

10/8/2007

## **Notice of End of Sale: SurfControl Web Filter Appliance**

Dear Valued SurfControl Customer,

Websense is pleased to work with you and your organization to provide best-in-class Web security and information leak prevention technology to meet your specific needs. We are committed to serving you and we look forward to every opportunity to be your security solutions provider.

As customers' needs change and products mature, Websense sometimes finds it necessary to discontinue products, product versions, and services to ensure we continue to provide innovative and cost effective solutions. We recognize that these announcements impact customers and their business environments. To this end, when a product or product version reaches its end of life (EOL), we are committed to communicating important milestones throughout the transition period.

Websense has decided to End of Sale the SurfControl Web Filter Appliance. In accordance with its established policy, Websense will accept new purchases for SurfControl Web Filter Appliance for three months following the announcement date, in this case only through January 8, 2008.

Websense will support the SurfControl Web Filter Software with a completely staffed maintenance and support team through at least December 31, 2011. There will be no requirement for you to "migrate" to Websense products during this timeframe. In November 2007, we will provide detailed plans for future updates and technical and database support packages.

### **End of Sale/End of Life Schedule for SurfControl Web Filter Appliance is as follows:**

- End of Sale announcement on October 8, 2007
- End of Sale for new hardware (EOS-HW) occurs on January 8, 2008
- End of Sale for new subscriptions (EOS-NS) occurs on January 8, 2008
- We will continue to accept subscription renewals after January 8, 2008
- Hardware support and extended warranties will terminate at the later of a minimum of two (2) years after the End of Sale date, or the end of the term of your hardware support or extended warranty.

For technical support information, visit: [support.us@surfcontrol.com](mailto:support.us@surfcontrol.com). For general questions regarding Websense products and services contact: 1 800.723.1166

### **Migration Options**

We appreciate the investment you have made in the SurfControl Web Filter Appliance, and we want to make the transition to Websense best-of-breed software as easy and compelling as possible for you when you decide to migrate to new software. We have identified several migration options to meet the specific Web security requirements of your organization.

- **WebDefense**, a hosted Web filtering and security solution that provides real-time visibility of Web traffic to protect against threats before they reach the corporate network. Fast and easy to implement, WebDefense enforces acceptable Web usage policies to reduce employers' legal liability and increase employee productivity without the direct costs of managing hardware or software.
- Websense Web Filtering and Web Security Solutions, all available on appliance hardware platforms through our network of value-added resellers:

**Websense Express™** software provides the industry's leading content filtering and Internet security capabilities in a simple and affordable solution optimized for businesses with under 1,000 employees. It allows organizations to quickly and easily protect their employees from Internet risks by controlling access to inappropriate content and proactively blocking security threats before they have a chance to infect their systems.

**Websense Enterprise®**, the industry-leading web filtering software solution, offers maximum flexibility in enforcing Web use policies that improve productivity, reduce legal liability, and optimize the use of IT resources. Ideally suited for organizations with more than 1,000 users, Websense Enterprise integrates seamlessly with leading network infrastructure products and allows IT administrators to customize policies and reporting for optimal security and control.

**Websense Web Security Suite™** is a leading Web security software solution that protects organizations from known and new web-based threats. Based on the industry-leading Websense ThreatSeeker™ technology, Websense Web Security Suite protects against spyware, malicious mobile code, and phishing attacks, bots, and other threats. Unlike some other solutions, it also blocks spyware and keylogger backchannel communications from reaching their host servers.

We encourage you to contact technical support or your local channel partner to discuss migration and deployment options. For additional information regarding the acquisition of SurfControl, please visit our dedicated portal at [www.websense.com/acquisition](http://www.websense.com/acquisition). For more information on Websense's product offerings, company news and upcoming events, visit our web site at: <http://www.websense.com>

As the leading provider of intelligent content protection solutions, Websense remains committed to providing you with award-winning Web security, innovative protection from leaks, and highly effective messaging security products that set standards, exceed customer expectations and help you meet your business objectives.

Sincerely,

Product Management  
Websense, Inc.