Quick Start Guide
Websense V10000 G2

⚠ Before you begin...

Plan your deployment before setting up the appliance. See the back of this guide for a deployment overview and reference sheet.

1 Verify Contents

❶ Accessory Kit

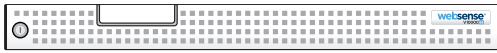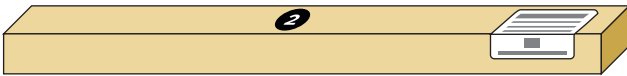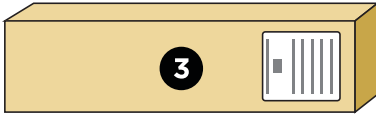Recovery Disk   Documentation Disk   Diagnostic Disk   Ethernet Cables (4)

Power Cables (2)   Bezel (faceplate)

❷ Sliding Ready Rail Kit

- Left Ready Rail
- Right Ready Rail
- Velcro straps (2)
- Rack Installation Instructions

❸ Cable Management Arm Kit

- Cable Management Arm
- Static Support Tray
- Status Indicator Cable
- Cable Tie Wraps
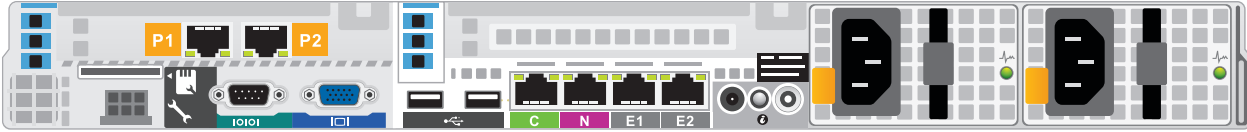- CMA Installation Instructions

Contact Websense Technical Support if any items are missing.

2 Rack Installation

See the *Rack Installation Instructions* included in the Sliding Ready Rail kit.

3 Connect Network Cables

Port	Connects to	Function
C	Any port on switch or router	Provides communication for Websense Web Security modules and handles database downloads from the Internet.
P1	Any port on switch	Enables Websense Content Gateway (proxy) to receive Internet requests and communicate with Web servers.
P2	Any port on switch	Enables Websense Content Gateway (proxy) to receive Internet requests and communicate with Web servers.
N	Span, monitor, or mirror port on switch	Allows Network Agent to monitor all Internet requests.
E1 E2	Any port on switch	Provides interface bonding for P1 and P2.

Cat 5E cables (or better) are required. Do not use crossover network cables.
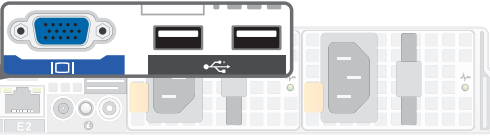
4 Connect Input Device

Serial Port Connection

OR

Keyboard/Monitor Connection
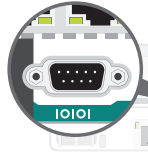
Connect a terminal or terminal server to the serial port.

Connect a monitor and keyboard to appliance, either directly or through a KVM (keyboard/video/mouse) switch.

5 Power On Appliance

1. Secure power cables with velcro straps attached to power supplies. (a)
2. Plug power cables into an appropriate power source.
3. Press power button on front of appliance. (b)
4. Check the following indicators:

   Front
   - Power button is illuminated.
   - Hard drive LEDs are green.

   Rear
   - Power supply LEDs are green.
   - LEDs for connected interfaces (NICs) are green.
   - System status indicator (LED left of power supplies) is solid blue.
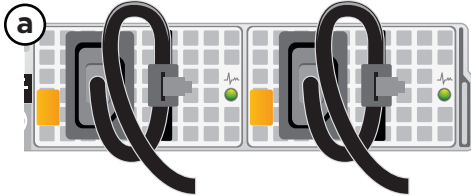
Contact Websense Technical Support if any indicators are not illuminated correctly.

6 Install Bezel (optional)

1. Insert right tab into slot on appliance.
2. Press left tab in firmly until bezel snaps into place.
3. Appliance can be locked using keys included with bezel. (optional)

7 Configuration Overview

1. **Appliance Command Line:** Configure Appliance Controller interface (C) via firstboot script.
2. **Logon Portal:** Access Logon Portal via browser to perform remaining tasks.
3. **Appliance Manager:** Configure interfaces for Websense Content Gateway (P1/P2) and Network Agent (N).
4. **TRITON™ - Web Security:** Enter subscription key, update Master URL Database, configure Network Agent, link with TRITON - Data Security (if applicable), and customize policies. *Windows Server® 2003/2008 required for Log Server and optional components.*
5. **Content Gateway Manager:** Enter subscription key and download proxy databases.

See the V-Series Getting Started guide online for detailed instructions.

## Support & Resources

V-Series Getting Started Guide
www.websense.com/V-Series/gsg/
Also available on the Documentation disk.

Online Support and Contact Information
www.websense.com/support/

websense®
V10000 G2

Appliance Deployment Overview

You can deploy one or more appliances on your network. The diagram below illustrates a basic appliance deployment. A separate computer with Windows Server® 2003/2008 is required for running Log Server and Microsoft SQL Server®. See the *V-Series Getting Started* guide for details.

Internet

Firewall

P2 *

Router

websense®
V10000 G2

C

P1

N **

Switch

Windows Server 2003/2008

Clients
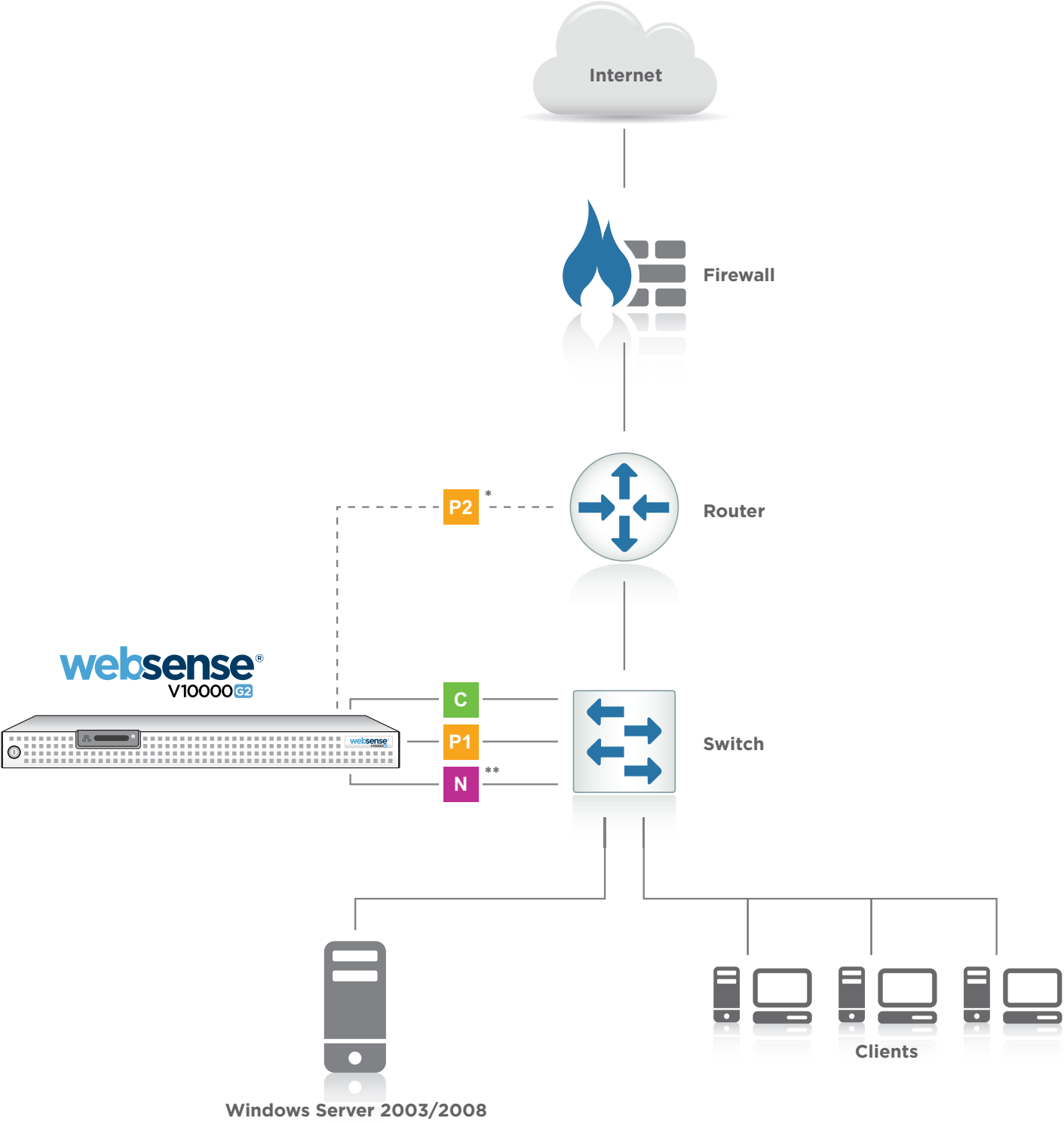
*   P2 is optional and may be connected to the router or the switch. See the *V-Series Getting Started* guide for details.
** Connect the N interface to a span, monitor, or mirror port on the switch.

Deployment Reference Sheet

Network Configuration

Hostname:

Appliance Controller Interface (C)

IP Address:		**Primary DNS:**
Subnet Mask:		**Secondary DNS:**
Default Gateway:		**Tertiary DNS:**

Websense Content Gateway Interfaces (P1 & P2)

P1

IP Address:		**Default Gateway:**
Subnet Mask:		**Primary DNS:**

P2

IP Address:		**Secondary DNS:**
Subnet Mask:		**Tertiary DNS:**

Above settings apply to P1 and P2

Network Agent Interface (N)

IP Address:		**Primary DNS:**
Subnet Mask:		**Secondary DNS:**
Default Gateway:		**Tertiary DNS:**

Logon Information

Logon Portal URL: *http://< C interface IP Address >*

Default User Names

Appliance Manager:	admin
TRITON™ - Web Security:	WebsenseAdministrator
Content Gateway Manager:	admin
TRITON - Data Security (if installed):	admin

Unified password is set during firstboot script, except for TRITON - Data Security.

Additional Components

Policy Server IP:	
Log Server IP:	
Subscription Key:	*Also used for Content Gateway Manager*

SQL Server

IP Address:	
User Name:	
Password:	

TRITON - Data Security

Management Server IP:	
Port:	

Default port is 7443