TRITON® QUICKSTART
IMPLEMENTATION PACKAGE

Email Hybrid Module
On Site Delivery,
Large/Enterprise Company

Part Number: EM57-X-XX00-N
TRITON AP-Email Hybrid Module - Medium Complexity QuickStart Implementation
Overview

Proficiency and precision are necessary to effectively implement quality security solutions. To help you get the most out of your Websense® Email Security Gateway solution, Websense provides implementation packages to:

- Deploy your solution efficiently and effectively
- Optimize your security policies
- Maximize your satisfaction with the implementation process

Deliverables and Responsibilities

Delivery personnel will work closely with client staff to perform the following activities:

- Facilitate a kick-off meeting to provide an overview of the engagement process including the responsibilities of each party
- Plan and schedule the remote implementation activities
- Support the completion of the following activities within the framework of the environment size
  - Creation and validation of design diagrams and design analysis
  - Installation and validation of pertinent applications and agents
  - Configuration and testing of Email Add-On Hybrid Module
- Knowledge Transfer
  - System and Architecture Overview
  - System Navigation
  - Rule/Policy Creation
  - User/Group Creation
  - Local Events, Alerting and Settings
  - Basic Reporting and Workflow

Client Requirements, Responsibilities and Resource Availability

The client must be able to provide the following components:

- Websense licenses
- AD service account
- Availability of infrastructure, management, and network resources
- Pre-installation items identified via online project management tool
- MX Record and Firewall NAT changes
- Scheduled downtime

Client will be contacted within 48 hours of their order being processed to schedule the project kick-off call. Actual engagement dates will be determined during the kick-off call.
Package Limitations

- Remote installation on up to 6 appliances included in deployment
- Assistance with rollout for up to 25 users
- The services within this offering are provided as described, with no changes

Terms & Conditions

- The implementation package is provided pursuant to the Subscription Agreement
- Implementation work must begin within 90 days of the Order or Subscriber forfeits the implementation package
- Subscriber's assent to the Subscription Agreement constitutes acceptance of the above terms and conditions
- Deliverables within this package are non-negotiable

Applicable add-on Options

- Additional implementation options are available at www.websense.com/QuickStart

For more information or pricing, contact your Websense representative, Partner or Call: +1 800-723-1166

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