

Installing the Security Appliance Manager v1.1.0

Installation Guide | Forcepoint Security Appliance Manager | v1.1.0

Use these instructions to complete a typical installation of the Forcepoint™ Security Appliance Manager (FSAM). For information about this version and its use, see:

- [Forcepoint Security Manager Installation Guide](#)
- [Forcepoint Security Manager Help](#)
- [Forcepoint Security Appliance Manager User Guide](#)
- [Forcepoint Security Appliance Manager Release Notes](#)
- [FSAM Known Issues \(Knowledge Base article\)](#)

Contact Forcepoint Technical Support for assistance with installation problems.

System Requirements

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The Forcepoint Security Appliance Manager must be installed on the machine that hosts the Forcepoint Security Manager (named Forcepoint TRITON Manager in versions 8.3.0 and earlier). The Forcepoint Management Server must meet the system requirements listed in the [Deployment and Installation Center](#).

Browser requirements

The Security Appliance Manager is supported on the following browsers.

Browser	Version
Microsoft Internet Explorer	11
Microsoft Edge	20, 25, and 38
Mozilla Firefox	27 and higher
Google Chrome	23 and higher

Hotfix requirement (v8.3 appliances)

For version 8.3.x appliances, the Security Appliance Manager requires Appliance-Hotfix-App-8.3.0-009.rpm to be installed in the target V Series, X Series, and Virtual appliances.

To download the hotfix:

1. On the Forcepoint home page (www.forcepoint.com), log on to **My Account**.
2. Click **Downloads**. On the **My Downloads** page, click **All Downloads**.
3. Appliance 8.3.0 HF09 is available in the **V Series, X Series, and Virtual Appliance** sections.
4. See the hotfix ReadMe file for more information.

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Installing the Forcepoint Security Appliance Manager is a 7-step process that takes less than 5 minutes.

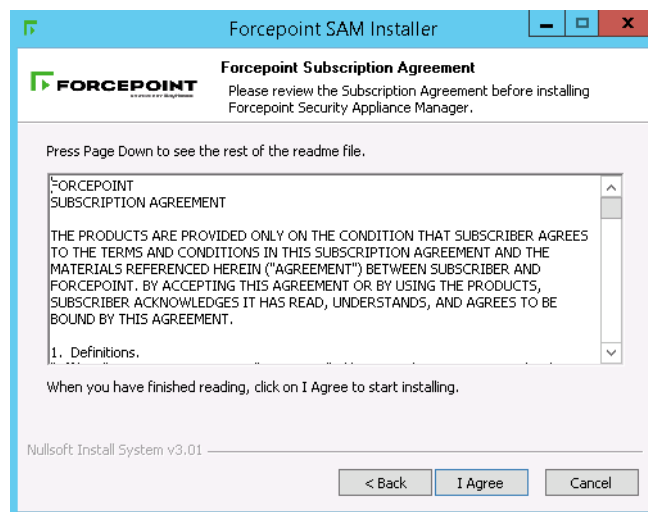
Downloading the installer

To download the Security Appliance Manager Installer:

1. On the Forcepoint home page (www.forcepoint.com), log on to **My Account**.
2. Click **Downloads**. On the **My Downloads** page, click **All Downloads**.
3. The Security Appliance Manager is available in the **Forcepoint Security Appliance Manager** section, starting with version 1.0.0.
4. Click on the entry for the Security Appliance Manager Installer.

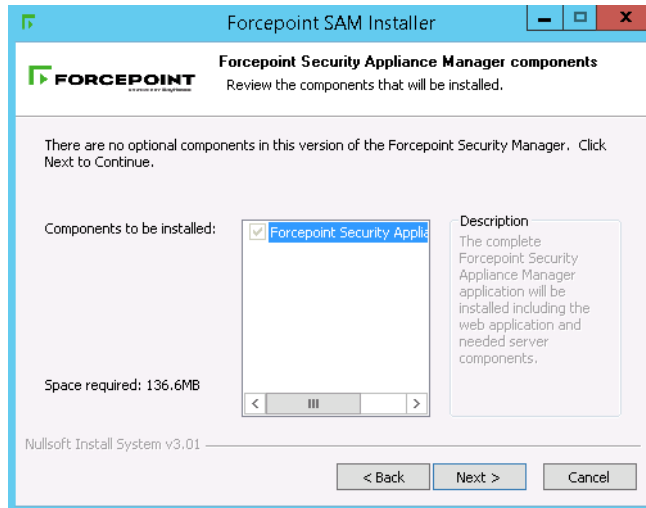
Installation steps

1. Double-click the Installer (.exe) file to begin the installation. A progress dialog box appears as files are extracted.
2. When the welcome screen displays, click **Next**.
3. Read the Subscription Agreement. To accept the terms, click **I Agree**.

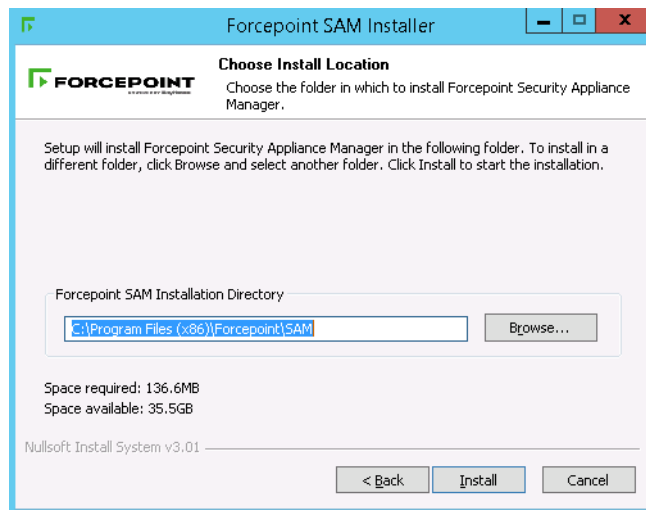


4. On the **Choose Components** screen:
 - a. Verify that the required space for installation is available.

- b. Click **Next**.



- 5. On the **Choose Install Location** screen, accept the default location or specify the location where you want the Security Appliance Manager to be installed.
 - To accept the default location (recommended), click **Install**.
 - To specify a different location, click **Browse**. Browse to the desired location and click **Install**.



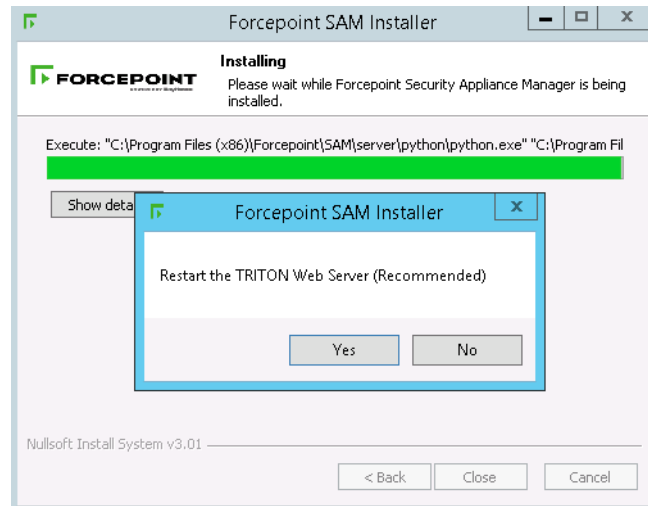
- 6. A progress bar displays.
Once the installation is complete, a restart message displays. The TRITON

Web Server must be restarted before the Security Appliance Manager will function.



Note

It is recommended that you restart the Web Server immediately. Restarting the Web Server takes several seconds.



- Click **Yes** to restart the Web Server (recommended).
A message displays, confirming that the Web Server has been restarted. Click **OK**.
 - Click **No** to continue without restarting the Web Server. You must restart the Web Server before using the Security Appliance Manager.
7. A message displays, confirming that the Security Appliance Manager has been installed successfully. Click **Show details** for more information or click **Close** to exit the installer.
 8. Ensure that appliances are registered within the Forcepoint Security Manager (formerly named TRITON Manager) and that Single Sign-On (SSO) is enabled.

Uninstalling the Security Appliance Manager

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To uninstall the Forcepoint Security Appliance Manager from Windows clients:

1. Go to **Start > Control Panel > Add/Remove Programs** on the client machine.
2. Select **Forcepoint Security Appliance Manager**, and then click **Remove**.

Upgrading to Security Appliance Manager v1.1

To upgrade from Forcepoint Security Appliance Manager v1.0 to v1.1, simply reinstall the FSAM.

The installation of Forcepoint Security Manager v8.4 can cause FSAM v1.1 to fail. If you plan to upgrade the Forcepoint Security Manager (formerly named TRITON Manager) to v8.4, perform the following steps:

1. Uninstall FSAM v1.0 before or after upgrading Forcepoint Security Manager to v8.4
2. Install FSAM v1.1

If you have already upgraded the Forcepoint Security Manager to v8.4 and FSAM to v1.1:

1. Uninstall FSAM 1.1
2. Re-install FSAM 1.1

