

# v7.3 Release Notes for Personal Email Manager

Topic 40010 / Updated: 10-Nov-2010

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<b>Applies To:</b>	Personal Email Manager 7.3
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Personal Email Manager is an optional component to Websense Email Security and is used as an end-management tool for managing blocked messages. Personal Email Manager 7.3 is compatible with Websense Email Security 7.3.

## Key features in this release

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<b>Applies To:</b>	Personal Email Manager 7.3
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New features in this release include multi-language support, improved account management, new user interface options, administrative privileges, and single sign-on support. There is also support for VMWare technology.

## Multi-language support for notification messages

Notification messages now support multiple languages. Typically, the language used in blocked email notifications is determined by the Windows locale setting of the computer on which Personal Email Manager is installed.

When sending out a notification email, Personal Email Manager first checks the language settings of the host computer. If a supported language is found, then the notification message is generated in that language. Otherwise it is generated in the language set by the locale of the server on which Personal Email Manager is installed.



### Note

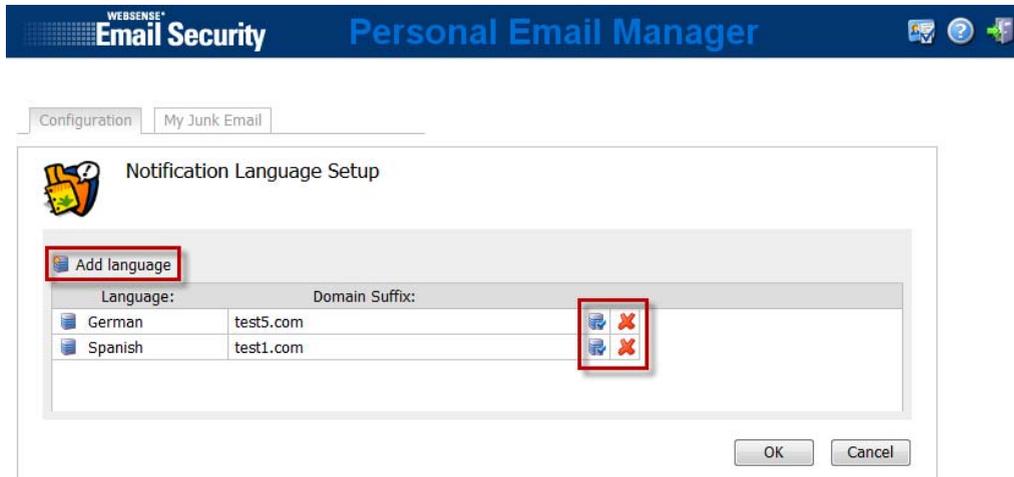
Translation for user-editable text, such as contact information and introduction text, is currently not supported. You need to update this text manually.

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Additionally, you can specify certain languages for certain domains. For example, you can specify German for the domain test.com, and specify Spanish for the email a@test.com.

To define a notification language, click **Set notification email language** on the **Configuration** page and then click **Add Language**. Currently, supported languages are Spanish, Portuguese, Italian, German and English.

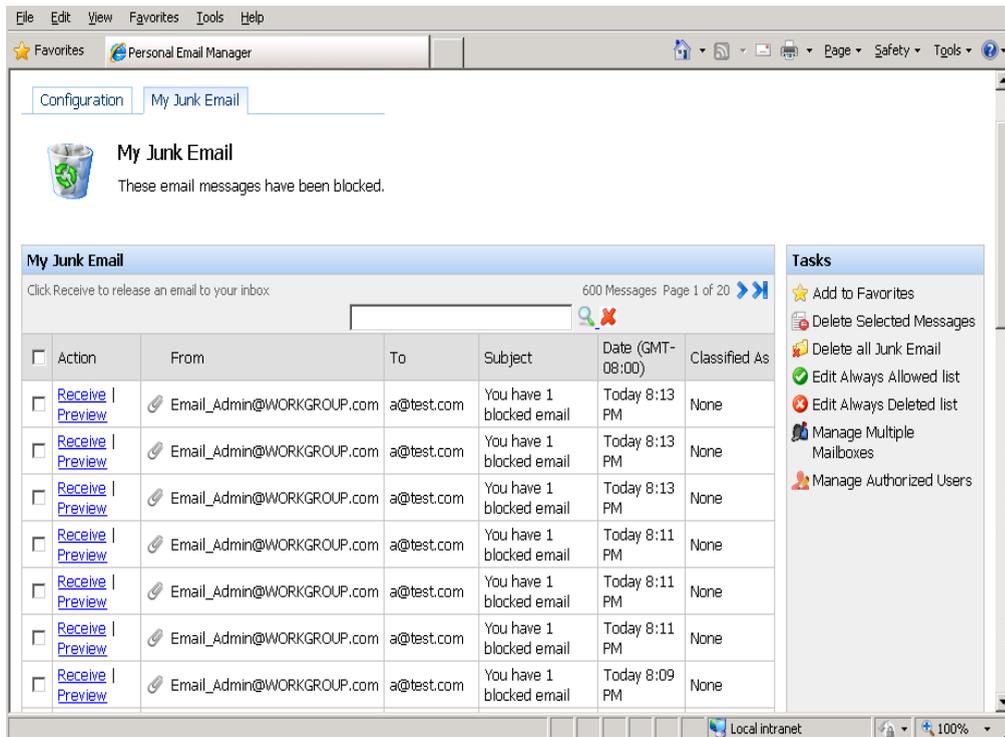
To edit or delete defined languages, click the appropriate icon to the right of the displayed language.



## Improvements to the My Junk Email page

To manage junk email more efficiently, new features are introduced to My Junk Email.

- ◆ Ability to select multiple blocked messages for deletion.
- ◆ The "To" field is displayed on the My Junk Email page.
- ◆ A new search function that lets you search for blocked emails by the "To", "From", "Subject", or "Date" fields.



## Improvements to the Notification message

Several improvements are made to the Notification message.

- ◆ You can remove references to the Websense logo, which is included by default.
- ◆ The "To" field is included in the Notification message.

## Import certificates from the user interface

The Personal Email Manager Configuration Tool has a new option that lets you import root or third-party certificates from the user interface rather than via the command line.

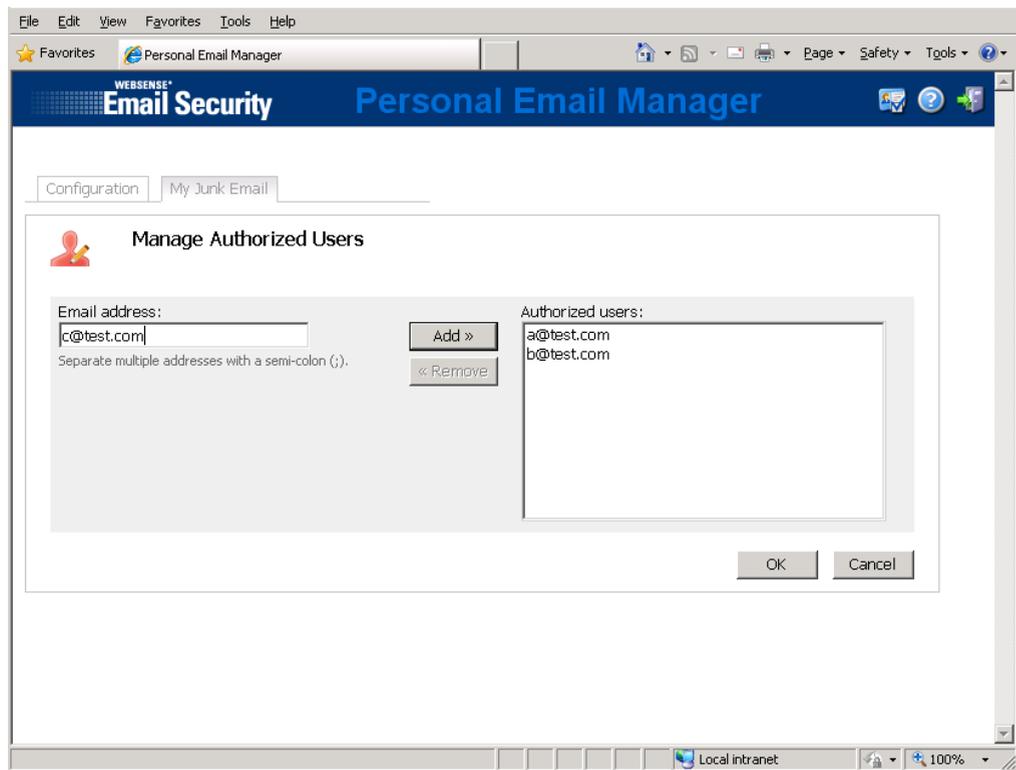
To import certificates using the import tool:

1. Open the **Personal Email Manager Configuration Tool** (Start > Personal Email Manager > Configuration Tool).
2. Click **Web Certificates**.
3. Click **Import Additional Certificate**.
4. Navigate to the file location of the certificate and then click **OK**.
5. Click **Import** to import the certificate.

## Manage authorized users

You can now give administrative privileges to other Personal Email Manager users and allow them to manage blocked messages. Authorized users have the permission to delete, release, and preview blocked messages sent to the original user. There is no limit to the number of users you can assign administrative privileges to.

To give user administrative privileges in Personal Email Manager: On the **My Junk Email** page, click **Manage Authorized Users** and then type the email addresses of the users you wish to give administrative privilege to.



## Access to common mailbox

When you log into Personal Email Manager, you can now manage blocked messages sent to your own mailbox, as well as mailboxes that you have full access right to. To have full managing rights to a mailbox, you must be assigned administrative privileges.



### Note

This feature is available only for Personal Email Manager running on Microsoft Exchange Server (with Windows Active Directory) and has Directory Server enabled.

To give users managing rights to a mailbox, on the **My Junk Email** page, click **Manage Multiple Mailboxes** and then type the email addresses of the users you wish to give administrative privileges.

## Single sign-on

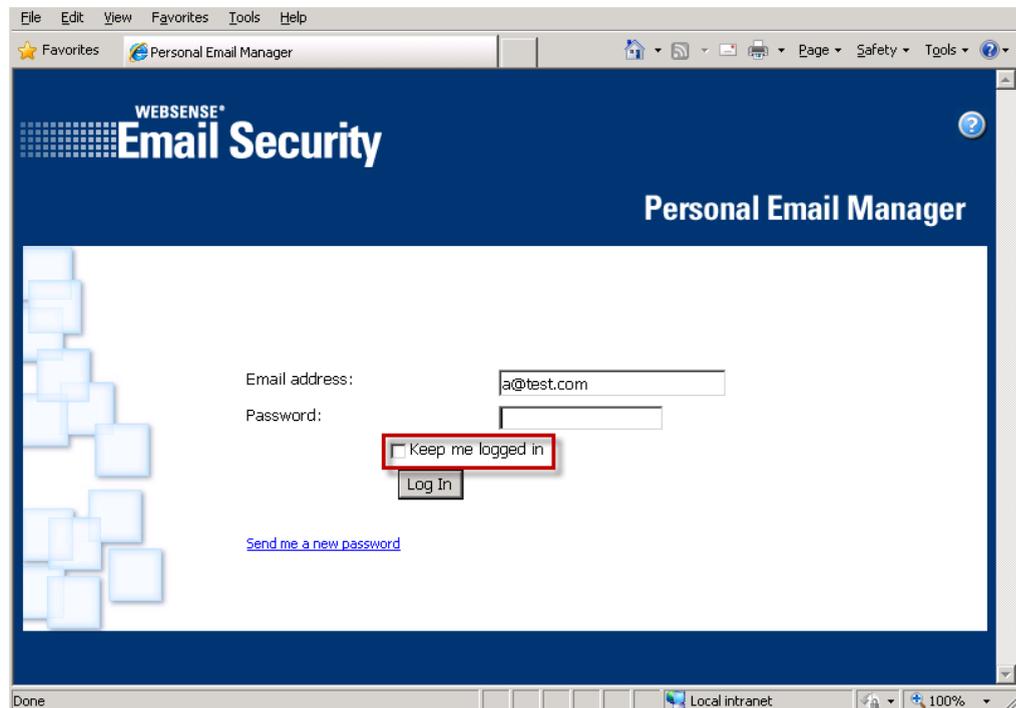
The single sign-on feature allows you to log into Personal Email Manager once and access that account seamlessly based on that single authentication. You are not prompted to log in again during the same session.

To enable the single sign-on feature, select the **Keep me logged in** check box on the web login page.



### Note

Your session will remain active even if you close the browser. To end the session, you must log out.



## Environmental support

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<b>Applies To:</b>	Personal Email Manager 7.3
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# Supported platforms

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## Servers and clients

- ◆ Windows Server 2003 R2
- ◆ Windows Server 2003 R2 x64
- ◆ Windows Server 2003
- ◆ Windows Server 2003 x64
- ◆ Windows Server 2008
- ◆ Windows Server 2008 x64
- ◆ Windows Server 2008 R2 x64
- ◆ Windows Small Business Server 2008

## Database servers

- ◆ SQL Server 2005
- ◆ SQL Server 2005 x64
- ◆ SQL Server 2005 Express
- ◆ SQL Server 2008
- ◆ SQL Server 2008 x64
- ◆ SQL Server 2008 Express

## Virtual server

- ◆ VMWare ESX / ESXi 4.0

## Web browsers

- ◆ Microsoft Internet Explorer version 7.0 or later
- ◆ Mozilla Firefox version 3.0 or later

## Operation tips

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## Change the security level in Internet Explorer 8

By default, Internet Explorer 8 sets the security level to high. When using Personal Email Manager with Internet Explorer 8, the default security level may cause buttons to display incorrectly. You can change the security level by modifying the ActiveX controls and plug-ins for the browser.

1. In Internet Explorer, select **Tools > Internet Options**.
2. Click the **Security** tab, and then click **Custom level**.
3. Scroll down until you see **Allow Scriptlets**, and then select the **Enable** option.
4. Under **Script ActiveX controls marked safe for scripting**, select the **Enable** option.

## Fixed issues

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- ◆ Personal Email Manager upgrades successfully even if the SQL user connected to the database is not a default system administrator (sa).

## Installation

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Personal Email Manager is an optional component of Websense Email Security.

To install and use Personal Email Manager, the host computer must meet certain requirements specified in the *Personal Email Manager Installation Guide*. For the best results, read all of the installation steps before starting the installation procedure.

### To install Personal Email Manager:

1. Ensure you have Websense Email Security version v7.3 installed.
2. Follow the instructions in the *Personal Email Manager Installation Guide*, [page 13](#).

## Upgrades

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<b>Applies To:</b>	Personal Email Manager 7.3
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Personal Email Manager v7.3 can be installed as an upgrade to versions 7.1 and 7.2.



**Note**

Personal Email Manager v7.3 is intended for use with Websense Email Security v7.1 and later. You should upgrade to Websense Email Security 7.3 as an interim step before upgrading Personal Email Manager. This will ensure that Personal Email Manager installs to the newer version properly.

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To upgrade Personal Email Manager, follow the instructions in the *Personal Email Manager Installation Guide*, [page 25](#).