

v8.0.1 Release Notes for Websense V-Series Appliances

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Use these Release Notes to learn about what's new and improved for Websense® V-Series™ Appliances in version 8.0.1.



Important

Some older V10000 and V5000 appliances are not supported with version 8.0.x. See [v8.0.x supported V-Series appliance models, page 2](#).

To learn more about v8.0.1, see:

- ◆ [New for v8.0.1 in V-Series appliances, page 2](#)
- ◆ [Resolved and known issues for v8.0.1 V-Series appliances, page 4](#)

For information on which product versions are supported on various appliance platforms, see the [appliance compatibility matrix](#).

For help getting started with installation or upgrade, see:

- ◆ [V10000 G2 Quick Start poster](#)
- ◆ [V10000 G3 Quick Start poster](#)
- ◆ [V5000 Quick Start poster](#)
- ◆ [V-Series Getting Started Guide](#)

Also refer to the companion Release Notes for information about the TRITON® security solutions that run on V-Series appliances:

- ◆ [v8.0.1 Release Notes for Websense Web Protection Solutions](#)
- ◆ [v8.0.1 Release Notes for TRITON AP-EMAIL](#)

New for v8.0.1 in V-Series appliances

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v8.0.x supported V-Series appliance models

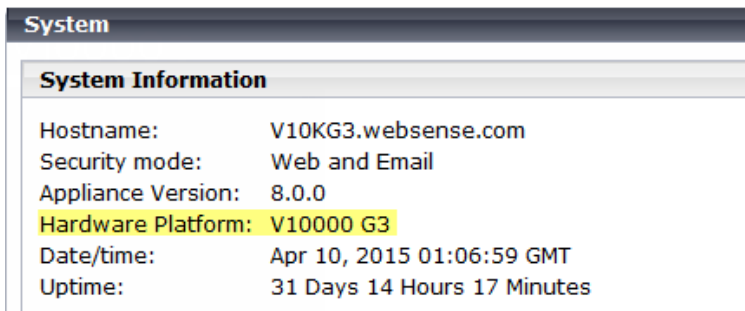
Older V10000 G2 and V5000 G2 appliances, known as revision 1 (or R1) appliances are not supported with version 8.0.0 and higher. Websense stopped shipping these models:

V10000 G2 R1: Third quarter, 2011

V5000 G2 R1: First quarter, 2012

If you plan to upgrade to version 8.0.x, you should verify the full hardware platform version for the appliances you plan to upgrade.

In some cases, your hardware platform information is available on the **Configuration > System** page in the Appliance manager. Refer to **System Information** box at the top of the page:



System	
System Information	
Hostname:	V10KG3.websense.com
Security mode:	Web and Email
Appliance Version:	8.0.0
Hardware Platform:	V10000 G3
Date/time:	Apr 10, 2015 01:06:59 GMT
Uptime:	31 Days 14 Hours 17 Minutes

This will tell you if you have a V10000 G3 appliance, but does not distinguish between the R1 and R2 versions of V10000 and V5000 G2 machines.

If you have a G2 appliance, use the following steps to determine whether it is R1 or R2 hardware:

1. Record your appliance service tag numbers (STN). You can find the STN printed on the pull out tag on the front of the appliance, behind the bezel (if installed). The STN is a 7 character code (for example: 9DZTBQ1).
2. Contact Websense Technical Support and request assistance in identifying the full model version of your appliances.

Appliance software module support

Version 8.0.1 introduces Websense Web Filter & Security. This product is supported on V-Series appliances in the following configurations:

- ◆ In standalone mode (Web Filter & Security only) on supported V5000 appliances
- ◆ In dual mode (Web Filter & Security with TRITON AP-EMAIL) on supported V5000 and V10000 appliances

TRITON AP-WEB and TRITON AP-EMAIL continue to be supported on V-Series appliances in both standalone and dual modes.

More secure password guidelines for “admin”

The password guidelines for the **admin** account (the default administrator account used by all Websense TRITON solutions) are being moved toward closer alignment across products and platforms.

On V-Series appliances, the admin password must now meet the following standards:

- ◆ Be between eight and fifteen characters in length
- ◆ Include one or more:
 - Uppercase characters
 - Lowercase characters
 - Numbers
 - Special characters (for example, ! # % & ' () * + , - . / ; < = > ? @ [] ^ _ { | } ~)
- ◆ Exclude all of the following:
 - The user name of any appliance service account (admin, root, websense-ts, audit)
 - Common appliance related terms (appliance, filtering)
 - The name of Websense services (for example, TRITON, AP-WEB, AP-EMAIL, ContentGateway, PolicyBroker, PolicyDatabase, PolicyServer, DirectoryAgent, StateServer, Multiplexer, UsageMonitor, ControlService, or NetworkAgent)
 - The device’s hostname
- ◆ Not repeat the previous 3 passwords for the account

Resolved and known issues for v8.0.1 V-Series appliances

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Resolved issue summary

Version 8.0.1 includes all of the security vulnerability fixes addressed in v8.0.0, including:

- ◆ Critical Bash (Bourne Again Shell) vulnerabilities described in [CVE-2014-6271](#) (known as Shellshock) are patched in all modules of version 8.0.x.
- ◆ Critical SSLv3 vulnerabilities described in [CVE-2014-3566](#) (known as Poodle) are patched in all modules of version 8.0.x.
- ◆ Command line utility (CLU) vulnerabilities that could allow authenticated administrators to run unsupported commands were addressed.
- ◆ An upgrade safety feature prevents additional upgrade attempts after an unexpected upgrade failure (for example, due to a power outage). This serves to protect your configuration from becoming corrupted.

Should you experience an upgrade failure, a Websense Technical Support representative can help you quickly recover from the disruption.

Interoperability considerations

- ◆ As a best practice, do not connect to the Appliance manager or other TRITON management consoles through Content Gateway (via explicit proxy settings in the browser).

This helps to avoid browser connection timeouts while you are using some features of the management console.

- ◆ Avoid using Internet Explorer to log on to the Appliance manager and the TRITON Manager at the same time. The start of the TRITON Manager session causes the Appliance manager session to end.

This issue does not affect Firefox or Chrome.

Known issues

- ◆ If the policy source setting changes, off-appliance instances of Network Agent that use the appliance must be uninstalled and reinstalled. After reinstallation, Network Agent settings must be reconfigured.

- ◆ When Network Agent is permanently disabled on the appliance, its status continues to be reported on the **Status > Alerts** page and **Health Alert Summary** dashboard chart in Web module of the TRITON console. In addition, in the **Settings > Network Agent > Global** menu, the Network Agent IP address is still displayed and can be clicked.