Upgrading the Email Security Gateway management and log server from v7.8.x or TRITON AP-EMAL v8.0.x to v8.1.x (Windows)

Review the TRITON AP-EMAIL v8.1 Release Notes prior to upgrade. For detailed upgrade instructions see the Deployment and Installation Center

BEFORE UPGRADE

START

My product is running v7.8.x or v8.0.x

YES

Make sure the installation machine meets the hardware and operating system requirements

Note: TRITON Manager is supported only on Windows Server 2008 R2 or Windows Server 2012

Ensure that your firewall has the following ports open:

Ports 17500 – 17515
Ports 17700 - 17714

Verify that third-party components, including your database engine and directory service, are supported

System Requirements

NO

Upgrade your deployment to a 7.8.x or 8.0.x version

Visit the 7.8 upgrade Center and the 8.0 Upgrade Center for assistance

Back up the TRITON Console settings:

Backup and Restore

Back up the Data Security management server configuration:

Backup and Restore TRITON AP-DATA

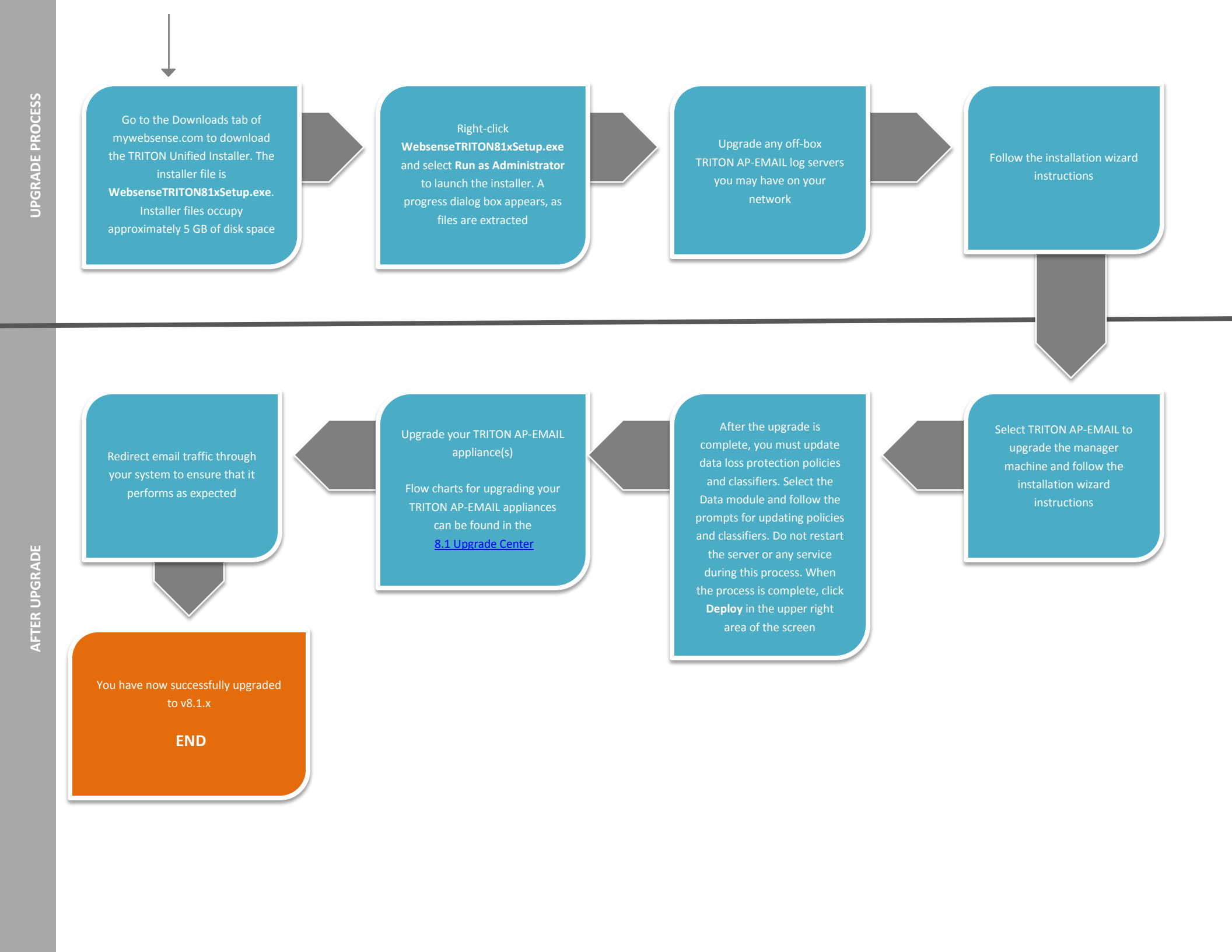
Back up your current SQL Server Databases. See your Microsoft SQL Server documentation for backup procedure details

Back up Email Security Gateway or TRITON AP-EMAIL manager configuration settings:

Backing up and restoring manager settings

If you have not already done so during the appliance upgrade, direct email traffic out of the system that is being upgraded

If Websense Technical Support has modified any configuration setting to exceed its default maximum capacity, please contact Technical Support for assistance before you begin the upgrade process


UPGRADE PROCESS
Go to the Downloads tab of mywebsense.com to download the TRITON Unified Installer. The installer file is WebsenseTRITON81xSetup.exe. Installer files occupy approximately 5 GB of disk space
Right-click WebsenseTRITON81xSetup.exe and select Run as Administrator to launch the installer. A progress dialog box appears, as files are extracted
Upgrade any off-box TRITON AP-EMAIL log servers you may have on your network
Follow the installation wizard instructions
AFTER UPGRADE
Select TRITON AP-EMAIL to upgrade the manager machine and follow the installation wizard instructions
After the upgrade is complete, you must update data loss protection policies and classifiers. Select the Data module and follow the prompts for updating policies and classifiers. Do not restart the server or any service during this process. When the process is complete, click Deploy in the upper right area of the screen
Upgrade your TRITON AP-EMAIL appliance(s)
Flow charts for upgrading your TRITON AP-EMAIL appliances can be found in the 8.1 Upgrade Center
Redirect email traffic through your system to ensure that it performs as expected
You have now successfully upgraded to v8.1.x
END