

Quick Start Guide

WebSense V5000 G2

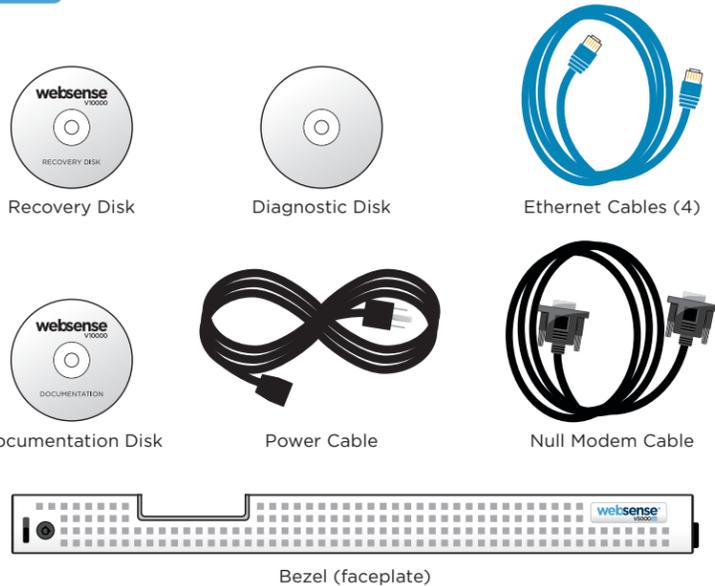
Web or Email Security Gateway



Before you begin...

Plan your deployment before setting up the appliance. See the back of this guide for a deployment overview and reference sheet.

1 Verify Contents



Contact WebSense Technical Support if any items are missing.

2 Rack Installation

To rack the V5000 G2 appliance, use a rack tray (not included).

1. Obtain a rack tray and install into desired server rack.



2. Place appliance on tray and secure to server rack using mounting screws on front of appliance.



3 Determine Security Mode

The appliance supports the following security modes:

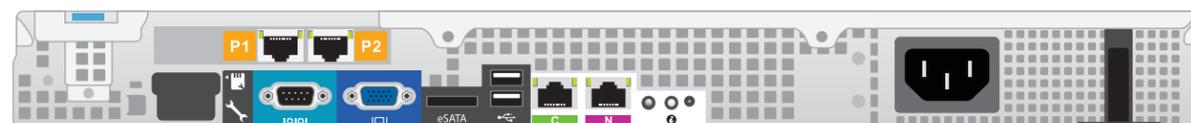
- **Web Security only**
- **Email Security only**

Based on your subscription and deployment plan, determine the appropriate security mode for this appliance.

4 Connect Network Cables

Connect the appliance interfaces required by the security mode for this appliance. *Cat 5E cables (or better) are required. Do not use crossover network cables.*

	Web Security Only	Email Security Only
Required Ports:	C P1 N	C P1
Optional Ports:	P2	P2



Interface	Function
C	<ul style="list-style-type: none">• Provides communication for appliance modules and handles database downloads from Internet.• Receives connections from TRITON Unified Security Center.
P1 P2	<p>Web Security only mode:</p> <ul style="list-style-type: none">• Enables WebSense Content Gateway (proxy) to receive Internet requests and communicate with Web servers. <p>Email Security only mode:</p> <ul style="list-style-type: none">• Enables Email Security Gateway to receive and send mail.• Provides personal email management and cluster communication.• Requires access to mail server.
N	<ul style="list-style-type: none">• Allows Network Agent to monitor all Internet requests.• Connect to switch port. If sending blocking information through N, connect to bidirectional span, monitor, or mirror port on switch.

5 Connect Input Device & Power On

Serial Port Connection OR Keyboard/Monitor Connection



Connect a computer to serial port using null modem cable (provided). Or, connect a terminal server to serial port using a straight-through cable (not provided). *Serial port settings are: 9600 baud, 8 bits, no parity.*

Connect a monitor and keyboard to appliance, either directly or through a KVM (keyboard/video/mouse) switch.

6 Power On Appliance

Power on the appliance and check the following indicators:

Front

- Power button is illuminated.

Rear

- LEDs for connected interfaces (NICs) are green.
- System status indicator (LED left of power supplies) is solid blue.

Contact WebSense Technical Support if any indicators are not illuminated correctly.

7 Configuration Overview

Please refer to the V-Series Appliance **Getting Started** guide for more details.

Initial Configuration

Appliance Command Line (firstboot script)

- Configure security mode.
- Configure Appliance Controller interface (C).

Appliance Manager

- Access the Appliance Manager via the Logon Portal.
- Configure NTP servers/system time.
- Configure applicable network interfaces.

Web Security Only Mode

TRITON Unified Security Center

- Enter subscription key, update Master Database, configure Network Agent, and configure policies in TRITON - Web Security.
- Requires Windows Server 2008 R2.

Content Gateway Manager

- Configure user authentication and select protocols.

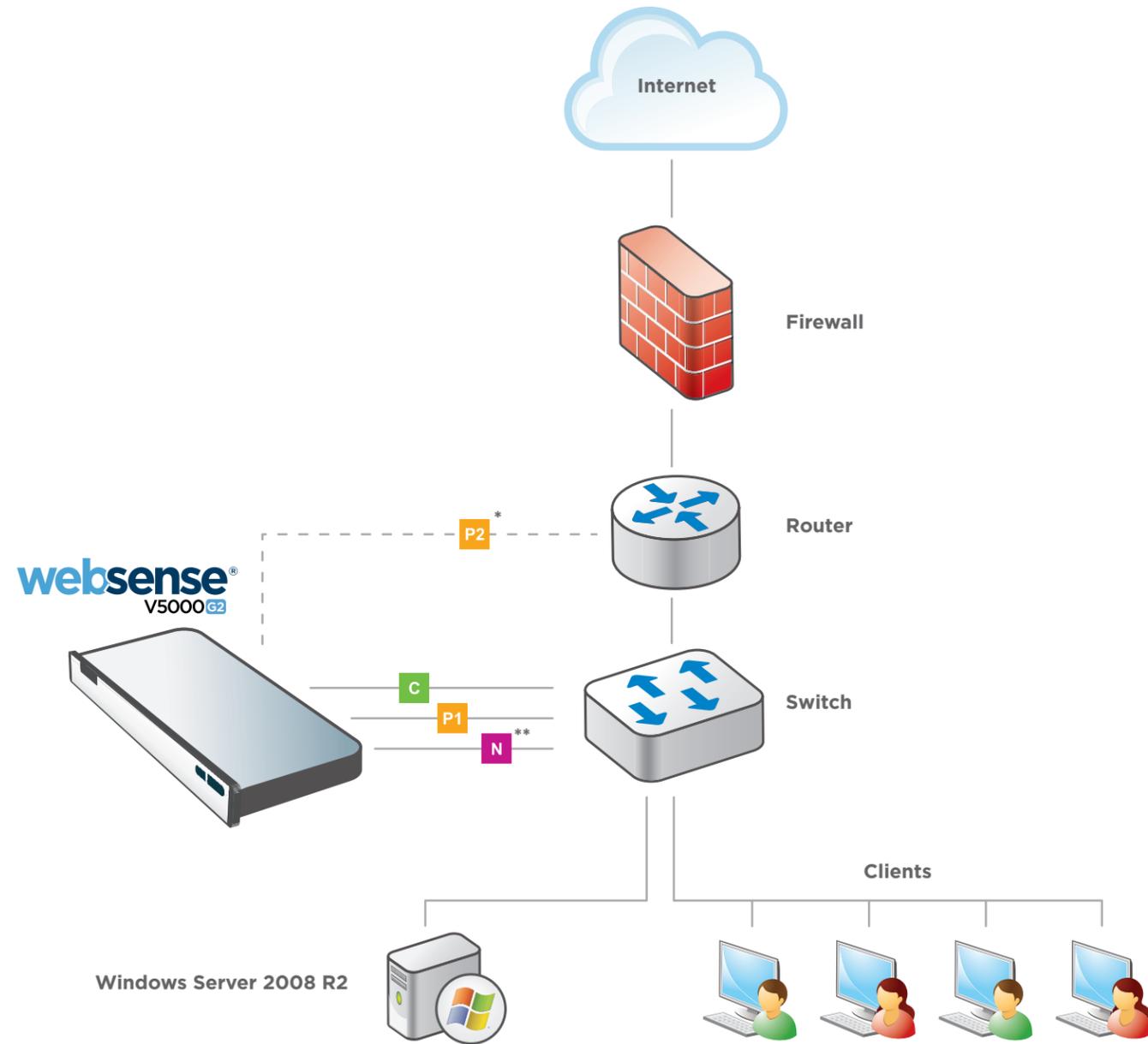
Email Security Only Mode

TRITON Unified Security Center

- Complete configuration wizard, enter subscription key, and configure policies in TRITON - Email Security. Configure email DLP policies in TRITON - Data Security.
- Requires Windows Server 2008 R2.

Appliance Deployment Overview

You can deploy one or more appliances on your network. The diagram below illustrates a basic appliance deployment. A separate computer with Windows Server® 2008 R2 is required for running TRITON Unified Security Center. See the V-Series Appliance **Getting Started** guide for details.



* P2 is optional and may be connected to a router or switch.

** Connect the N interface to a bidirectional span, monitor, or mirror port on the switch.

Support & Resources

Getting Started Guide

www.websense.com/library/

Also available on the Documentation disk.

Online Support and Contact Information

www.websense.com/support/

Deployment Reference Sheet

Appliance Information

Logon Portal URL: Hostname:

admin is the default user name for Appliance Manager, TRITON Unified Security Center, and Content Gateway Manager.

Network Configuration

Appliance Controller Interface (C)

IP Address: Primary DNS:

Subnet Mask: Secondary DNS:

Default Gateway: Tertiary DNS:

Websense Content Gateway / Email Security Gateway Interfaces (P1 & P2)

P1

IP Address: Default Gateway:

Subnet Mask: Primary DNS:

P2 Secondary DNS:

IP Address: Tertiary DNS:

Subnet Mask: *Above settings apply to P1 and P2*

Network Agent Interface (N)

IP Address: Primary DNS:

Subnet Mask: Secondary DNS:

Default Gateway: Tertiary DNS:

TRITON Unified Security Center

Web Security

Policy Server IP:

Log Server IP:

Subscription Key:

Email Security

Log Server IP:

Authentication Mode:

SQL Server

IP Address:

User Name:

Password:

See the V-Series Appliance **Getting Started** guide for details.