

# Websense Hosted Email Security

Websense, Inc.

## DEVELOPER'S STATEMENT

Websense® Hosted Email Security provides protection at the internet level, eliminating threats before they reach the network – all backed by the intelligence of the ThreatSeeker™ Network, to provide the best protection from converged web and email threats.

Setting up the service is a straightforward experience. Once an enrolment key has been entered onto a secured web page and basic company information verified, the solution can be set up in three easy-to-follow steps. This involves entering the domains that Websense Hosted Email Security will be filtering mail for, specifying the IP addresses of the current email server(s) or SMTP relay, and specifying the outbound mail server(s).

On enrolment completion a Websense confirmation email verifies that the account has been enabled. At this point it will be necessary to switch existing MX records to point at the Websense servers. The service is managed through an SSL encrypted web page. Upon successful authentication, administrators will be greeted by the support and assistance page, which provides very useful manuals and online training resources. The landing page can be chosen by the administrator. The Websense Hosted Email Security dashboard displays useful summaries of



### Product

Websense Hosted Email Security

### Manufacturer

Websense, Inc.

### Contact Details

[www.websense.com](http://www.websense.com)

### Certification

[www.check-mark.com](http://www.check-mark.com)

the account status, including licensing information, details of the last login attempts, average email scan time delay plus top current email viruses globally and spam detection rate.

Setting up allocates administrators a variety of different maintenance tasks, which include adjusting domain settings, changing default anti-virus and anti-spam policies and creating custom policies. Websense Hosted Email Security evaluates each individual message using a series of techniques, including matching

URLs to the Websense ThreatSeeker URL database to detect phishing and potential malware, and then assigns it an aggregate spam score. By default if a message has a spam score of more than 6 it is typically spam and will be quarantined, if the score is greater than 15 then the message will be blatant spam and can be dropped.

These default actions can, however, be customized, e.g., spam scoring more than 5.8 but less than 6 could be tagged in the subject line. Additional rules may also be created and can be assigned to specific users or groups.

Websense Hosted Email Security also incorporates white- and black-listing. Reporting allows administrators to run reports going back as far as one year. Graphical and tabular formats here allow for drill-down data simply by clicking the graph.

Administrators can choose from over 40 email related reports including Transit Volumes, Outbound senders, Spam Percentage, Unprocessed Message Volumes, Virus Percentages, Most Common Viruses, Largest Windows of Exposure Closed. Most reports can be customized using a wide variety of parameters. The solution also offers administrators the option to export these reports to a CSV format for auditing while the Account Summary report can be scheduled for automatic delivery by email.



### WEST COAST LABS VERDICT

**Websense Hosted Email Security is very easy to use and requires little maintenance from the administrator. The product has a proven detection rate and can cater for a wide range of business types from small businesses up to very large enterprises.**

### CHECKMARK CERTIFICATION

**Websense Hosted Email Security is tested and accredited to the Checkmark Premium Anti-Spam certification.**

[www.check-mark.com](http://www.check-mark.com)