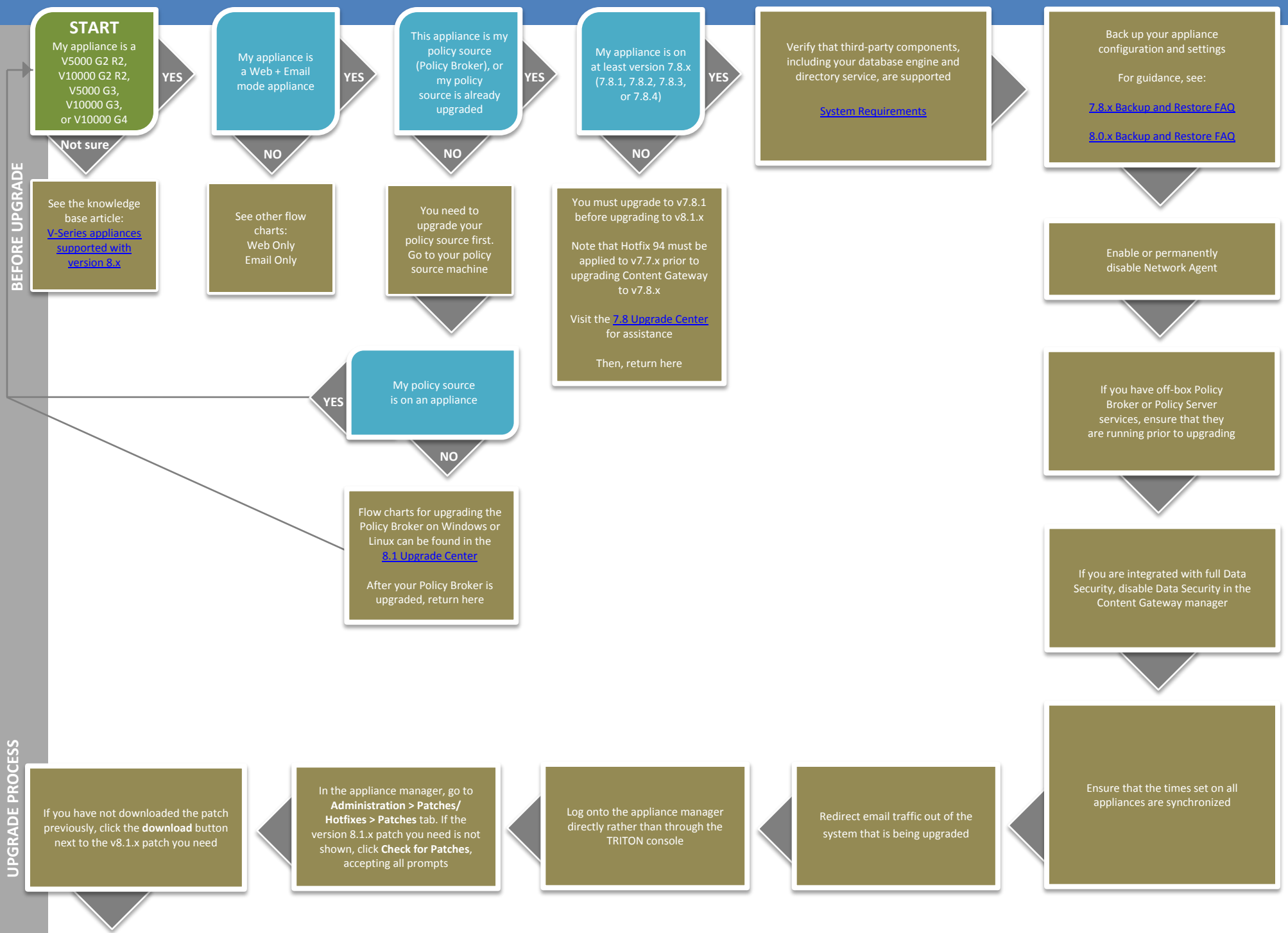


Upgrading Dual Mode (Web + Email) appliances from v7.8.x or v8.0.x to v8.1.x on V-Series Appliances

Review the v8.1.x Release Notes prior to upgrade. For detailed upgrade instructions see the [Deployment and Installation Center](#)



UPGRADE PROCESS

When the patch finishes downloading, its status will show as "ready to install". You can now click **Save to a network location** if you need to upgrade multiple appliances

If you are upgrading your appliance from v7.8.1 or v7.8.2 and you want to save the upgrade patch file to a network location, you must first apply Hotfix 10. See full upgrade instructions in the [8.1 Upgrade Center](#)

Click the **Install** button. This will initiate a system check. If you receive errors, follow the instructions on-screen

Re-initiate patch install if necessary. When system check completes successfully, click **Install Patch**

Review and accept the subscription agreement by checking the "I accept" checkbox and clicking **Continue**, then click **OK**

After the upgrade completes, you will be returned to the appliance manager logon page

AFTER UPGRADE

If you are integrated with full TRITON AP-DATA, restart Content Gateway to re-register the Data Module

Upgrade all Websense components on non-appliance servers that you have not already upgraded. There is a list of flow charts for the other TRITON AP-WEB components in the [8.1 Upgrade Center](#)

Upgrade any User Identification and Filtering appliances, then any Filtering Only appliances (in that order)

If the upgrade completed successfully, you should see **Version 8.1.x** under the patch history, with the comment **Upgrade Succeeded!**

Log on to the appliance manager and navigate to the **Administration > Patches/ Hotfixes > Patches** tab

You may need to perform other post-upgrade activities, depending on your configuration or if you have any other Websense products. Please review the v8.1.x Release Notes or see the [8.1 Upgrade Center](#) for more information

The upgrade process is now complete

END