

v7.6.7 Release Notes for Email Security Gateway

Topic 50355 / Updated: 14-Sep-2012

Applies To:	Websense Email Security Gateway v7.6.7 Websense Email Security Gateway Anywhere v7.6.7
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Websense Email Security Gateway version 7.6.7 is an important patch release that includes corrections for customer issues. All customers should install this patch on all machines running any components of Email Security Gateway.

- ◆ Email Security Gateway is an appliance-based system that prevents malicious threats from entering an organization's network and protects sensitive data from unauthorized email transmission.
- ◆ The TRITON management console and Log Server for Email Security Gateway are installed off the appliance, on Windows servers.

The appliance, the management console machine, and the Log Server machine all need to be updated to version 7.6.7.

Both new customers and existing customers need to apply the patch and update the management console and Log Server. The patch sequence is 7.6.2 to 7.6.5 to 7.6.7.

Direct upgrades from 7.6.0 and 7.6.2 consoles are handled by the TRITON installer.

Steps to follow:

1. Use a supported browser to go to **mywebsense.com**. Enter (or create) your MyWebsense username and password.
2. Choose **Support > Support by Product > Email Security Gateway > Upgrades**.
3. Under the header **Downloads : Hotfixes & Patches**, choose **Email Security Gateway** from the dropdown list for **Product**.
4. For **Version**, choose **7.6.7**.
5. Download the file **WebsenseTRITON767Setup.exe**. This is the installer for Windows servers. When you are ready to run it, use the **Custom** path to install (a) the new management console and (b) the new Log Sever. The installer detects previous versions and upgrades them.
6. To obtain the 7.6.5 or 7.6.7 patch for your Websense V5000 G2 or V10000 G2 appliance:

- a. Launch the Logon Portal that offers access to Appliance Manager by pointing a supported browser to:
`http://<IP-address-of-appliance-interface-C>`
- b. Log on to **Appliance Manager**. The user name is **admin**.
- c. Go to the **Administration > Patch Management** page to check for patches, download them, and install them.
- d. Appliances automatically check for patches once a day.
- e. To manually check for patches at any time, use the **Check for Patches** button.
- f. When a new patch is available, the patch version number, description, and status are displayed in the **Available patches** table.
- g. After the 7.6.5 or 7.6.7 patch is downloaded, it can be copied to a location on your network where it can be easily and efficiently uploaded to one or more appliances.
- h. The **Patch History** table provides an immediate history of patches that have been applied to the appliance.

Use these Release Notes to find information about Version 7.6.7 Email Security Gateway and Personal Email Manager corrections and system support.

For a detailed description of Email Security functions, see the [TRITON - Email Security Online Help](#). [Personal Email Manager User Help](#) contains the information end users need to manage their blocked email.

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Requirements

Topic 50356 / Updated: 31-August-2012

Applies To:	Websense Email Security Gateway v7.6.7 Websense Email Security Gateway Anywhere v7.6.7
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Email Security Gateway is supported on the Websense V-Series appliance only (V10000 G2 or V5000 G2). The TRITON management server and Email Security Log Server are hosted on a separate Windows Server machine (this server must be running an English language instance of Windows Server). Microsoft SQL Server is used for the Email Security log database. [Click here](#) for a detailed list of TRITON system requirements.

Resolved and known issues

Topic 50357 / Updated: 31-August-2012

Applies To:

Websense Email Security Gateway v7.6.7

Websense Email Security Gateway Anywhere v7.6.7

A [list of resolved and known issues](#) for Websense Email Security Gateway is available to customers with a current MyWebsense account.

If you are not currently logged in to MyWebsense, the link above takes you to a login prompt. Log in to view the list.