TRITON® QUICKSTART
IMPLEMENTATION PACKAGE

Email Hybrid Module
Onsite Delivery,
Small/Mid-size Company

Part Number: EM08-X-XX00-N
Email Hybrid Module QuickStart
Implementation Onsite
Overview

Proficiency and precision are necessary to effectively implement quality security solutions. To help you get the most out of your Websense® Email Security Gateway solution, Websense provides implementation packages to:

- Deploy your solution efficiently and effectively
- Optimize your security policies
- Maximize your satisfaction with the implementation process

Deliverables and Responsibilities

Delivery personnel will work closely with client staff to perform the following activities:

- Facilitate a kick-off meeting to provide an overview of the engagement process, including the responsibilities of each party
- Plan and schedule the installation and implementation activities
- Support the completion of the following activities within the framework of the environment size:
  - Hybrid / ESG Integration
  - Assistance with move of MX Record
  - Ensure proper mail flow
- Knowledge Transfer
  - System and Architecture Overview
  - System Navigation
  - Rule/Policy Creation
  - User/Group Creation
  - Local Events, Alerting and Settings
  - Basic Reporting and Workflow

Client Requirements, Responsibilities and Resource Availability

The client must be able to provide the following components:

- Websense licenses
- SQL database and database accounts
- AD service account
- Availability of infrastructure, management, and network resources
- Pre-installation items identified via online project management tool
- MX Record, Smarthost, and Firewall NAT changes
- Scheduled downtime

Client will be contacted within 48 hours of their order being processed to schedule the project kick-off call. Actual engagement dates will be determined during the kick-off call.
Package Limitations

- This implantation package would require a 4 week lead time to make appropriate travel arrangements.
- Any engagement, subsequent to the initially scheduled onsite would be handled remotely.
- This module has dependencies on other Websense Email Modules.
- This implementation does not address any other Websense Modules other than the Email Hybrid Module.
- The services within this offering are provided as described, with no changes.

Terms & Conditions

- The implementation package is provided pursuant to the Subscription Agreement.
- Implementation work must begin within 90 days of the Order or Subscriber forfeits the implementation package.
- Subscriber’s assent to the Subscription Agreement constitutes acceptance of the above terms and conditions.
- Deliverables within this package are non-negotiable.

Applicable add-on Options

- Performance Tuning - DLP: Creates customized DLP policies/rules utilizing custom classifiers to better address unique, unstructured data loss incidents.
- Additional implementation options are available at www.websense.com/QuickStart.

For more information or pricing, contact your Websense Representative, Partner, or Call: +1 800-723-1166

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