

2015 Release 2 Notes for Websense Cloud Email Protection Solutions

TRITON AP-EMAIL with Email Cloud Module |2-March-2015

2015 Release 2 of our cloud email protection product offers new features and includes a number of product corrections:

- ◆ *What's new in 2015 Release 2?*
 - *Email connectivity testing*
- ◆ *Resolved issues in this release*

What's new in 2015 Release 2?

Email connectivity testing

If you think that inbound messages are not being delivered, use the Inbound Mail Test feature to check connectivity to your MTAs and perform testing, optionally based on sender and recipient addresses that you specify.

1. Go to **Email > Messages > Toolbox**.
2. If you have URL sandboxing, ensure the **Inbound Mail Test** tab is selected.
3. Select the domain you wish to check against.
4. Optionally, enter a sender address.
5. Optionally, enter a recipient address.
6. Click **Run Test**.

Running the test does the following for all the connections and mail routing rules that apply to the specified domain:

- ◆ Checks connectivity to your MTA
- ◆ Performs a full SMTP test
- ◆ Checks TLS functionality
- ◆ Generates a message from the cloud email service to your selected domain

If one of these tests fails, subsequent tests are not performed.

Feedback is displayed in a popup on screen while the tests are running, and results are displayed on the page once available. Click **Download Full Results** to download detailed results to a text file in a location of your choice.

Resolved issues in this release

- ◆ The TLS connectivity check in the portal was failing with the error “read:errno=0”.
- ◆ EUMR subscriptions were not being deleted when an email address was deleted via directory synchronization. As those subscriptions are now deleted, if the email address is added again at a later date, default account settings will be applied.
- ◆ End users are no longer asked to confirm EUMR subscription on receipt of the first report. This applies to end users subscribed via directory synchronization or CSV upload.

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