TRITON® QUICKSTART IMPLEMENTATION PACKAGE

TRITON AP-Email
On Site Delivery, Large/Enterprise Company

Part Number: E052-X-XX00-N
TRITON AP-Email - High Complexity QuickStart Implementation
Overview

Proficiency and precision are necessary to effectively implement quality security solutions. To help you get the most out of your Websense® Email Security Gateway solution, Websense provides implementation packages to:

- Deploy your solution efficiently and effectively
- Optimize your security policies
- Maximize your satisfaction with the implementation process

Deliverables and Responsibilities

Delivery personnel will work closely with client staff to perform the following activities:

- Facilitate a kick-off meeting to provide an overview of the engagement process including the responsibilities of each party
- Plan and schedule the installation and implementation activities
- Support the completion of the following activities within the framework of the environment size
  - Creation and validation of design diagrams and design analysis
  - Creation of onsite checklists to help the client prepare for the onsite engagement
  - Validation of all Websense solution components including TRITON Management Server (Includes activities associated with the TRITON Management Server Implementation package)
  - Configuration and testing of all solution servers, Websense Email Gateways
  - Configuration of pertinent mail flows, anti-virus & anti-spam, Websense cloud encryption, and integration between TRITON Manager and V10000/V5000 appliance
- Knowledge Transfer
  - System and Architecture Overview
  - System Navigation
  - Rule/Policy Creation
  - User/Group Creation
  - Local Events, Alerting and Settings
  - Basic Reporting and Workflow

Client Requirements, Responsibilities and Resource Availability

- Websense licenses
- SQL database and database accounts
- AD service account
- Ability to make network and email flow changes
- Availability of infrastructure, management, and network resources
- Ability to send test traffic to all servers
- Scheduled downtime

Client will be contacted within 48 hours of their order being processed to schedule the project kick-off call. Actual engagement dates will be determined during the kick-off call.
Package Limitations

- Up to 10 appliances included in deployment
- Up to 4 locations included in deployment
- 2 on-site visits for up to 8 business days in total
- Travel must be scheduled a minimum of 14 days in advance
- This package must be purchased with the TRITON Management Server Implementation Package
- This implementation does not address any other Websense Modules other than the TRITON AP-Email Module
- The services within this offering are provided as described, with no changes

Terms & Conditions

- The implementation package is provided pursuant to the Subscription Agreement
- Implementation work must begin within 90 days of the Order or Subscriber forfeits the implementation package
- Subscriber’s assent to the Subscription Agreement constitutes acceptance of the above terms and conditions
- Deliverables within this package are non-negotiable
- Travel expenses for US are included in package price

Applicable add-on Options

- Additional implementation options are available at www.websense.com/QuickStart

For more information or pricing, contact your Websense representative, Partner or Call: +1 800-723-1166

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