

Quick Start Guide

Websense V5000 G2

⚠ Before you begin...

Plan your deployment before setting up the appliance. See the back of this guide for a deployment overview and reference sheet.

1 Verify Contents

Accessory Kit



Recovery Disk



Diagnostic Disk



Ethernet Cables (4)



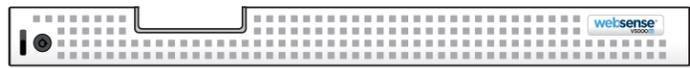
Documentation Disk



Power Cable



Null Modem Cable



Bezel (faceplate)

2 Rack Installation

To rack the V5000 G2 appliance, use a rack tray (not included).

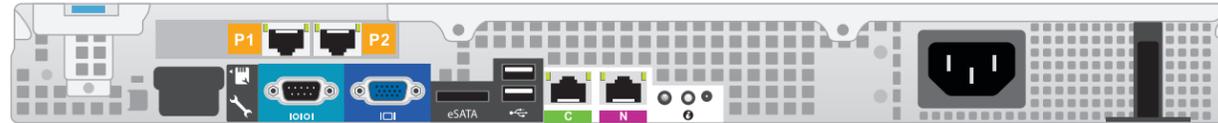
1. Obtain a rack tray and install into desired server rack.



2. Place appliance on tray and secure to server rack using mounting screws on front of appliance.



3 Connect Network Cables



| Port | Connects to | Function |
|------|---|--|
| C | Any port on switch or router | Provides communication for Websense Web Security modules and handles database downloads from the Internet. |
| P1 | Any port on switch | Enables Websense Content Gateway (proxy) to receive Internet requests and communicate with Web servers. |
| P2 | Any port on switch | Enables Websense Content Gateway (proxy) to receive Internet requests and communicate with Web servers. |
| N | Span, monitor, or mirror port on switch | Allows Network Agent to monitor all Internet requests. |

Cat 5E cables (or better) are required. Do not use crossover network cables.

4 Connect Input Device

Serial Port Connection OR Keyboard/Monitor Connection



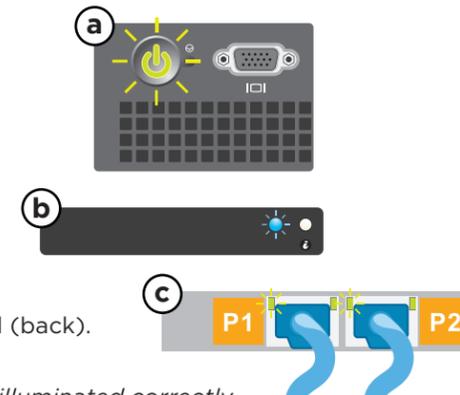
Connect a computer to serial port using null modem cable (provided). Or, connect a terminal server to serial port using a straight-through cable (not provided).

Serial port settings: 9600 baud, 8 bits, no parity

Connect a monitor and keyboard to appliance, either directly or through a KVM (keyboard/video/mouse) switch.

5 Power On Appliance

1. Plug power cable into an appropriate power source.
2. Press power button on front of appliance (a).
3. Check the following indicators:
 - a) Power button is illuminated (front).
 - b) System status indicator is solid blue (front).
 - c) LEDs for connected interfaces (NICs) are illuminated (back).



Contact Websense Technical Support if any indicators are not illuminated correctly.

6 Install Bezel (optional)



1. Insert right tab into slot on appliance.
2. Press left tab in firmly until bezel snaps into place.
3. Appliance can be locked using keys included with bezel. (optional)

7 Configuration Overview

1. **Appliance Command Line:** Configure Appliance Controller interface (C) via firstboot script.
2. **Logon Portal:** Access Logon Portal via browser to perform remaining tasks.
3. **Appliance Manager:** Configure interfaces for Websense Content Gateway (P1/P2) and Network Agent (N).
4. **TRITON™ - Web Security:** Enter subscription key, update Master URL Database, configure Network Agent, link with TRITON - Data Security (if applicable), and customize policies. *Windows Server® 2003/2008 required for Log Server and optional components.*
5. **Content Gateway Manager:** Enter subscription key and download proxy databases.

See the **V-Series Getting Started** guide online for detailed instructions.

Support & Resources

V-Series Getting Started Guide

www.websense.com/V-Series/gsg/

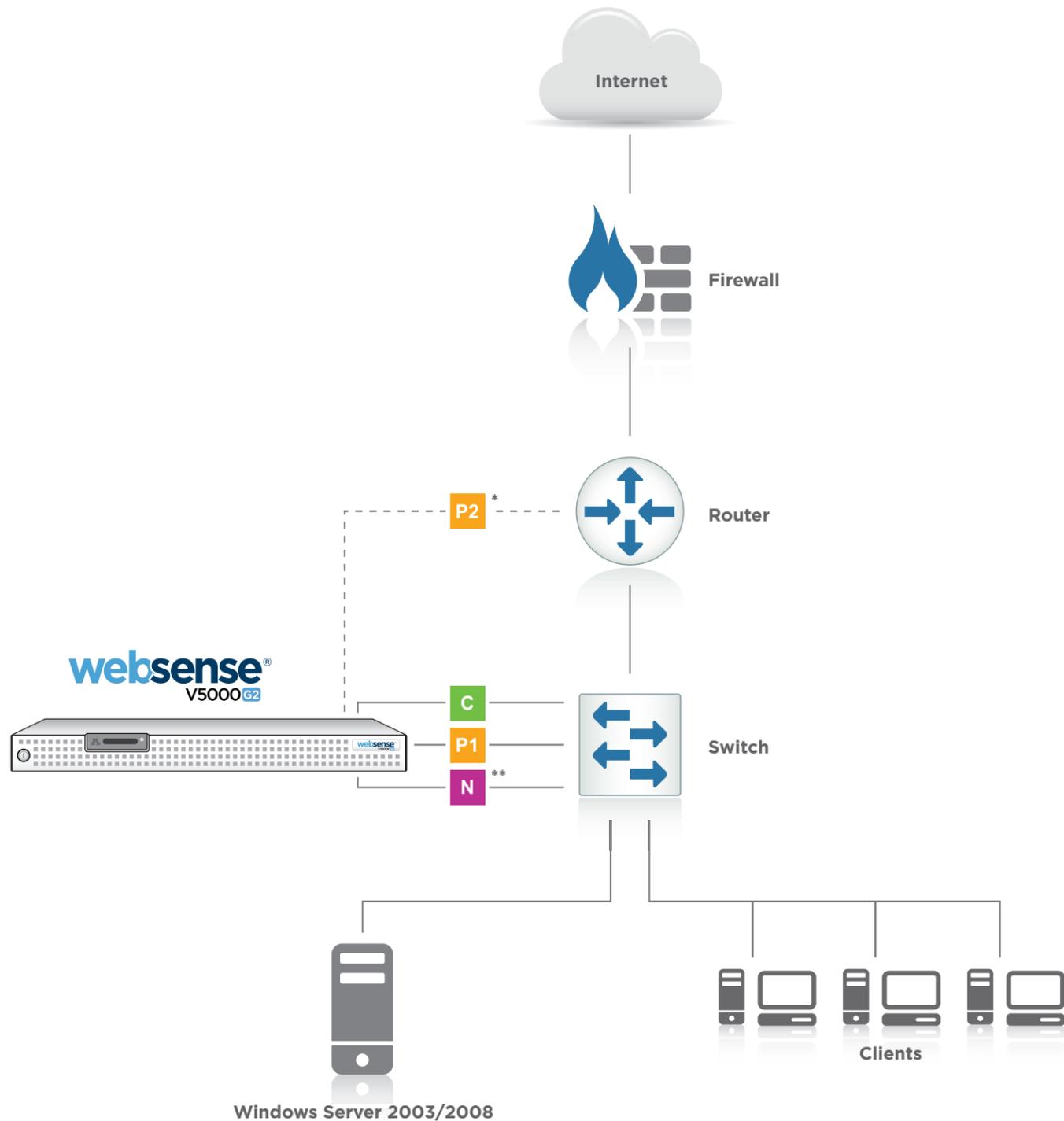
Also available on the Documentation disk.

Online Support and Contact Information

www.websense.com/support/

Appliance Deployment Overview

You can deploy one or more appliances on your network. The diagram below illustrates a basic appliance deployment. A separate computer with Windows Server® 2003/2008 is required for running Log Server and Microsoft SQL Server®. See the **V-Series Getting Started** guide for details.



* P2 is optional and may be connected to the router or the switch. See the **V-Series Getting Started** guide for details.
 ** Connect the N interface to a span, monitor, or mirror port on the switch.

Deployment Reference Sheet

Network Configuration

Hostname:

Appliance Controller Interface (C)

IP Address: Primary DNS:
 Subnet Mask: Secondary DNS:
 Default Gateway: Tertiary DNS:

Websense Content Gateway Interfaces (P1 & P2)

P1

IP Address: Default Gateway:
 Subnet Mask: Primary DNS:
P2 Secondary DNS:
 IP Address: Tertiary DNS:
 Subnet Mask: *Above settings apply to P1 and P2*

Network Agent Interface (N)

IP Address: Primary DNS:
 Subnet Mask: Secondary DNS:
 Default Gateway: Tertiary DNS:

Logon Information

Logon Portal URL: <http://< C interface IP Address >>

Default User Names

Appliance Manager: admin
 TRITON - Web Security: WebsenseAdministrator
 Content Gateway Manager: admin
 TRITON - Data Security (if installed): WebsenseAdministrator

Unified password is set during firstboot script, except for TRITON - Data Security.

Additional Components

Policy Server IP:
 Log Server IP:
 Subscription Key: *Also used for Content Gateway Manager*

SQL Server

IP Address:
 User Name:
 Password:

TRITON - Data Security

Management Server IP:
 Port:
Default port is 7443