

Advanced Threats & Data Theft

New TRITON v7.7 Defenses

Tom Clare, Sr. Director PMM
10 July 2012

TRITON™

Web security

Email security

Data security

Mobile security



“Signature based tools (anti-virus, firewalls, and intrusion prevention) are **only effective against 30-50% of current security threats.** Moreover, customers expect the effectiveness of signature-based security to continue to decline rapidly.”

IDC Threat Intelligence Update, 14-Feb-2012

4 Reasons Why Current Defenses Fail

1 PRIMARILY BASED ON SIGNATURE & REPUTATION



History is not a reliable indicator of future behavior.
Signature creation cannot keep up with the dynamic creation of threats

2 LACK OF REAL-TIME INLINE CONTENT ANALYSIS



Collect samples for lab analysis using background processes
Producing new signatures (network/file) and reputations (URL/file)

3 FORWARD FACING ONLY, LACK OUTBOUND PROTECTION



Not data-aware, lack contextual analysis, minimal to no forensic visibility

4 MORE OF THE SAME IN NEW DEPLOYMENT OPTIONS



UTMs, NGFWs, IDSs, Network Threat Monitors
SSL severely impacts performance, or blind to it

Seven Advanced Threat Stages

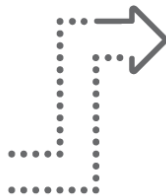
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Recon



Lure



Redirect



**Exploit
Kit**



**Dropper
File**



**Call
Home**



**Data
Theft**

Seven Advanced Threat Stages



Recon



Lure

AWARENESS

- Web & Email
- Facebook, Blogs, Tweets
- Spear-phishing
- Trusted entry
- Targeted
- Dynamic
- Timed



Redirect



**Exploit
Kit**

REAL-TIME ANALYSIS

- Browser code & active scripts
- Link analysis
- Exploit analysis
- Composite scoring/ratings
- Predictive

INLINE DEFENSES

- App analysis
- Malicious PDFs
- Multiple AVs
- File compress.
- Dynamic DNS
- Botnet & CnC comms



**Dropper
File**



**Call
Home**

CONTAINMENT

- Data theft defenses
- Embedded DLP
- Data capture
- Geo-location
- Forensic details & reporting
- Alerts/severity



**Data
Theft**

Advanced Threat Techniques

Evading Detection

TRITON™

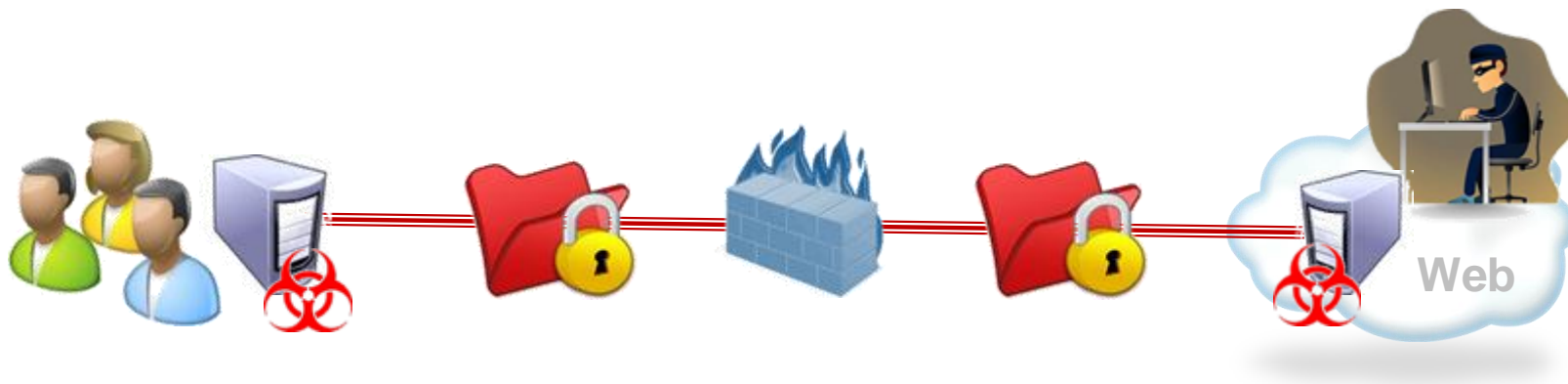
— **Web security**

— **Email security**

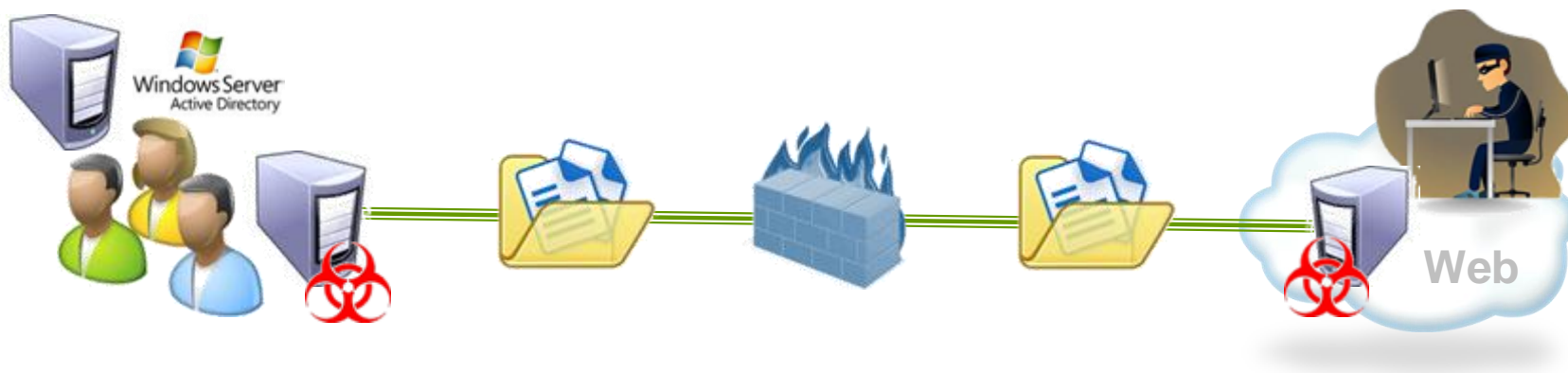
— **Data security**

— **Mobile security**

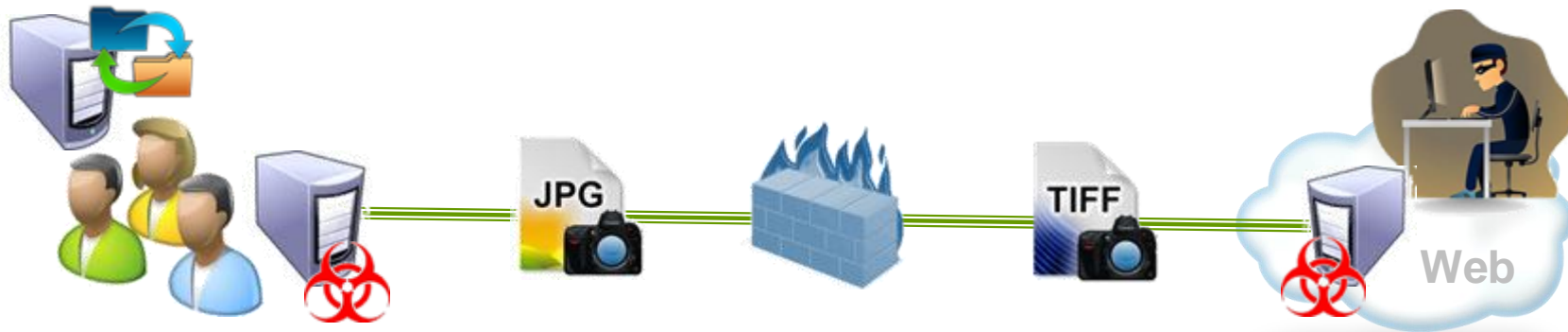
- Proprietary encryption
- Cloak comms & data theft
- Crimeware toolkit enabled
- Blind spot for defenses



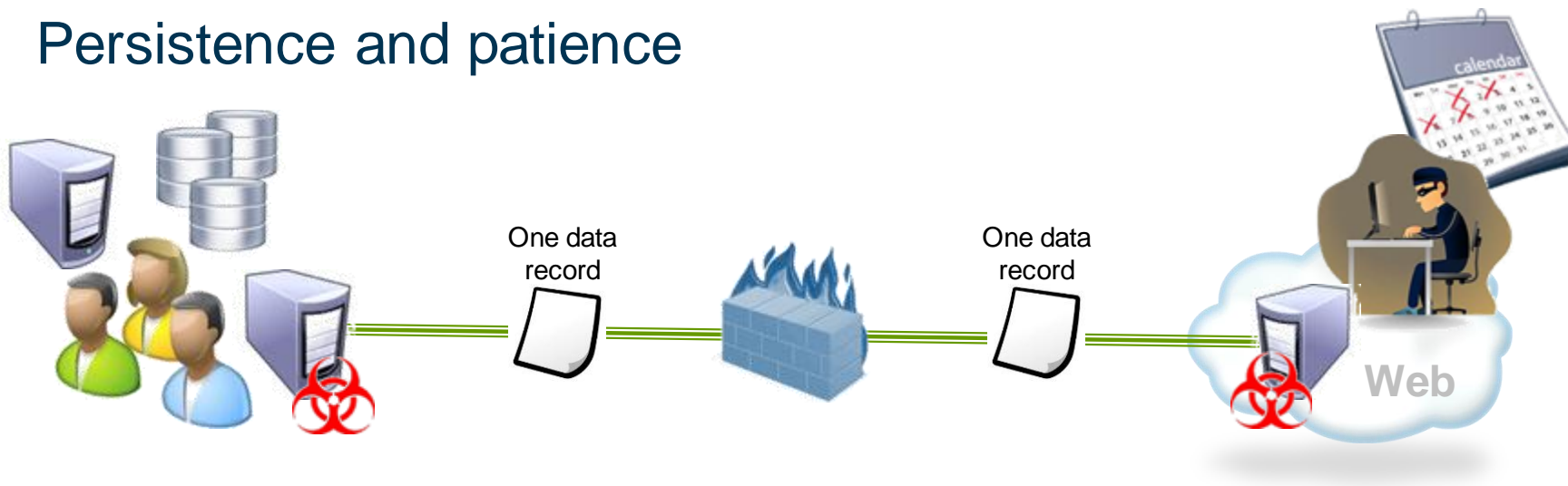
- Password files
- Active Directory/SAM database
- Expand reach/control within target
- First priority once inside



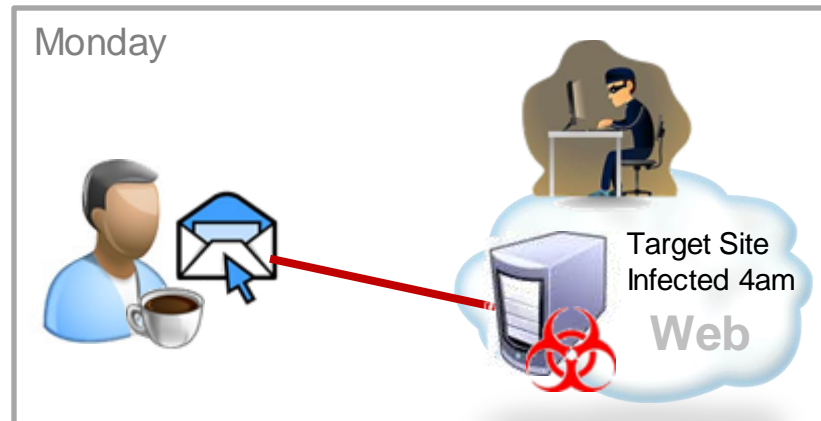
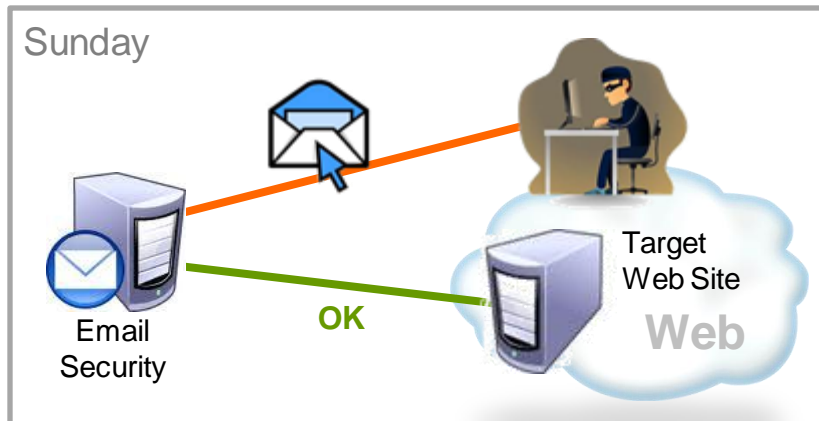
- Image files
- Confidential information
- Smart phone pictures
- Blind spot for defenses



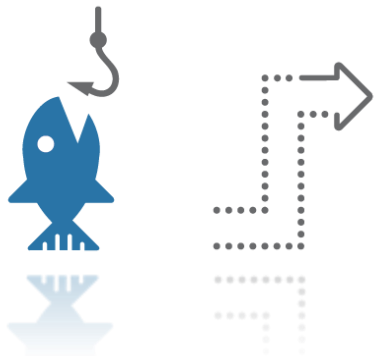
- Remain below the radar
- Low record count per request/incident
- Steal data in small chunks
- Persistence and patience



- Spear-phishing technique
- Embedded web link in email lure
- Time malware infection after delivery
- Email security sees a clean link



- Financial notification
- Appears as payroll related
- Debit to bank account
- Online transaction report



Subject: FW: ADP Funding Notification - Debit Draft

From: ADP_FSA_Services@ADP.com [mailto:ADP_FSA_Services@ADP.com]
Sent: Friday, July 06, 2012 12:36 PM
Subject: ADP Funding Notification - Debit Draft

Your Transaction Report(s) have been uploaded to the web site:

<https://www.flexdirect.adp.com/client/login.aspx>

Please note that your bank account will be debited within one banking business day for the amount(s) shown on the report(s).

Please do not respond or reply to this automated e-mail. If you have any questions or comments, please [Contact](#) your ADP Benefits Specialist.

Thank You,

ADP Benefit Services

Customer Requirements

Solving Open Issues

TRITON™

— Web security

— Email security

— Data security

— Mobile security

New Security Requirements

- Protection from advanced threats
- Containment against data theft
- Threat dashboard with severity alerting
- Forensic reporting with SIEM integration
- Malware analysis sandboxing & services
- Performance & availability of defenses



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TRITON™

- Unified architecture
- Unified security intelligence
- Unified console
- Unified policy & reporting



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THREATSEEKER NETWORK

Unites over 850M research points.
Analyzes 3-5B requests per day.



websense®
ACE ADVANCED
CLASSIFICATION
ENGINE



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SECURITY LABS

WEB

The **most effective anti-malware protection** from **advanced threats** and **data theft**.

EMAIL

The **most advanced email defenses** against **blended & targeted** attacks (APTs).

DATA

Enterprise DLP with **proven risk reduction** in **5-6 weeks** with user and destination awareness.

CLOUD

The **best protection** for web and email for **any location** at the **lowest TCO** & **easiest deployment**.

MOBILE

Uniquely effective protection for mobile data from **theft , loss, malicious apps,** and **malware**.



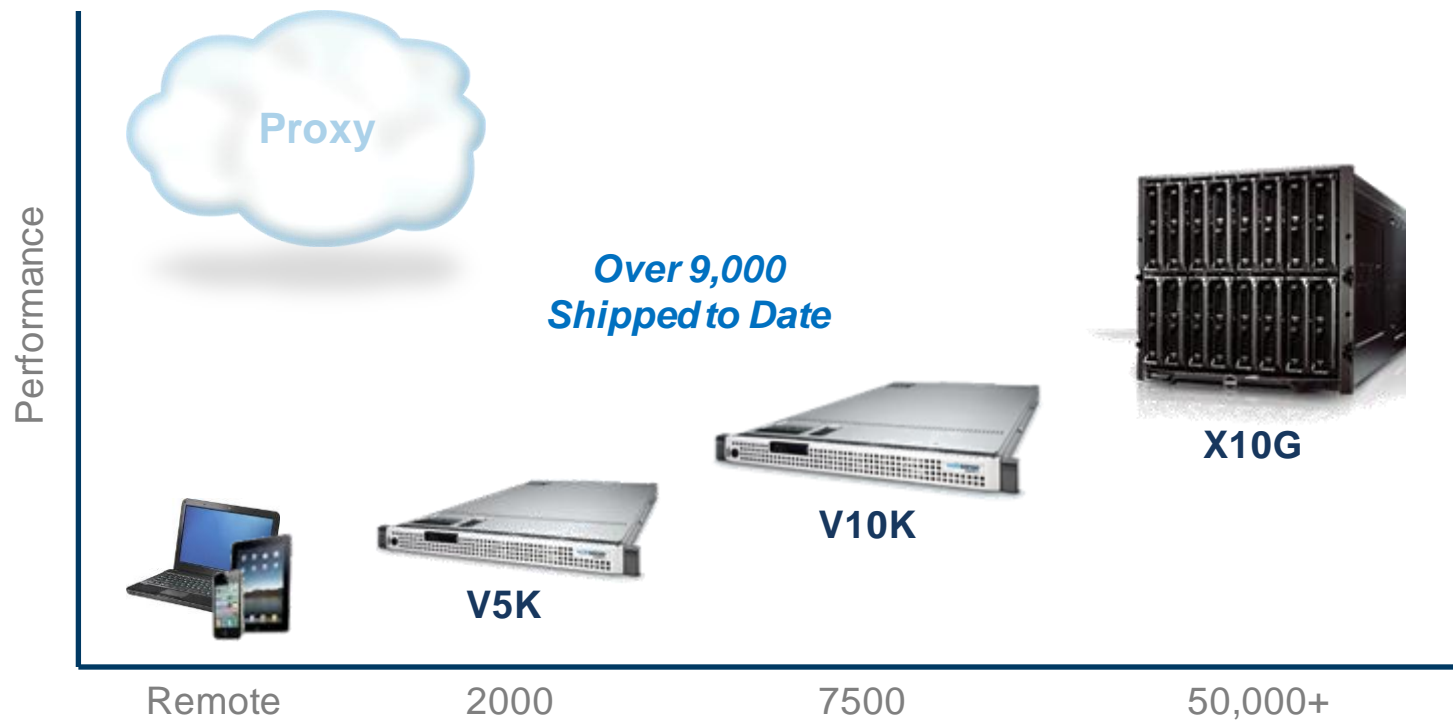
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THREATSEEKER NETWORK
Unites over 850M research points.
Analyzes 3-5B requests per day.



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Key New Features

Advancing the TRITON Architecture

TRITON™

— Web security

— Email security

— Data security

— Mobile security



Advanced Classification Engine

Predictive
Inline
Analytical
Engine

10 New Defenses in ACE to protect against Advanced Threats & Data Theft

Advanced Malware Payloads ←

Potentially Exploited Documents ←

Mobile Malware ←

INBOUND

Criminal Encrypted Uploads →

Files Containing Passwords →

Advanced Malware Command & Control →

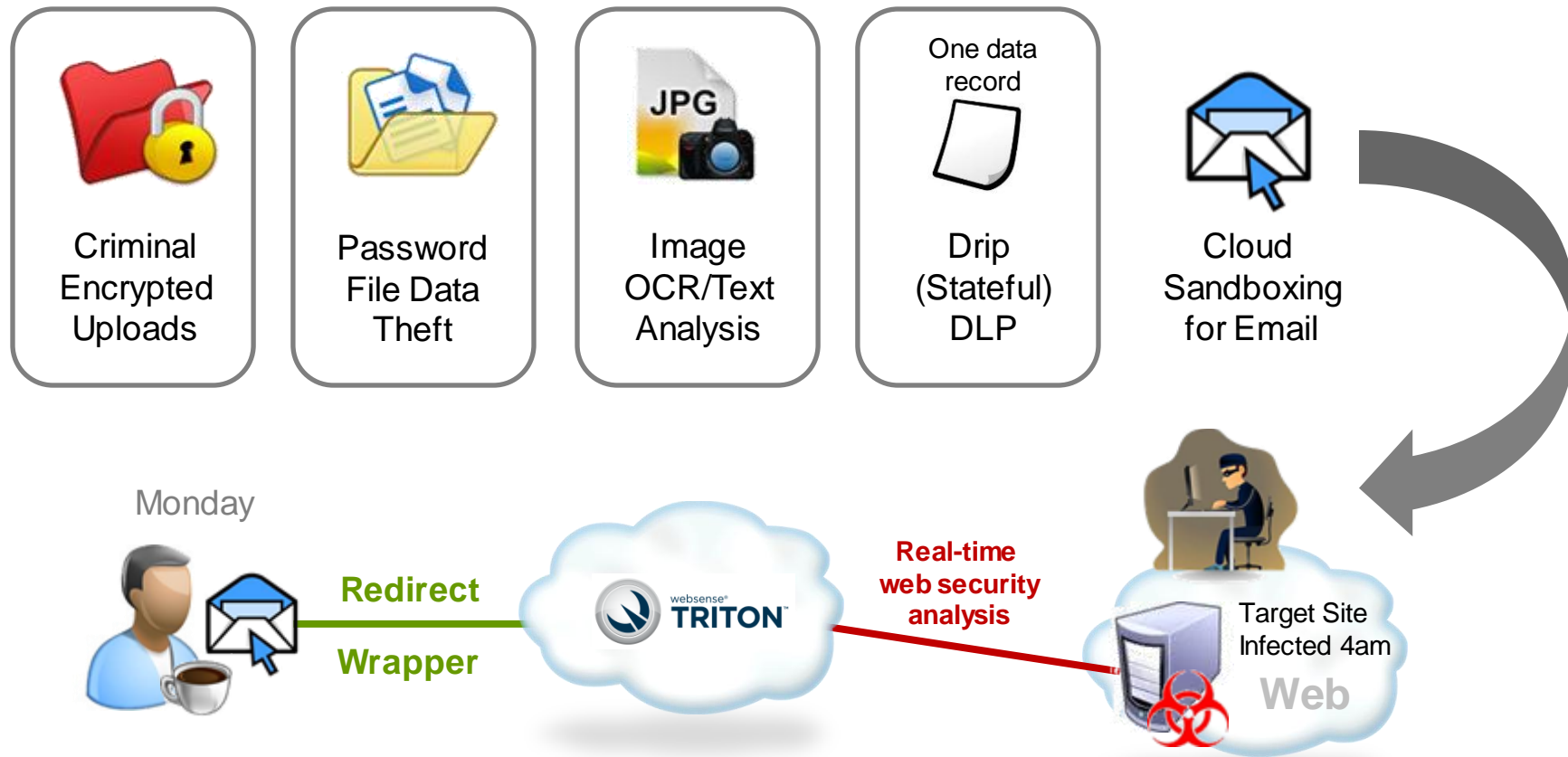
Unauthorized Mobile Marketplaces →

OUTBOUND

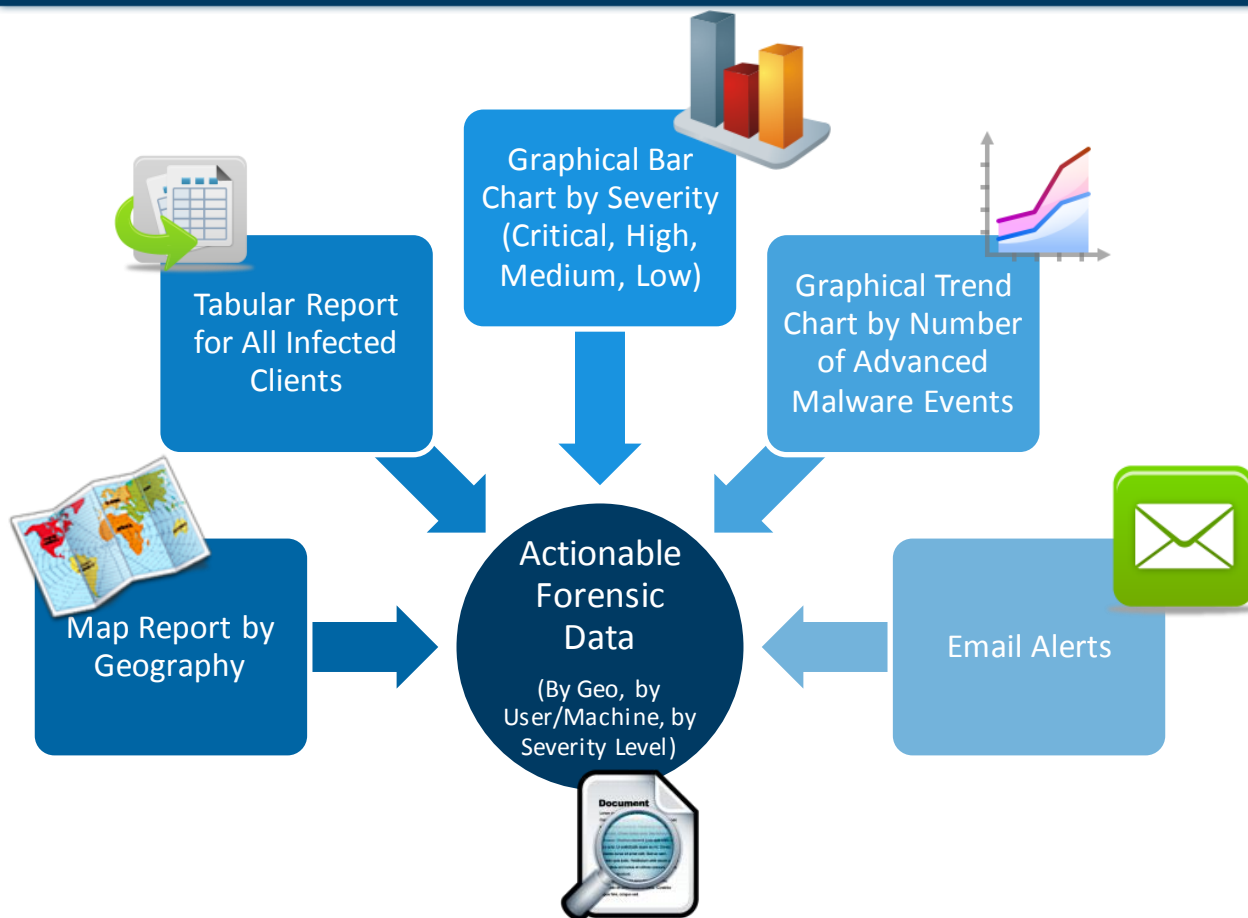
OCR (Optical Character Recognition) →

Drip (Stateful) DLP →

Geo-Location →



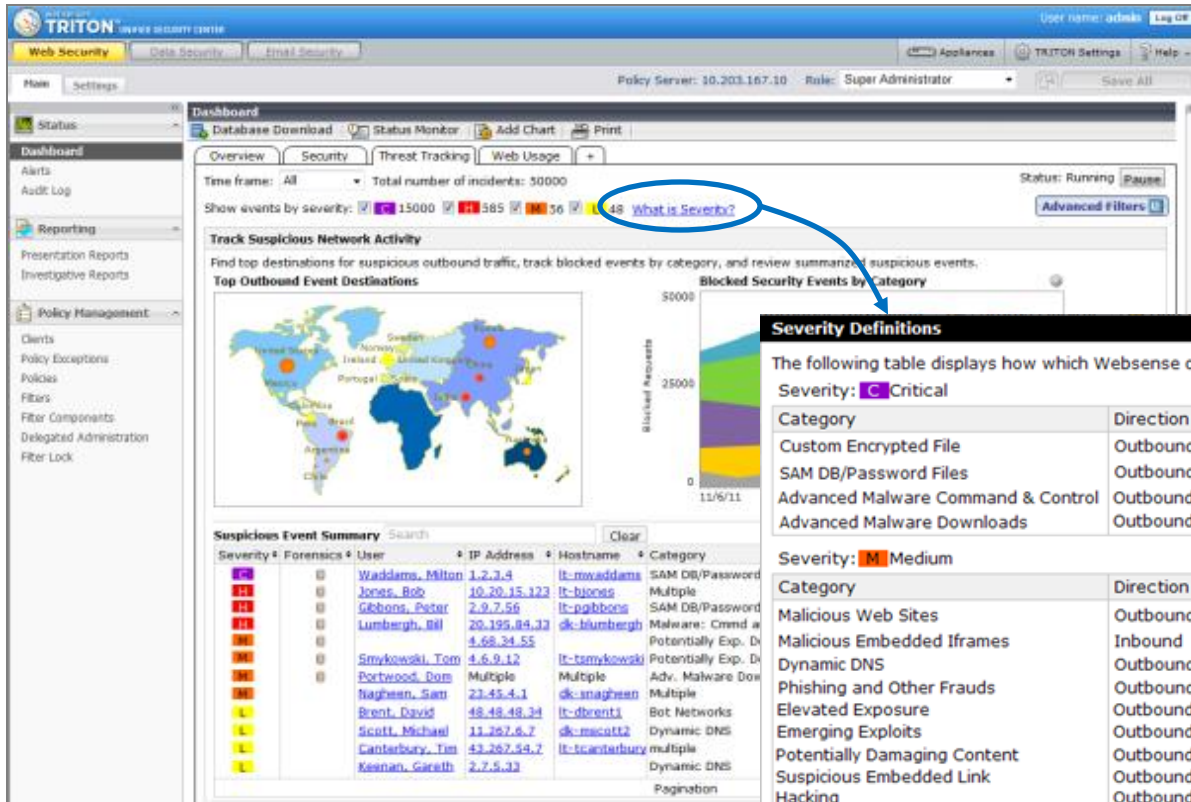
Advanced Malware Reporting Flow



Designed to draw you to actionable data

- Identifies client to be remediated
- Captures data that was attempted to be stolen
- Reports to raise awareness of attacks in progress

Threat Dashboard



Severity Definitions

The following table displays how which Websense categories trigger malicious activity and how they are mapped.

Severity: Critical

Category	Direction
Custom Encrypted File	Outbound
SAM DB/Password Files	Outbound
Advanced Malware Command & Control	Outbound
Advanced Malware Downloads	Outbound / Inbound

Severity: High

Category	Direction
Potentially Exploited Documents	Outbound
Bot Networks	Outbound / Inbound
Keyloggers	Outbound / Inbound

Severity: Medium

Category	Direction
Malicious Web Sites	Outbound / Inbound
Malicious Embedded Iframes	Inbound
Dynamic DNS	Outbound
Phishing and Other Frauds	Outbound / Inbound
Elevated Exposure	Outbound
Emerging Exploits	Outbound / Inbound
Potentially Damaging Content	Outbound / Inbound
Suspicious Embedded Link	Outbound
Hacking	Outbound / Inbound

Severity: Low

Category	Direction
Illegal or Questionable	Outbound
Proxy Avoidance	Outbound / Inbound
URL Translation Sites	Outbound
Spyware	Outbound / Inbound
Potentially Unwanted Software	Outbound / Inbound
Web and Email Spam	Outbound / Inbound
Malicious Embedded Link	Inbound

Close

Forensic Reporting

Dashboard > Threat Tracking > Event Details for Jones, Bob

573 incidents

Search [Clear]

Date Range: Last day
Last refresh: 29 Aug. 2011, 06:16:16 PM

Severity	Forensics	IP Address	Hostname	Destination	Category	Incident Time	Country	Direction
[H]	[H]	10.20.15.123	it-bjones	www.datatheft.com	Malware: Command and Control	29 Aug. 2011, 06:16:05 PM	China	Outbound
[H]	[H]	10.20.15.123	it-bjones	www.datatheft.com	Advanced Malware Downloads	29 Aug. 2011, 06:16:02 PM	Russia	Outbound
[H]	[H]	10.20.15.123	it-bjones	www.datatheft.com	Advanced Malware Downloads	29 Aug. 2011, 06:15:54 PM	Russia	Outbound
[H]	[H]	10.20.15.123	it-bjones	www.botdetection.com	Bot Networks	29 Aug. 2011, 06:11:17 PM	Canada	Outbound
[H]	[H]	10.20.15.123	it-bjones	www.datatheft.com	Malware: Command and Control	29 Aug. 2011, 06:02:05 PM	China	Outbound
[H]	[H]	10.20.15.123	it-bjones	www.datatheft.com	Malware: Command and Control	29 Aug. 2011, 06:02:01 PM	China	Outbound
[H]	[H]	10.20.15.123	it-bjones	www.datatheft.com	Malware: Command and Control	29 Aug. 2011, 06:01:15 PM	China	Outbound
[H]	[H]	10.20.15.123	it-bjones	www.datatheft.com	Malware: Command and Control	29 Aug. 2011, 06:01:11 PM	China	Outbound
[H]	[H]	10.20.15.123	it-bjones	www.datatheft.com	Malware: Command and Control	29 Aug. 2011, 06:01:08 PM	China	Outbound
[H]	[H]	10.20.15.123	it-bjones	www.datatheft.com	Malware: Command and Control	29 Aug. 2011, 05:58:11 PM	China	Outbound
[H]	[H]	10.20.15.123	it-bjones	www.datatheft.com	Malware: Command and Control	29 Aug. 2011, 05:58:06 PM	China	Outbound
[H]	[H]	10.20.15.123	it-bjones	www.datatheft.com	Malware: Command and Control	29 Aug. 2011, 05:17:49 PM	China	Outbound

Incident Details

Severity: High
Category: Malware: Command and Control
Threat Name: China C&C 2011
Threat Intent: Network Invasion
Platform: Win32
Threat Type: Malware
Filtering Action: Block
Filtering Reason: Security Threat
Incident Time: 29 Aug. 2011, 06:16:05 PM

[See more information about this threat on Websense ACEInsight](#)

Policy Enforcement

User: bjones
Source IP Address: N/A
Port: 80
Hostname: it-bjones
Destination IP Address: 231.233.12.13
Protocol: HTTP
Full URL: www.datatheft.com
Country: China

Request Origin and Destination

Active Policy: Default
Database Category: Advanced Malware Detection
Scanning Category: Malware: Command and Control
Role: SuperAdministrator

Forensic Data

Source: Jones, Bob
Destination: www.datatheft.com
File: \\10.20.15.123\c:\corporate files\finance social security numbers.doc (27 KB)
MIME_Headers.txt (10 B)

Parameters and Body

Field	Value
EVENTTARGET	upload
_VIEWSTATE	/wEPDwUJODMxNTYNDExZGQpQWw
	/LYapv1CMcbNp82jhZxWNPQ==

Body:
_EVENTTARGET=upload_VIEWSTATE==/wEPDwUJODMxNTYNDExZGQpQWw
/LYapv1CMcbNp82jhZxWNPQ==

Return

- Know **WHO** was compromised
- Know **HOW** the malware operates (intent)
- Know **WHERE** the data was being sent
- Know **WHAT** was prevented from being stolen

Analysis Report:

- ⚠ HTTP traffic to server hosting malicious content
- ⚠ Downloads malicious executable file(s)
- ⚠ HTTP traffic shows characteristics of a malware family (Zeus)
- ⚠ Drops and runs executable file(s) in a directory of the user profile
- ⚠ Drops and runs executable file(s) in a Windows system directory
- ⚠ Injects and executes code in remote process
- ⚠ Adds a registry key to automatically start an executable when the system starts
- ⚠ HTTP traffic to server hosting potentially malicious content
- ⚠ Writes to the filesystem in a Windows system directory
- ⚠ Writes to the filesystem in a directory of the user profile often used by malware
- ⚠ Executes the Windows command shell program



Analysis Result:



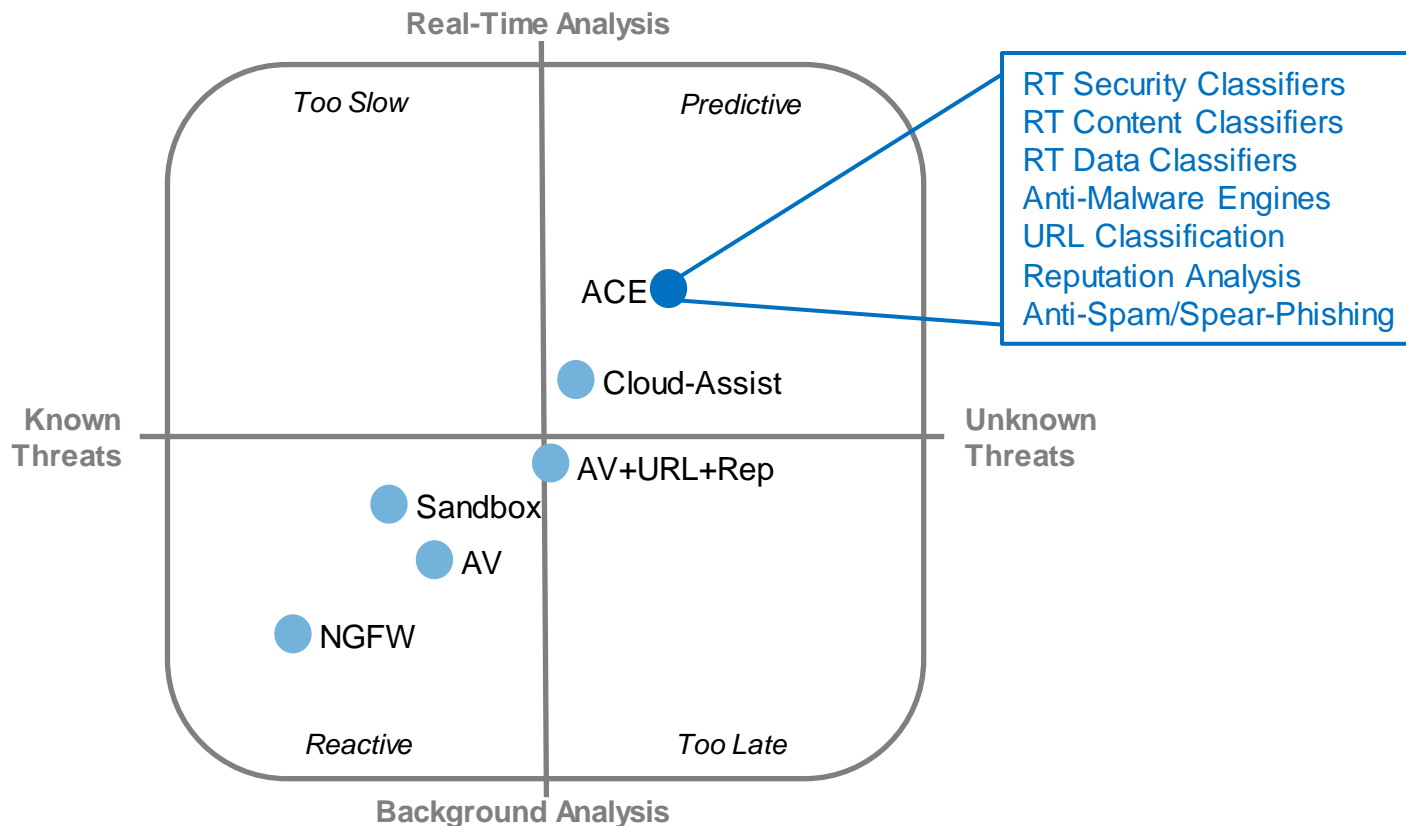
Analysis Events:

List of requested HTTP URLs:

URL	IP	Method	Status	MIME	Analysis	Cat
s2.streamscene.cc/mspeed.exe	? 94.23.40.65	GET	200	application/x-msdos-program application/x-dosexec		⚠ Potentially Damaging Con
tradingcenter.cc/NOT_ZUES/gate.php	? 217.23.4.77	POST	200	text/html; charset=UTF-8 application/octet-stream		⚠ Malicious Web Sites
www.google.com/webhp	? 74.125.226.80	GET	200	text/html; charset=UTF-8 text/html		⚠ Search Engines and Portal
tradingcenter.cc/NOT_ZUES/config.bin	? 217.23.4.77	GET	200	application/octet-stream application/octet-stream		⚠ Malicious Web Sites
tradingcenter.cc/NOT_ZUES/gate.php	? 217.23.4.77	POST	200	text/html; charset=UTF-8 application/octet-stream		⚠ Malicious Web Sites
tradingcenter.cc/snapbn/ip.php	? 217.23.4.77	GET	200	text/html; charset=UTF-8 text/plain		⚠ Malicious Web Sites
tradingcenter.cc/NOT_ZUES/gate.php	? 217.23.4.77	POST	200	text/html; charset=UTF-8 application/octet-stream		⚠ Malicious Web Sites

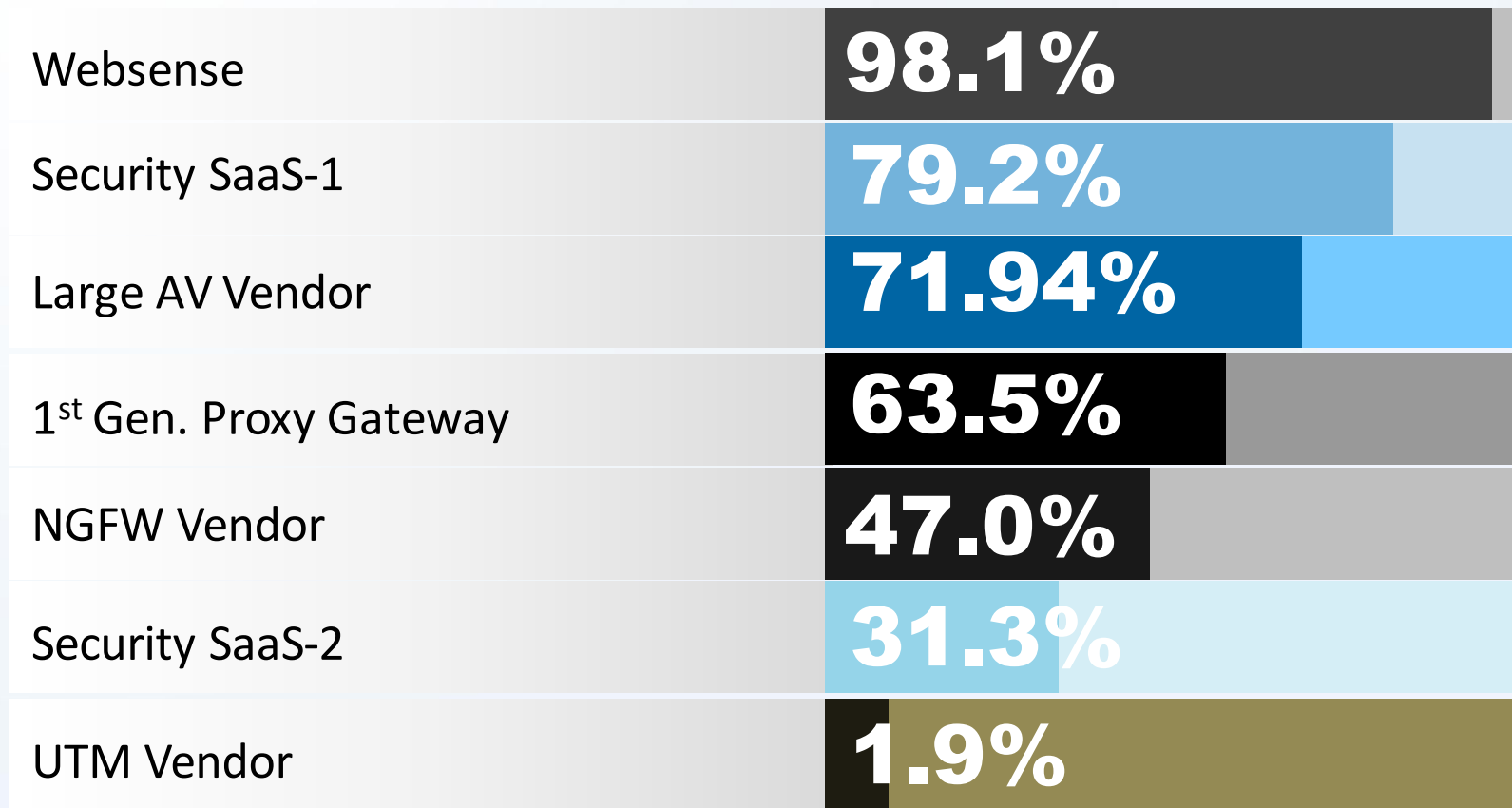


- Online Sandbox Service
- Cloud Sandboxing Email Links
- Criminal Encryption Detection
- Password File Data Theft
- OCR for Data-in-Motion
- Drip (Stateful) DLP
- Forensic Data Capture



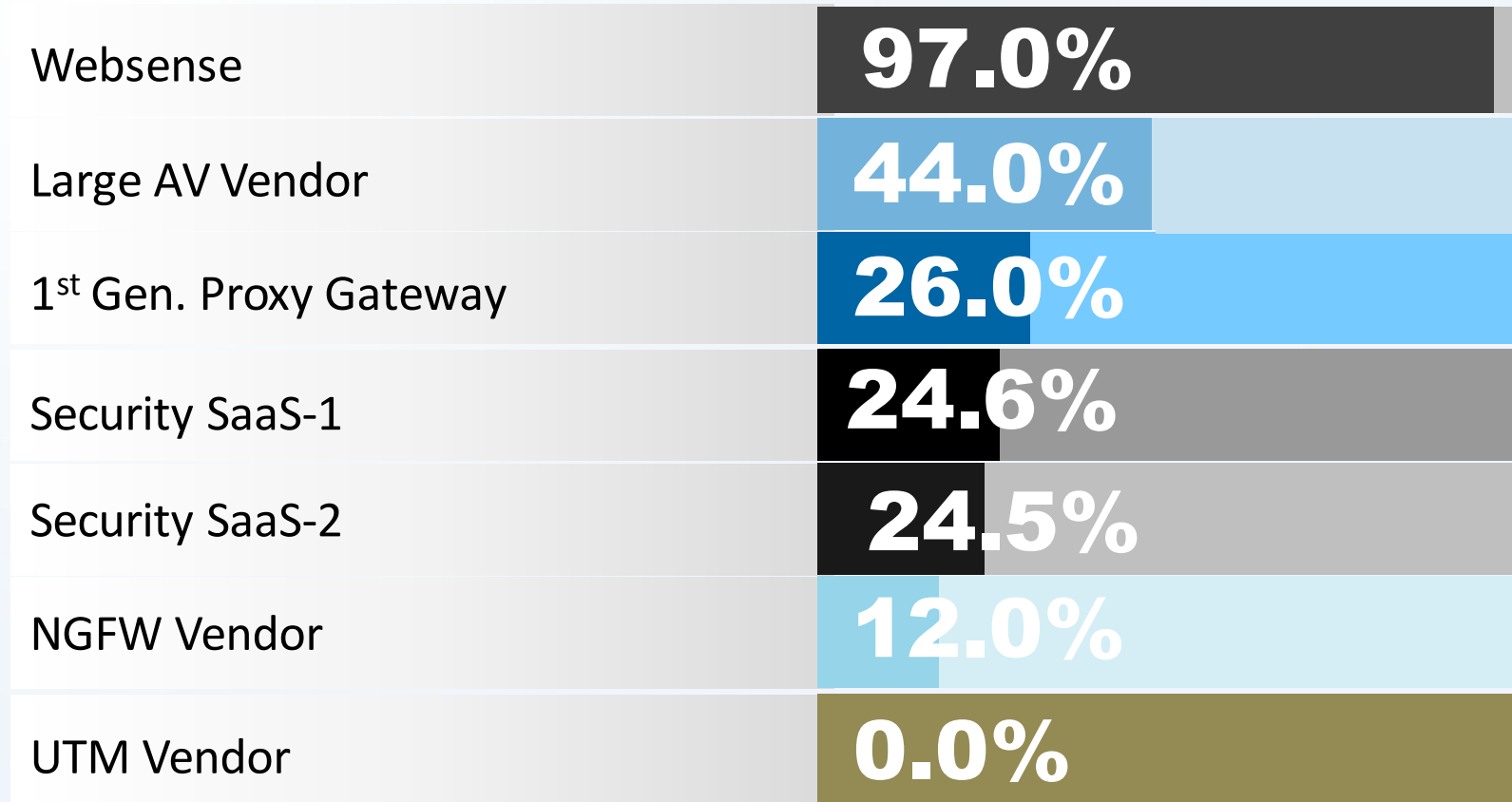
Zero Day Browser Exploits – Q1 2012

websense®



Botnet Outbound Comms – Q1 2012

websense®



PROBLEM:

- Traditional AV & Firewalls not providing protection.
- Increasing volume of incidents, concerns with data theft.
- Workforce increasingly mobile, need end point data protection

SOLUTION:

- 50% reduction in mission critical outages
- Email spam & threats reduced by an extra 5-10% (depending on week)
- 8 weeks to deploy web, email & DLP security, single admin console
- Reduced infrastructure from 16 to 6 appliances



Large Federal Agency

PROBLEM:

- More than 2 million attacks per month on Federal agencies
- Excessive time invested by IT cleaning up malware infections
- Traditional defenses were not providing protection or enabling new technologies to share research and increase productivity
- Employees access billions of confidential documents & interact with public

SOLUTION:

- 60% reduction in system re-imaging due to malware infections
- Embedded DLP to prevent data loss & theft, plus compliance
- Lower TCO with enterprise license, savings expanded IT operations



Thank You. _____

TRITON™

Web security

Email security

Data security

Mobile security