2016 Release 1 Notes for Cloud Email Protection Solutions

TRITON® AP-EMAIL with Email Cloud Module | 16-February-2016

2016 Release 1 of our cloud email protection product includes the following product updates and corrections.

- © What's new in 2016 Release 1?
- © Resolved issues in this release

What's new in 2016 Release 1?

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- Look and feel enhancements
- Report Catalog and Report Builder package

Look and feel enhancements

To support the transition from Raytheon | Websense to Forcepoint LLC, the cloud portal has a new look and feel. The colors and logos throughout the portal, including the logon screen and the portal toolbar, have been updated to reflect the Forcepoint brand.





In addition, if you use phishing block pages, end users will see that the Websense logo has been replaced by the Forcepoint logo. However, if you have previously changed the default logo or customized your notification pages, your changes remain in effect and end users will not see any change.

These changes do not affect product features and functionality.

Over time, you may notice the branding extended to other areas of the portal, like the Help system, as well as to external content, like the Knowledge Base.

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Report Catalog and Report Builder package

This release offers a new email reporting package. The package includes an expanded and tailorable Report Catalog and a powerful Report Builder. When enabled for your account, the Report Catalog/Report Builder package supplements the existing reporting features.

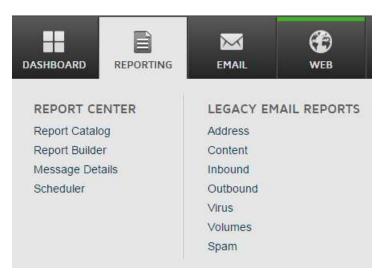
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Note

The Report Catalog/Report Builder package is available to all TRITON AP-EMAIL with Email Cloud Module subscribers, but is **not enabled by default**. Please contact Technical Support to have the feature enabled.

When the Report Catalog/Report Builder package is enabled:

• If you subscribe to only email services, a new sub-menu labeled **Report Center** is added to the **Reporting** menu. In addition, a new sub-menu labeled **Legacy Email Reports** is added to offer the features of the standard reporting package. These reports are still available to you unchanged.



If you subscribe to cloud web services, as well as email services, the email
features of the Report Catalog/Report Builder package are added to the existing
Report Center menu. In addition, the existing sub-menu labeled Email Reports
is renamed Legacy Email Reports to reflect the re-classification of the original
email reports. These reports are still available to you unchanged.

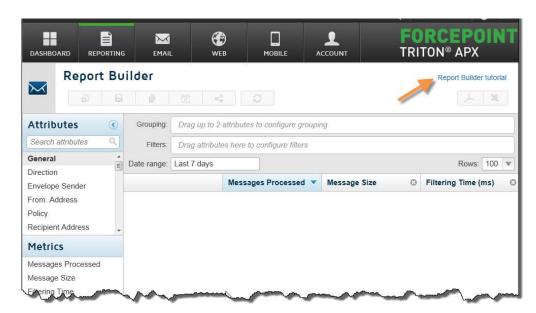


Note

The new cloud email Report Catalog/Report Builder package cannot create all of the report types that the standard reporting package offers. Additional features will be added to the Report Catalog/Report Builder package in the future.

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If you have never used the Report Builder, the Report Builder window includes a link to a helpful 5-minute video tutorial.



For complete information about the email Report Catalog/Report Builder features and their use, see Release Notes for TRITON AP-EMAIL Cloud Reporting.

Resolved issues in this release

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- The Largest Messages report (located on Reporting > Email Reports > Volume) did not offer a date range beyond 2 days. Manually specifying a larger range resulted in an error. Flexible date ranges are now supported.
- When managing Personal Email Subscriptions with the Bulk Upload feature, the CSV upload would sometimes fail, reporting an internal error.
- Email messages deleted in the spam queue could be released via the Personal Email Subscription (formerly End User Message Report). For clarity, messages that have been deleted from the spam queue are now labeled "Deleted" in the Personal Email Subscription report.
- In rare cases, after a domain was added or moved, the route check failed when the connection was TLS.

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