TRITON® QUICKSTART IMPLEMENTATION PACKAGE

TRITON AP-Email
On Site Delivery,
Large/Enterprise Company

Part Number: E051-X-XX00-N
TRITON AP-Email - Medium Complexity
QuickStart Implementation
Overview

Proficiency and precision are necessary to effectively implement quality security solutions. To help you get the most out of your Websense® Email Security Gateway solution, Websense provides implementation packages to:

• Deploy your solution efficiently and effectively
• Optimize your security policies
• Maximize your satisfaction with the implementation process

Deliverables and Responsibilities

Delivery personnel will work closely with client staff to perform the following activities:

• Facilitate a kick-off meeting to provide an overview of the engagement process including the responsibilities of each party
• Plan and schedule the installation and implementation activities
• Support the completion of the following activities within the framework of the environment size
  • Creation and validation of design diagrams and design analysis
  • Creation of onsite checklists to help the client prepare for the onsite engagement
  • Validation of all Websense solution components including TRITON Management Server (Includes activities associated with the TRITON Management Server Implementation package)
  • Configuration and testing of all solution servers, Websense Email Gateways
  • Configuration of pertinent mail flows, anti-virus & anti-spam, Websense cloud encryption, and integration between TRITON Manager and V10000/V5000 appliance
• Knowledge Transfer
  • System and Architecture Overview
  • System Navigation
  • Rule/Policy Creation
  • User/Group Creation
  • Local Events, Alerting and Settings
  • Basic Reporting and Workflow

Client Requirements, Responsibilities and Resource Availability

• Websense licenses
• SQL database and database accounts
• AD service account
• Ability to make network and email flow changes
• Availability of infrastructure, management, and network resources
• Ability to send test traffic to all servers
• Scheduled downtime

Client will be contacted within 48 hours of their order being processed to schedule the project kick-off call. Actual engagement dates will be determined during the kick-off call.
Package Limitations

- Up to 6 appliances included in deployment
- Up to 2 locations included in deployment
- 2 on-site visits for up to 6 business days in total
- Travel must be scheduled a minimum of 14 days in advance
- This package must be purchased with the TRITON Management Server Implementation Package
- This implementation does not address any other Websense Modules other than the TRITON AP-Email Module
- The services within this offering are provided as described, with no changes

Terms & Conditions

- The implementation package is provided pursuant to the Subscription Agreement
- Implementation work must begin within 90 days of the Order or Subscriber forfeits the implementation package
- Subscriber’s assent to the Subscription Agreement constitutes acceptance of the above terms and conditions
- Deliverables within this package are non-negotiable
- Travel expenses for US are included in package price

Applicable add-on Options

- Additional implementation options are available at www.websense.com/QuickStart

For more information or pricing, contact your Websense representative, Partner or Call: +1 800-723-1166

BRAVE THE NEW WORLD.

Learn more: www.websense.com/APX