

2015 Release 6 Notes for Websense Cloud Email Protection Solutions

TRITON AP-EMAIL with Email Cloud Module | 10-November-2015

2015 Release 6 of our cloud email protection product includes the following product updates and corrections.

- ◆ [*What's new in 2015 Release 6?*](#)
- ◆ [*Resolved issues in this release*](#)

What's new in 2015 Release 6?

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Cloud Email Spam Detection Rate

A new dashboard trend chart gives email administrators an indicator of the spam filtering detection rate. The metric is not based on subscriber email flow. Rather, it's determined using message flow through proprietary spam traps. All messages attracted to the traps are assumed to be spam. The spam detection rate is the number of these messages, expressed as a percentage, classified as spam by cloud services analysis. The detection rate is calculated at regular intervals over a rolling 7 day period.

"End User Message Report" renamed "Personal Email Subscription"

At the end user's option, the cloud email service can send an email message report at regular intervals. The report provides information about messages sent and received and allows the end user to take action on messages that were quarantined.

To make the name of the report more meaningful to end users, the name is changed from "End User Message Report" to "Personal Email Subscription."

"Quarantine Audit Trail" renamed "Administrator Audit Trail"

An administration portal feature supports visibility into actions performed by the administrator in the Message Center. To make the purpose of the feature clearer, the name is changed from "Quarantine Audit Trail" to "Administrator Audit Trail." To access the feature, choose **Email > Messages > Administrator Audit Trail**.

Reporting enhancement

When exporting a report to a file, a progress indicator provides visual feedback that the export process is underway. A Cancel button, adjacent to the progress indicator, allows you to terminate the export process prior to its completion.

Administration enhancements

- An alert is now issued when a license is added or changed and must be accepted to place the provisions of the license into service. The alert is accessed on the banner of the Cloud TRITON Manager. If the Alert window is not already open, click on the message icon and then click View Pending Licenses.
- When one or more alerts are created since the last administrator logon, the next time the administrator logs on the Alert window is automatically opened to give the alert high visibility. The alert list is sorted by severity with the highest severity alerts at the top.

Resolved issues in this release

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- ◆ When running the Volume Report “Top Outbound Recipient Domains,” “No Recipient” was the only result produced, regardless of search criteria or Account.
- ◆ The End User Message Report was showing a 2 day period when it was set to Daily.
- ◆ An error occurred when performing a route check in the management portal: “(1435693820) Error received whilst checking domain from [*].mailcontrol.com: There was an internal communication error when contacting the Hosted Email Security cluster.”
- ◆ An error could occur when configuring **Executable options** in **Antivirus exceptions**: “An error has occurred and your request could not be processed.”
- ◆ Syncing of email addresses with opening and closing square brackets could cause blocked delivery of messages when the ‘Force reject mail for unknown users’ option is enabled.
- ◆ The Report Frequency value for the End User Message Report (now Personal Email Subscription) was not taking effect.
- ◆ EUMR failed to be delivered when the report had no messages, even when ‘Allow delivery of empty reports’ was enabled.

