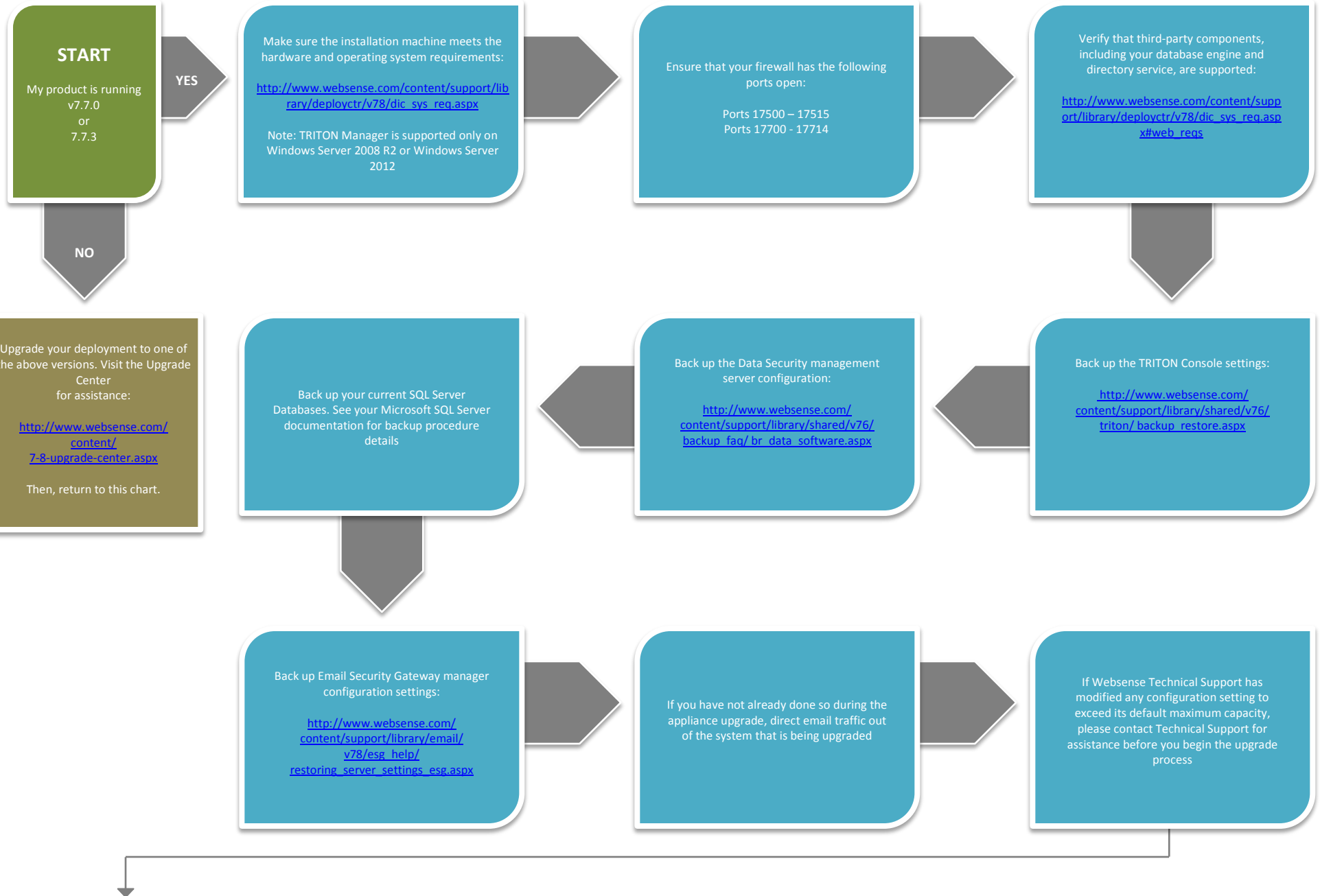


# Upgrading the Email Security Gateway management and log server from v7.7.x to v7.8.x (Windows)

Review the Email Security Gateway v7.8. Release Notes prior to upgrade

BEFORE UPGRADE



## START

My product is running v7.7.0 or 7.7.3

YES

Make sure the installation machine meets the hardware and operating system requirements:

[http://www.websense.com/content/support/library/deployctr/v78/dic\\_sys\\_req.aspx](http://www.websense.com/content/support/library/deployctr/v78/dic_sys_req.aspx)

Note: TRITON Manager is supported only on Windows Server 2008 R2 or Windows Server 2012

Ensure that your firewall has the following ports open:

Ports 17500 – 17515  
Ports 17700 - 17714

Verify that third-party components, including your database engine and directory service, are supported:

[http://www.websense.com/content/support/library/deployctr/v78/dic\\_sys\\_req.aspx#web\\_reqs](http://www.websense.com/content/support/library/deployctr/v78/dic_sys_req.aspx#web_reqs)

NO

Upgrade your deployment to one of the above versions. Visit the Upgrade Center for assistance:

<http://www.websense.com/content/7-8-upgrade-center.aspx>

Then, return to this chart.

Back up your current SQL Server Databases. See your Microsoft SQL Server documentation for backup procedure details

Back up the Data Security management server configuration:

[http://www.websense.com/content/support/library/shared/v76/backup\\_faq/br\\_data\\_software.aspx](http://www.websense.com/content/support/library/shared/v76/backup_faq/br_data_software.aspx)

Back up the TRITON Console settings:

[http://www.websense.com/content/support/library/shared/v76/triton/backup\\_restore.aspx](http://www.websense.com/content/support/library/shared/v76/triton/backup_restore.aspx)

Back up Email Security Gateway manager configuration settings:

[http://www.websense.com/content/support/library/email/v78/esg\\_help/restoring\\_server\\_settings\\_esg.aspx](http://www.websense.com/content/support/library/email/v78/esg_help/restoring_server_settings_esg.aspx)

If you have not already done so during the appliance upgrade, direct email traffic out of the system that is being upgraded

If Websense Technical Support has modified any configuration setting to exceed its default maximum capacity, please contact Technical Support for assistance before you begin the upgrade process

