

SurfControl Web Filter for Novell BorderManager Service Pack/45-Day Trial Registration

45-Day Trial Introduction

If you have chosen to evaluate SurfControl Web Filter for Novell BorderManager, our integrated product offering for Novell BorderManager, you will find a copy of the product on your Novell BorderManager 3.7 disc. To take advantage of the FREE 45-day trial and 45 days of FREE technical support please install Service Pack 1 for this product, which can be found on the SurfControl download page.

Service Pack Download for CPFILTER.NLM

1. Download the service pack for CPFILTER.NLM from the SurfControl website.
2. Ensure that you have unloaded the existing copy of CPFILTER.NLM. Do this by typing: unload CPFILTER at the NetWare server's system console.
3. If the SurfControl Content Database has been installed on your NetWare server, the CPFILTER.NLM file will be located in the directory SYS:\ETC\CPFILTER. Either rename the existing copy of CPFILTER.NLM then copy the downloaded version in its place or overwrite the existing copy with the new one.
4. Run the product as usual. Refer to the product documentation for further details on configuring and using the SurfControl Content Database.

If you have already run the LiveUpdate procedure (CSP_LIST.NLM) before applying this service pack then there is the possibility that the SurfControl database (SurfControl Categories.cdb) has become corrupt. If this is the case:

1. At the NetWare Server console type: unload cpfilter.nlm.
2. Delete the installation directory SYS:\ETC\CPFILTER.
3. Run SYS:\SURFCTRL\CP_SETUP.EXE to reinstall the product. This will give you a clean installation without the possibility of any corruption caused by the LiveUpdate process.
4. Next carry out the steps above to download and apply the service pack for CPFILTER.NLM.

Note: Because LiveUpdate is disabled in an unregistered copy of the product if you have not registered the product using the special 45 day evaluation key or a fully licensed key, you will not have to carry out this reinstallation procedure. However you will still need to apply the service pack as described above.

Please remember that the SurfControl Content Database requires a minimum of 512MB of RAM, which is over and above the memory requirements of NetWare, BorderManager or any other applications that you plan to run simultaneously.

Since the LiveUpdate procedure is a memory and file intensive operation, we recommend that you run/schedule the CSP_LIST.NLM at off-peak hours.

To begin your 45-day trial:

1. Install the SurfControl Content Database onto your BorderManager 3.7 system:
 - On a Windows machine map a drive (e.g. F:) to the root level of the SYS volume
 - Run cp_setup.exe from the SURFCTRL directory (e.g.) F:\SURFCTRL\cp_setup.exe
 - Click Next to progress through the installation. You will be asked to accept the licensing terms of the product. After accepting this the installation will continue.
 - Select the mapped drive letter in the Novell SYS volume dialog when it appears. The files will be copied to the directory ETC\CPFILTER on that drive (e.g. F:\ETC\CPFILTER)
 - On the NetWare server load the SurfControl Content Database NLM - load sys:\etc\cpfilter\cpfilter.nlm
2. Register the SurfControl Content Database
 - On your Windows machine go to the drive you mapped earlier (e.g. F:)
 - Double click on f:\etc\cpfilter\register.exe
 - Click Serialize to bring up the Serialization Dialog
 - In the "Serial Number" box enter the evaluation License Key 4020040758gsopcrkgy and Click OK
 - Enter your details in the other boxes
 - Click Register

Note: Some versions of the Novell Client may cause the registration process to fail with the message "Your registration failed!". Please link to this knowledge Base entry http://www.surfcontrol.com/support/kb_article.aspx?id=595 to resolve this issue.

To help you with your evaluation, our web site provides technical support information and contact email and phone numbers, as well as a searchable Knowledge Base online at <http://www.surfcontrol.com/support/>

SurfControl Web Filter for Novell BorderManager Service Pack/Product Registration

Full Product Registration Introduction

If you have purchased SurfControl Web Filter for Novell BorderManager, our integrated product offering for Novell BorderManager, you will find a full copy of the product on your Novell BorderManager 3.7 disc. You will need to ensure that you have installed Service Pack 1 for this product, which can be found on the SurfControl download page.

Service Pack Download for CPFILTER.NLM

1. Download the service pack for CPFILTER.NLM from the SurfControl website.
2. Ensure that you have unloaded the existing copy of CPFILTER.NLM. Do this by typing: unload CPFILTER at the NetWare server's system console.
3. If the SurfControl Content Database has been installed on your NetWare server, the CPFILTER.NLM file will be located in the directory SYS:\ETC\CPFILTER. Either rename the existing copy of CPFILTER.NLM then copy the downloaded version in its place or overwrite the existing copy with the new one.
4. Run the product as usual. Refer to the product documentation for further details on configuring and using the SurfControl Content Database.

If you have already run the LiveUpdate procedure (CSP_LIST.NLM) before applying this service pack then there is the possibility that the SurfControl database (SurfControl Categories.cdb) has become corrupt. If this is the case:

1. At the NetWare Server console type: unload cpfilter.nlm.
2. Delete the installation directory SYS:\ETC\CPFILTER.
3. Run SYS:\SURFCTRL\CP_SETUP.EXE to reinstall the product. This will give you a clean installation without the possibility of any corruption caused by the LiveUpdate process.
4. Next carry out the steps above to download and apply the service pack for CPFILTER.NLM.

Note: Because LiveUpdate is disabled in an unregistered copy of the product if you have not registered the product using the special 45 day evaluation key or a fully licensed key, you will not have to carry out this reinstallation procedure. However you will still need to apply the service pack as described above.

Please remember that the SurfControl Content Database requires a minimum of 512MB of RAM, which is over and above the memory requirements of NetWare, BorderManager or any other applications that you plan to run simultaneously.

Since the LiveUpdate procedure is a memory and file intensive operation, we recommend that you run/schedule the CSP_LIST.NLM at off-peak hours.

To begin your Register you Full Product:

1. Install the SurfControl Content Database onto your BorderManager 3.7 system:
 - On a Windows machine map a drive (e.g. F:) to the root level of the SYS volume
 - Run cp_setup.exe from the SURFCTRL directory (e.g.) F:\SURFCTRL\cp_setup.exe
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2. Register the SurfControl Content Database
 - On your Windows machine go to the drive you mapped earlier (e.g. F:)
 - Double click on f:\etc\cpfilter\register.exe
 - Click Serialize to bring up the Serialization Dialog
 - In the "Serial Number" box enter the License Key and Click OK
 - Enter your details in the other boxes
 - Click Register

Note: Some versions of the Novell Client may cause the registration process to fail with the message "Your registration failed!". Please link to this knowledge Base entry http://www.surfcontrol.com/support/kb_article.aspx?id=595 to resolve this issue.

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