

SurfControl Web Filter for Citrix v5.0.1

README

Welcome

SurfControl Web Filter for Citrix provides user name-level monitoring, reporting, and blocking of all Internet activity in a Citrix Presentation Server environment. Web Filter for Citrix helps you increase employee productivity, optimize network bandwidth, increase security, and limit the legal liability that occurs when corporations provide Internet access to their employees.

Installation

The SurfControl Web Filter for Citrix installation includes the following components:

- SurfControl Web Filter for Citrix Server.
- SurfControl Web Filter for Citrix Client.
- SurfControl Web Filter for Citrix remote administrator.
- MSDE.

When you install Web Filter for Citrix Server, you install all administrative components, including the Monitor, Rules Administrator, and the Web Filter for Citrix Administrator. At the end of the installation, you may choose to install SurfControl Report Central locally or on another server.

During the installation, you may also choose to install MSDE, which you can install locally or in another location. If you have a fully licensed version of SQL, you may choose to not install MSDE and use your existing instance of SQL.

Install the Web Filter for Citrix Client on the Citrix Presentation Servers. For remote access to the Web Filter software, install the Web Filter remote administrator on administrators' workstations.

License Information

SurfControl Web Filter runs as an evaluation version for 30 days. During the evaluation period, Web Filter automatically downloads daily updates to the Internet Threat Database. You can reschedule the time of the updates in the Web Filter Scheduler.

As part of your evaluation subscription, you also have full use of the Virtual Control Agent (VCA), which uses artificial intelligence to dynamically categorize web sites that are not in the Internet Threat Database.

Known Issues

Web Filter for Citrix includes the following known issues.

Issue Number	Description
12646	The Web Filter for Citrix installation does not check for the presence of Microsoft IIS. The SurfControl Web Filter for Citrix server can be installed successfully on a server that does not have Microsoft IIS installed, even though Web Filter for Citrix does not work if IIS is not present on the Web Filter for Citrix server.

Issue Number	Description
N/A	<p>With Windows trusted connections, you must configure IIS's Anonymous user account.</p> <p>If you plan to use a Windows trusted connection to the SQL/MSDE database, you must re-configure the Anonymous user in IIS from IUSR_Machine to a domain\user account that has rights to the Web Filter database.</p>
12473	<p>You must reboot the server if you select a new Web Filter for Citrix database.</p> <p>In the Database tab of the Service Settings dialog box, when you select a new Web Filter for Citrix database, you must reboot the server for this change to take effect.</p>
N/A	<p>Allowance rules cannot limit volume.</p> <p>You can create Allowance rules based on time limits only. Web Filter for Citrix does not provide the functionality for creating Allowance rules based on volume.</p>
N/A	<p>The Override feature is available in Web Filter for ISA only -- even if sharing databases with Web Filter for Citrix.</p> <p>If you are sharing a SurfControl Web Filter for ISA database with SurfControl Web Filter for Citrix, you can only configure Override rules in the Web Filter for ISA Rules Administrator, as this functionality is not available in SurfControl Web Filter for Citrix.</p>
11534	<p>You must have SQL Client Tools in order to create a database on a named instance of SQL Server.</p> <p>To create a database on a named instance of SQL Server using the SurfControl Create MSDE/SQL Server Database wizard, you must have SQL client tools installed on your server.</p>
11839	<p>When changing the Spider Settings location for the VCA, you must close and open the VCA application for the change to take effect.</p> <p>In the Settings tab of the VCA dialog box, when you change the location of the "Spider Settings," this change does not take effect. You must close and open the VCA application to effect the change.</p>
4729	<p>VCA results are not correctly updated in Monitor.</p> <p>Occasionally, when the VCA categorizes a sampling of "none" sites, Web Filter does not write these categorizations to the database, and they do not appear in the Monitor.</p>