

Version 7.6 Upgrade Checklist for V-Series Appliances

Topic 50220 / Updated: 25-May-2011

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| Applies To: | V-Series Appliance |
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To prepare to upgrade a deployment that includes one or more Websense V-Series appliances, follow these guidelines:

- ◆ If you have **multiple appliances** or are using a non-appliance **policy source** (Policy Broker, Policy Database, and Policy Server) installation, upgrade the policy source machine before upgrading user directory and filtering or filtering only appliances.
To see whether an appliance is a policy source, go to the Configuration > Web Security Components page. For more information about upgrade order see [Upgrading V-Series Appliance to 7.6](#).
- ◆ Make sure that all appliances that share a policy source or that are in the same cluster are at the **same version**.
- ◆ If you have enabled **full clustering**, be sure to **disable** clustering before upgrading. After completing the upgrade process for all appliances and off-box components, enable clustering again.
- ◆ If you are upgrading a cluster, please see [Upgrading clustered appliances](#).
- ◆ Make sure that the time and date are synchronized on all machines running Websense components. It is a best practice to use a Network Time Protocol (NTP) server.
- ◆ **Back up** your configuration files, log files, and policy databases from the appliance. See the Appliance Manager Help for your current appliance version for instructions.
- ◆ **Take note** of relevant network information. See [Configure the appliance](#) for preparatory worksheets.

- ◆ **Reboot** each appliance before applying patches or starting the upgrade to ensure that the appliance is in the cleanest state possible for a smooth upgrade.



Note

On upgrade, the default administrator account for TRITON - Web Security is changed from **WebsenseAdministrator** to **admin**. When TRITON - Web Security runs on the appliance, the admin account has the same password used by the WebsenseAdministrator account prior to upgrade.



Important

Take the appliances that you are upgrading out of production before starting the upgrade process.
