Quick Start 1: Web Security Configuration and Setup

Websense Support Webinar November 2012

TRITON™

Web security

Email security

Data security

Mobile security

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websense

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- Title:
  - Support Specialist
- Accomplishments:
  - 10 years supporting Websense products
- Qualifications:
  - Technical Support Mentor
  - Product Trainer

- Integrating Websense into your network
  - TRITON Unified Security Center
  - TRITON - Web Security
- Administering Websense
  - Filtering policies
  - Permitting user to blocked sites
  - Reporting Database
  - Backup
- Best practice tips

- Initial setup
  - Supported browser
    - IE 8 or 9
    - Firefox 4.x through 13.x
    - Chrome 13 or later
    - Disable pop-up blocker and trust the TRITON manager URL
  - Certificate warning message
  - Enter subscription key
  - Websense Master Database starts downloading
    - Enables security features
    - Do not make configuration changes until the Master Database download completes
- Demonstration

Integrating Websense

- TRITON Unified Security Center
  - Where Websense administration accounts reside
- TRITON - Web Security
  - Settings tab
  - Main tab
- Demonstration
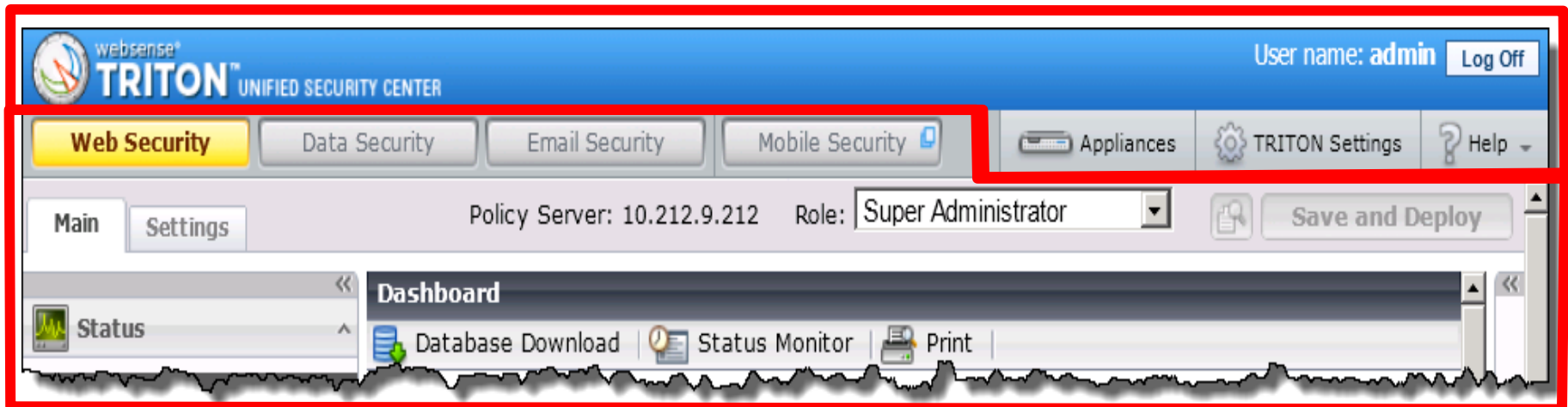
- ## Configure secondary Policy Servers
  - Every Policy Server instance needs configuring

- ## Span traffic to Network Agent
  - You must mirror the bi-directional traffic (leaving your network) to Network Agent

- ## Configure third-party integration product
  - You must configure your firewall, proxy, or router to send lookup requests to Filtering Service

- ## Websense should now be fully functional--protecting your users and network

- Websense Filters Web requests in a predictable order
- For each Web request, Websense determines if an "exception" or "policy" applies

1. **User**
2. **Computer IP**
3. **Network IP range**
4. **Group**
   - A user can be a member of multiple groups
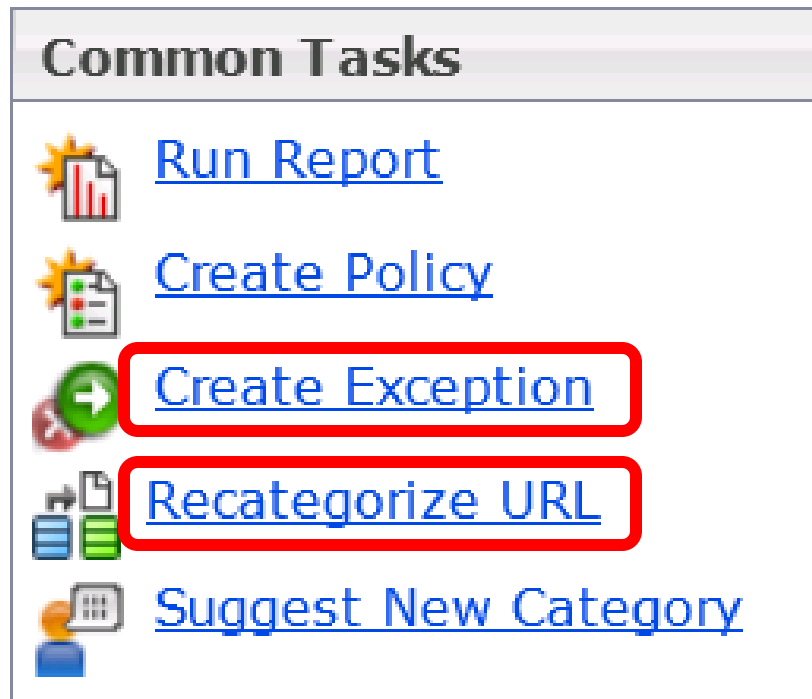5. **Domain (OU)**
6. **Default Policy**
   - Default Policy Applies when User, Computer, Network, Group, or Domain exception or policy does not match

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- Create a policy
- Create a category and protocol filters
- Apply the new policy to a client object(s)
- Verify correct filtering
  - View block page "more information" source code
- Demonstration

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- Adding exceptions for specific sites
- Recategorize individual sites
- Demonstration

Common Tasks

Run Report

Create Policy

Create Exception

Recategorize URL

Suggest New Category

Additional Information

- Examine subscription count

- Back up Websense Web Security
  - TRITON Unified Security Center
  - Websense server
  - MS SQL Server reporting database

- Demonstration

Additional Information

- [Backup and Restore FAQ](#)

- [Backing up and restoring your Websense data](#)

- [How do I get a seat count and IP address list for my users?](#)

- [Policy Management](#)

- [How Do I...?](#)

  - Download the Master Database

  - Add clients

  - Create a policy

  - Assign a policy to clients

  - Verify that the correct policy is applied

  - And more…

Webinar

Update

Title:

Quick Start 2: Identifying and Troubleshooting filtering issues for Websense Web Security

Date:

December 19th, 2012

Time:

8:30 A.M. PDT (GMT -8)

How to register:

http://www.websense.com/content/SupportWebinars.aspx SupportWebinars.aspx

Webinar Update

Starting in December 2012, we will be hosting our live Webinars via GoToWebinar. There will be a new registration format, login process, and presentation display.

Training

- To find Websense classes offered by Authorized Training Partners in your area, visit:
  http://www.websense.com/findaclass

- Websense Training Partners offer classes online and onsite at your location.

- For more information, please send email to:
  readiness@websense.com

Websense Customer Training

Designed for:
▷ System administrators
▷ Network engineers
▷ Other members of your organization as appropriate

Training locations:
All training is conducted at Authorized Training Centers (ATCs). Each ATC has information on costs, course schedules, and types of classes (in-person, virtual, or computer-based).