOINT84xSetup.exe**. Installer files occupy approximately 3.5 GB of disk space.

Upgrade any off-box Email Log Servers you may have on your network

On each log server machine, right-click **FORCEPOINT84xSetup.exe** and select **Run as Administrator.** A progress dialog box appears, as files are extracted

Follow the installation wizard

Upgrade the TRITON Manager machine

Redirect email traffic through your system to ensure that it performs as expected

Upgrade your TRITON AP-EMAIL appliances. See the Forcepoint Appliances upgrade guide.

After the upgrade is complete, you must update DLP policies and classifiers. Select the Data Security module and follow the prompts for updating policies and classifiers. Do not restart the server or any service during this process. When the process is complete, click **Deploy** in the upper right area of the screen

Right-click **FORCEPOINT84xSetup.exe** and select **Run as Administrator.** A progress dialog box appears, as files are extracted

Select Forcepoint Email Security and follow the installation wizard instructions

You have now successfully upgraded to v8.4

END