



10/8/2007

Notice of End of Sale: SurfControl RiskFilter Appliance

Dear Valued SurfControl Customer,

Websense is pleased to work with you and your organization to provide best-in-class Web security and information leak prevention technology to meet your specific needs. We are committed to serving you and we look forward to every opportunity to be your security solutions provider.

As customers' needs change and products mature, Websense sometimes finds it necessary to discontinue products, product versions, and services to ensure we continue to provide innovative and cost effective solutions. We recognize that these announcements impact customers and their business environments. To this end, when a product or product version reaches its end of life (EOL), we are committed to communicating important milestones throughout the transition period.

Websense has decided to End of Sale the RiskFilter Appliance product in all countries except China. In accordance with its established policy, Websense will accept new purchases and renewals for SurfControl RiskFilter Appliance outside China only for three months following the announcement date, in this case only through January 8, 2008. There will be no change to the technical support provided to customers at this time and we will continue to support the RiskFilter software on your appliance until at least January 8, 2011. In November 2007, we will provide detailed plans for future updates and technical and database support packages.

End of Sale/End of Life Schedule for SurfControl RiskFilter is as follows:

- End of Sale announcement on October 8, 2007
- End of Sale for new hardware (EOS-HW) occurs on January 8, 2008 (in all countries except China)
- End of Sale for new subscriptions (EOS-NS) and End of Sale for renewals (EOS-Renewals) occurs on January 8, 2008 (in all countries except China)
- Software support ends January 8, 2011 (technical support and DB download will continue until the later of a minimum of three (3) years after the effective End of Sale date or the remainder of your subscription term)
- Hardware support and extended warranties will terminate at the later of a minimum of two (2) years after the effective End of Sale date, or the end of the term of your hardware support or extended warranty.

For technical support information, visit: support.us@surfcontrol.com. For general questions regarding Websense products and services contact: 1 800.723.1166

Migration Options

We appreciate the investment you have made in the SurfControl RiskFilter Appliance, and we want to make the transition to Websense best-of-breed solutions as easy and



compelling as possible for you when you decide to transition to a new solution. We have identified several options to meet the specific e-mail security requirements of your organization.

- MailControl™ is a hosted, on-demand e-mail security service that identifies and blocks spam, viruses and other threats before they reach the corporate network. Fast and easy to implement, MailControl provides the intelligence to understand e-mail traffic, enforce e-mail security policy and secure communications against threats and data loss without the direct costs of managing hardware or software.
- SurfControl E-mail Filter for SMTP is a software solution that provides e-mail filtering for continuous protection against threats including spam, denial of service attacks, viruses, data loss and regulatory violations. With its multi-layered protection and threat detection technology, SurfControl E-mail Filter prevents malicious, inappropriate, or confidential data from entering or leaving an organization to reduce risk, enable business compliance, and ensure business continuity.

We encourage you to contact technical support or your local channel partner to discuss migration and deployment options. For additional information regarding the acquisition of SurfControl, please remember to visit our web portal: www.websense.com/acquisition. For more information on our product offerings, company news and upcoming events, visit our web site at: <http://www.websense.com>

As the leading provider of intelligent content protection solutions, Websense remains committed to providing you with award-winning Web security, innovative protection from leaks, and highly effective messaging security products that set standards, exceed customer expectations and help you meet your business objectives.

Sincerely,
Product Management
Websense, Inc.