Upgrading the protector or mobile agent to v8.2.x

Review the v8.2 Release Notes prior to upgrade

BEFORE UPGRADE

START

My Data Security deployment is currently functional

YES →

NO ↓

Unless otherwise instructed by Technical Support, please ensure your system is functional prior to upgrading, then return here

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I have already upgraded the management server to v8.2.x

YES →

NO ↓

You must first upgrade the Data Security management server. A flow chart for upgrading the management server is located in the
8.2 Upgrade Center

After the manager upgrade is complete, return here

My appliance is running version 7.8..4, 8.0.x, or 8.1.x

YES →

NO ↓

Upgrade your appliance to v7.8.4 o, 8.0.x, or 8.1.x. If you're coming from v7.6.x or v7.5.x, view these docs for assistance:

Upgrading 7.6.x to 7.8.x

Or

Upgrading 7.5.x to 7.8.x

IMPORTANT:
If you are upgrading your protector to new hardware, be sure to keep the original IP address/host name to retain settings and information from the original machine. Otherwise, manually delete the protector with the original IP address from the system modules page of the Data Security manager

(Cont.)

Download the protector update script from the downloads center

Copy the file, DataProtectorUpdate82x-yyyy.zip into the directory /tmp where *x-yyyy* is the latest version and build number.

Enter the following commands:

chmod +x /tmp/protector-update-8.2.x-yyyy

bash ./tmp/protector-update-8.2.x-yyyy

Answer Y on the "Are you sure?" question, and complete the wizard, accepting the defaults

Restart the protector or mobile agent machine when the wizard completes

If you have not already, log onto the machine as root. If you are using the appliance as a mobile agent and want to get root privileges by running "su", be sure to keep the same environment by running "su -" and not just "su".

Run the following command to re-register the protector or mobile agent with the management server, then follow the prompts in the wizard:

wizard securecomm

In the Data Security manager, click **Deploy**

Wait 30 minutes, then route traffic through the upgraded system. If you do not wait for an adequate period of time, you may experience false positives and negatives

Upgrade any other protectors and mobile agents using the same instructions as above

Flow charts for upgrading other TRITON AP-DATA components can be found in the 8.2 Upgrade Center

END