

SurfControl Web Filter for Check Point FireWall-1 v2.1 – Windows Platform – README

SECTION 1 - WELCOME!

SuperScout Web Filter now seamlessly integrates with Check Point FireWall-1 to provide state-of-the-art Internet content filtering for the corporate environment, easing the challenge of managing Internet usage in the workplace.

SuperScout can help you:

- **Enhance employee productivity:** Stop employees from spending company time at non-business web sites
- **Optimize network bandwidth:** Focus users on business by blocking chat, sports, and other non-business sites
- **Reduce legal liability:** Stop objectionable content from entering the corporate environment

Protect your employees and your company by promoting intelligent Internet use.

Getting Started

To help you install the product, please use the instructions in the Installation Guide. This document will also show you how use all aspects of SuperScout so that you can start monitoring and blocking quickly.

Need Some Help?

And, as always, our superb Technical Support team is just an email or phone call away. Please contact them if you have any questions or problems in setting up or using SuperScout.

Email: surfsupport@surfcontrol.com
Phone:
US Support: + (831) 431-1400
UK Support: +44 (0) 1260 296 259

SECTION 2 - SYSTEM REQUIREMENTS

SuperScout UFP Server

Operating System: Windows NT v4.0 or higher
Memory: 128 MB
256 MB if installed on same machine as FireWall-1
Disk space: 200 MB
Processor: Pentium II with 333 Mhz or faster
Applications: Check Point FireWall-1 v4.1 with SP2 or higher, running on any FireWall-1 supported operating system
Web Administrator: MS Internet Explorer 5.0 or higher or Netscape 6.0

SuperScout Monitor and Reporter (optional)

Operating System: Windows NT v4.0 with SP6a or
Windows 2000 Server/Advanced Server with SP1
Memory: 128 MB; 256 MB recommended
Disk space: 1 GB
Processor: Pentium II 400 MHz processor; Pentium III recommended
Other: Promiscuous mode Ethernet card
Web Reporting: Microsoft Internet Explorer 5.01 with SP1 or higher

SECTION 3 - LICENSE INFORMATION

SuperScout UFP Server

The product is shipped with a 30 day evaluation license and a recent copy of the URL Category list. URL Category list updates are only available with a licensed version of the product.

Refer to Chapter 1 in the User Manual: Registering the Software for details on installing your license.

SuperScout Monitor and Reporter

If you have purchased the product, please supply your Activation Key during installation. If you have installed the trial version and then purchased the product, you will need to enter your Activation Key.

Select the Help command from the About menu in either the Monitor or Rules Administrator, then select Serialize and enter your Activation Key.

For complete configuration and installation information, please see the Installation Guide included with the product. This Guide is also available from www.SurfControl/support.

Contacting Sales

For product information, pricing, or to order, contact SurfControl:

Web Sites: <http://www.surfcontrol.com>

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SECTION 4 - KNOWN ISSUES

The SurfControl Web site provides detailed information on the complete SuperScout product, including support for each product edition. For latest information, you can visit the SuperScout support pages at <http://www.surfcontrol.com/support/surfcontrol/index.html>

- After setting up FastUpdate for the first time an update is triggered. This is considered normal behavior in order to ensure operation with the very latest URL Category list. This will only happen the first time FastUpdate is configured, later configuration changes will not trigger this event.
- FastUpdate dialog box contains a blank entry for the second server. This second entry for a FastUpdate server should remain blank at all times. The current FastUpdate system is on a High Availability roll over and should not require a second entry.
- Adding sites to the SET/UNSET list might not reset categorization on all related content. Web sites using external content servers, like Akamai, will require more entries in the SET/UNSET list than a web site not implementing this. For example, if you encounter a problem with images being unexpectedly blocked on a web site that has been added to a SET/UNSET list please do the following:
 1. Look at the FireWall-1 logs to obtain the hostname of the Web site's content server
 2. Resolve the hostname to an IP address with nslookup or dig
 3. Go into the SuperScout Administrator
 4. Follow the URL Exception List link
 5. Add the hostname and IP information in the dialog box
 6. Add the item to the desired list
 - 6a. If adding to the SET list a category must be specified
 - 6b. If adding to the UNSET list the category is not needed