

Upgrading the protector or mobile agent to v8.3.x

Review the v8.3 Release Notes prior to upgrade

BEFORE UPGRADE

START

My Data Security deployment is currently functional.

YES

NO

Unless otherwise instructed by Technical Support, please ensure your system is functional prior to upgrading, then return here.

I have already upgraded the management server to v8.3.x.

YES

NO

You must first upgrade the Data Security management server. A flow chart for upgrading the management server is located [here](#).

After the manager upgrade is complete, return here.

My appliance is running version v8.2.5.

YES

NO

You must re-image the protector appliance from scratch to use the new CentOS 7 version in v8.3.x. You cannot upgrade it from a version using Cent OS 5.

See the [Installation Guide](#) for instructions.

IMPORTANT:

If you are upgrading your protector to new hardware, be sure to keep the original IP address/host name to retain settings and information from the original machine. Otherwise, manually delete the protector with the original IP address from the system modules page of the Data Security manager.

(Cont.)



